

# OCCUPATIONAL ANALYSIS ELECTRICAL AND ELECTRONICS INDUSTRY



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#### **ABSTRACT**

An Occupational Analysis (OA) is the process of identifying the work scope of the occupational area in terms of competencies. It is used to analyze skilled human resource competency requirement for the industry. The development of the Occupational Structure is a preliminary process in developing relevant National Occupational Skills Standard (NOSS). The NOSS in turn will be developed to be used as the basis to conduct skills training and certification of competent personnel. In order to complete the Occupational Analysis on the Electrical and Electronic Industry job areas, all the information related to the job area was gathered through literature survey and interviews with the experts from the public and private sectors. A workshop was held in an attempt to get a better understanding of the organizational structure, job titles, hierarchy objectives and primary activities of the job titles. This document is divided into several chapters, the first being an industry overview highlighting the definition and scope of the industry, the current analysis of the local industry and its skilled worker requirements, Government bodies and development plans supporting the growth of the industry, then the next chapter will explain the methodology of the Occupational Analysis development. The final chapters will present the findings of the Occupational Analysis that is translated into the Occupational Structures, levels of competencies and critical areas. These findings will in turn be the basis of reference for the development of the National Occupational Skills Standard (NOSS) document. The NOSS will serve not only as a reference of skills standards for certification but also as a guide to develop the skills training curriculum. In order to conduct the Occupational Analysis on the Electric and Electronic Industry job areas, all the information related to the aforesaid industry was gathered through literature survey and further discussed in workshop sessions with experts from the industry. During the development workshops, the panel members had identified several sub sectors, job areas, sub areas and job titles that reflect the main category of Electrical and Electronic Industry in Malaysia. In Malaysia, this sector has great employment opportunities. Furthermore, with strong support from the government and private sectors, these areas could expand further in the future.

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#### **LIST OF ABBREVIATIONS**

**DESCUM** Development of Standard and Curriculum

**DSD** Department of Skill Development

**ETP** Economic Transformation Programme

**EU** European Union

**GDP** Gross Domestic Product

OA Occupational Analysis

OAA Occupational Area Analysis

**OD** Occupational Description

OS Occupational Structure

OAS Occupational Area Structure

MOSQF Malaysian Occupational Skills Qualification Framework

MQA Malaysia Qualification Agency

MSC Malaysian Skills Certificate

NOSS National Occupational Skills Standard

#### 1. INTRODUCTION

#### 1.1 Chapter Introduction

This chapter focusses on the background of electrical and electronic industry which explains the objectives, scope and problem statement for the Occupational Analysis for the said Industry. The background of Occupational Analysis and its function in skills training and curriculum development is also elaborated in this chapter.

#### 1.2 Background Study of Electrical and Electronics Industry

#### **Definitions:**

Electrical industry refers to all producers and distributors of electric energy. This includes all electric systems serving the public: regulated shareholder-owned electric utility companies; federal power projects, state, municipal, and other government-owned systems, including electric public utility districts, electric cooperatives, jointly owned electric facilities, electric utility facilities leased to an electric utility, power marketers, non-utility generators, exempt wholesale generators, retail electric providers, alternative energy suppliers and regional transmission organizations<sup>1</sup>. Electric industry, also known as electric power industry or electric utility industry is an electric power company (often a public utility) that engages in the generation, transmission, and distribution of electricity for sale generally in a regulated market. The electrical utility industry is a major provider of energy in most countries. It is indispensable to factories, commercial establishments, homes, and even most recreational facilities. Lack of electricity causes not only inconvenience, but also economic loss due to reduced industrial production. Electric industries include investor owned, publicly owned, cooperatives, and nationalized entities. They may be engaged in all or only



<sup>&</sup>lt;sup>1</sup> -. (2005). Glossary of Electric Industry Terms. Edison Electric Institute, Philadelphia.

some aspects of the industry. Electricity markets are also considered electric utilities—these entities buy and sell electricity, acting as brokers, but usually do not own or operate generation, transmission, or distribution facilities. Utilities are regulated by local and national authorities. Electric utilities are facing increasing demands according to Black & Veatch's annual utility survey, based on input from 700 utility participants, for 2011 the top-three concerns were aging infrastructure, reliability (no. 1 in 2010) and regulation (no. 2 in 2010)<sup>2</sup>.

**Electrical industry** generally deals with the application of electricity, electronics and electromagnetism. The **electrical engineering** is a field of engineering that first became an identifiable occupation in the latter half of the 19th century after commercialization of the electric telegraph, the telephone, and electric power distribution and use. Subsequently, broadcasting and recording media made electronics part of daily life. The invention of the transistor, and later the integrated circuit, brought down the cost of electronics to the point where they can be used in almost any household object.

Electrical engineering has now subdivided into a wide range of subfields including electronics, digital computers, power engineering, telecommunications, control systems, radio-frequency engineering, signal processing, instrumentation, and microelectronics.

Electrical engineers work in a very wide range of industries and the skills required are equally variable. These range from basic circuit theory to the management skills required of project manager. The tools and equipment that an individual engineer may need are similarly variable, ranging from a simple voltmeter to a top end analyzer to sophisticated design and manufacturing software.

**Electronics** is the science of how to control electric energy, energy in which the electrons have a fundamental role. Electronics deals with electrical circuits that involve active electrical components such as vacuum

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<sup>&</sup>lt;sup>2</sup> Black and Veath, (2010)

tubes, transistors, diodes and integrated circuits, and associated passive electrical components and interconnection technologies. Commonly, electronic devices contain circuitry consisting primarily or exclusively of active semiconductors supplemented with passive elements; such a circuit is described as an electronic circuit.

The nonlinear behaviour of active components and their ability to control electron flows makes amplification of weak signals possible, and electronics is widely used in information processing, telecommunication, and signal processing. The ability of electronic devices to act as switches makes digital information processing possible. Interconnection technologies such as circuit boards, electronics packaging technology, and other varied forms of communication infrastructure complete circuit functionality and transform the mixed components into a regular working system.

Electronics is distinct from electrical and electro-mechanical science and technology, which deal with the generation, distribution, switching, storage, and conversion of electrical energy to and from other energy forms using wires, motors, generators, batteries, switches, relays, transformers, resistors and other passive components. This distinction started around 1906 with the invention by Lee De Forest of the triode, which made electrical amplification of weak radio signals and audio signals possible with a non-mechanical device. Until 1950 this field was called "radio technology" because its principal application was the design and theory of radio transmitters, receivers, and vacuum tubes.

Today, most electronic devices use semiconductor components to perform electron control. The study of semiconductor devices and related technology is considered a branch of solid-state physics, whereas the design and construction of electronic circuits to solve practical problems come under electronics engineering. This article focuses on engineering aspects of electronics.

Electronics has branches as follows:

i. Digital electronics – are electronics that represent signals by discrete bands of analogue levels, rather than by continuous ranges (as used in analogue electronics). All levels within a band represent the same signal state. Because of this discretization, relatively small changes to the analogue signal levels due to manufacturing tolerance, signal attenuation or parasitic noise do not leave the discrete envelope, and as a result are ignored by signal state sensing circuitry. In most cases the number of these states is two, and they are represented by two voltage bands: one near a reference value (typically termed as "ground" or zero volts), and the other a value near the supply voltage. These correspond to the "false" ("0") and "true" ("1") values of the Boolean domain, respectively, yielding binary code. Digital techniques are useful because it is easier to get an electronic device to switch into one of a number of known states than to accurately reproduce a continuous range of values. Digital electronic circuits are usually made from large assemblies of logic gates, simple electronic representations of Boolean logic functions<sup>3</sup>.

ii. Analogue electronics - are electronic systems with a continuously variable signal, in contrast to digital electronics where signals usually take only two levels. The term "analogue" describes the proportional relationship between a signal and a voltage or current that represents the signal.

iii. Microelectronics – is a subfield of electronics that relates to the study and manufacture (or microfabrication) of very small electronic designs and components. Usually, but not always, this means micrometre-scale or smaller. These devices are typically made from semiconductor materials. Many components of normal electronic design are available in a

<sup>&</sup>lt;sup>3</sup> Null, L & Lobur, J. (2006). The essentials of computer organization and architecture. Jones & Bartlett Publishers, p 121.

microelectronic equivalent. These include transistors, capacitors, inductors, resistors, diodes and insulators and conductors can all be found in microelectronic devices. Unique wiring techniques such as wire bonding are also often used in microelectronics because of the unusually small size of the components, leads and pads. This technique requires specialized equipment and is expensive. Digital integrated circuits (ICs) consist mostly of transistors. Analog circuits commonly contain resistors and capacitors as well. Inductors are used in some high frequency analogue circuits, but tend to occupy large chip area if used at low frequencies; gyrators can replace them in many applications. As techniques improve, the scale of microelectronic components continues to decrease. At smaller scales, the relative impact of intrinsic circuit properties such as interconnections may become more significant. These are called parasitic effects, and the goal of the microelectronics design engineer is to find ways to compensate for or to minimize these effects, while always delivering smaller, faster, and cheaper devices.

- iv. Fuzzy electronics is an electronic technology that uses fuzzy logic, instead of the two-state Boolean logic more commonly used in digital electronics. It has a wide range of applications, including control systems and artificial intelligence<sup>4</sup>.
- v. Circuit Design
- vi. Integrated circuit
- vii. Optoelectronics
- viii. Semiconductor
- ix. Semiconductor device

<sup>4</sup> Ahmad M Ibrahim. (1996). Introduction to Applied Fuzzy Electronics.

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#### Difference between electrical industry and electronic industry

As stated earlier, electrical industry generally deals with the application of electricity, electronics and electromagnetism, whereas electronic industry deals with non-linear and active electrical and electronic components and devices such as electron tubes, and semiconductor devices, especially transistors, diodes and integrated circuits are utilized to design electronic circuits, devices and systems. To give a clearer picture, the difference between electrical and electronic is shown below.

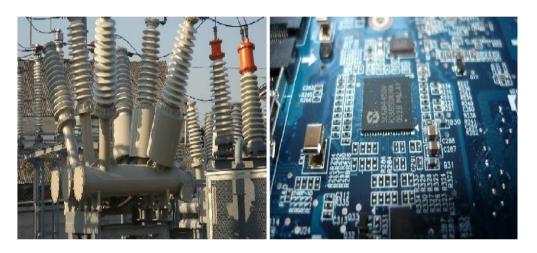


Figure 1.1: Difference between electrical and electronic industry

Although equipment may be peppered with electronic components, it's considered food for electronic engineers if power is the focus of its use. To make it clear, looking at a piece of equipment, consider whether it could work without chips or a motherboard. Cell phones could not possibly work without these components, so that would be in the jurisdiction of electronics industry. On the other hand, a hydro-electric power plant can be filled with electronic controlling and monitoring panels, but since it can run without these gadgets, the plant falls into the electrical industry category.

#### 1.3 Objectives Of Electrical And Electronic Industry Occupational Analysis

The objectives of this Occupational Analysis are as below:

- To identify the Occupational Structure and Occupational Area Structure of Electrical and Electronic Industry
- ii. To identify critical and non-critical occupations within the employment structure of Electrical and Electronic Industry based on the supply and demand data to be obtained from secondary databases.

#### 1.4 Scope of Occupational Analysis

The scope of this particular Occupational Analysis is focused on the Electrical and Electronic Industry and all areas that are defined to be under the Electrical and Electronic Industry. The Occupational Analysis on Electrical and Electronic Industry is relevant to the above objectives as follows:

- Objective 1: To identify the Occupational Structure and Occupational Area
   Structure of Electrical and Electronic Industry.
  - The scope of this Occupational Analysis is focused on Electrical and Electronic Industry and all sub-sectors that are defined to be under Electrical and Electronic Industry in terms of manufacturing of Electrical and Electronics Industry and the manufacturing of Electrical and Electronic components.
- ii. Objective 1: To identify critical and non-critical occupations within the employment structure of Electrical and Electronic Industry based on the supply and demand data to be obtained from secondary bases.
  - With regard to this objective, the scope of this Occupational Analysis is on identifying critical and non-critical job titles within areas of subsectors. This initiative is expected to assist government authorities to formulate appropriate corresponding job training programs to create optimum



employment environment where supply matches demand in accordance to its priority hierarchy.

#### 1.5 Problem Statement

There have been various National Occupational Skills Standard (NOSS) documents developed for the Electric and Electronic Industry covering areas of cable jointing, low voltage electrical, electrical lighting, CCTV system, electrical precision instruments, industrial electronics, electronic audio-visual, semi-conductor production, back-end process, consumer electronics design, buffer storage, embedded system design, optical electronic display, EMI/EMC, consumer electronics power management, integrated system design, electronic system design, interface and security (design). The challenge of this practice is to continue updating the Electrical and Electronic Industry and bring it up to current status. The continuous initiative is expected to develop better career paths in the industry.

#### 1.6 Conclusion

In the light of continuous economic development in the Electrical & Electronics Industry, the demand for skilled personnel has increased thus the development programs for skilled manpower is timely. By going through the mechanism provided by the Skills Training system in Malaysia, one of the important steps is to identify the Occupational Structure of the E&E Industry. With the Occupational Structure clearly defined, the industry stakeholders will be able to identify areas that will require more intensive efforts in human capital development. Although there have been past efforts in National Standards Development for the industry, the need for an Occupational Analysis is required to determine the overall areas that may not yet have been focused on. Occupational Analysis is expected to serve as the 'blueprint' of the manpower planning for the industry.



#### 2. LITERATURE REVIEW

#### 2.1 Introduction

This chapter will explain the current situation of the industry through literature research as to substantiate facts and figures related to this industry. This chapter deals with general performance of the industry, workforce supply and demand, shakers and movers of the industry, related acts and regulatory bodies and international benchmarking.

#### 2.2 Current NOSS

In order to analyse the industry, the existing National Occupational Skills Standard (NOSS) and Occupational Structure documents were referred. In the DSD's NOSS Registry, the existing Occupational Analysis Matrices can be seen in the following figure.

Table 1.1: Overall Existing Electric and Electronic Industry NOSS

Bil./ No.	Sub-Sektor/ Sub-Sector	Kod/ Code	T1/ L1	T2/ L2	T3/ L3	T4/ L4	T5/ L5	Jumlah ( <i>Total</i> )
1.1	Elektrik/Electric	C, EE	1	2	9	1	1	14
1.2	Elektronik/Electronics	E, EE	0	11	13	8	9	41
1.3	Telekomunikasi/Telecommunication	D,EE	2	18	16	7	6	49
1.4	Penyiaran/ <i>Broadcasting</i>	EE	0	0	2	2	2	6
1.5	Penjanaan Kuasa/Power Generation	EE	1	2	4	3	3	13
1.6	Kawalan Proses/Process Control	CM,S	0	1	2	2	2	7
	Jumlah / Total		4	34	46	23	23	130

Source: Department of Skills Development NOSS Registry (March 2015)

Details of the existing NOSS relevant to Electrical and Electronic Industry can be accessed at http://www.dsd.gov.my/Daftar NOSS versi31\_Mac\_2015.pdf.



### 2.3 Main Stake Holder/ Key Player/ Training Provider

Some of the main stakeholders for the Electrical and Electronic Industry are identified in Table 1.2 below:

	Stakeholders							
	Electrical Industry		Electronic Industry					
1.	Ministry of Energy, Green	1.	MIMOS					
	Technology and Water Malaysia	2.	Board of Engineers, Malaysia					
2.	Ministry of Rural Development	3.	Malaysian American					
3.	Energy Commission		Electronics Industry					
4.	Board of Engineers, Malaysia	4.	Melaka World Solar Valley					
5.	Tenaga Nasional Berhad							
6.	Sabah Electricity Sdn Bhd							
7.	Sarawak Electricity Sdn Bhd							
8.	Independent Power Producers							

Table 1.2: Main stakeholders for the Electrical & Electronic Industry

Key players in this Industry include:

- i. Freescale Semiconductor
- ii. Intel
- iii. AMD
- iv. ASE
- v. Infineon
- vi. STMicroelectronics
- vii. Renesas
- viii. Silterra
- ix. Globetronics
- x. Unisem
- xi. Inari
- xii. MyMs
- xiii. Symmid
- xiv. First Solar
- xv. AUO-Sunpower



xvi. Texas Instruments

xvii. Agilent Technologies

xviii. Western Digital

xix. High Ace Industries

xx. ACEI Sustems

xxi. IRIS Corporation

The main training providers are listed below:

i. National Institute for Occupational Safety and Health

ii. Public and Private Universities and Colleges

iii. Skills Training Centres

2.4 Current Analysis, Industrial Demand and Statistics of the Industry in Malaysia

The Electrical and Electronics Industry is one of the leading industries, contributing 24.5% to the manufacturing sector in Malaysia's Gross Domestic Product (GDP). Electrical and Electronic products have been the largest traded items for Malaysia. The industry's growth until today has turned Malaysia as one of the leading points in the global Electrical and Electronic value chain.

According to the Investment Profile<sup>5</sup>, electrical and electronic sector has been Malaysia's industrial bread and butter. The electrical and electronic sector begins as a foundation sector in the 1960's has grown in importance as Malaysia marches toward its goal of becoming a high-income economy by 2020. Along the way, the government has cultivated this sector in such a way that it keeps pace with investing companies higher-value electrical and electronic activities, including research and design, and integrated circuit design and development, thus keeping them in Malaysia.

<sup>5</sup> Arend, M. Investment Profile.www.mida.gov.my



According to Malaysian American Electronics Industry (MAEI), many MAEI companies have expanded their operations in Malaysia, noting that Design and Development investments have expanded from RM1billion in 2007 to RM2billion in 2012. Many companies have set up business process operations in human resource, information technology, logistics finance and procurement either to serve the region or the world. MAEI members in Malaysia include the Malaysian divisions of such electronic giants such as Texas Instruments, Agilent Technologies, Intel and Western Digital. With just five years to the 2020 national Economic Transformation Programme date line, will these and other electrical and electronic companies in Malaysia be producing products and components deemed to be cutting edge at that time.

The obvious issue here is human resources. Malaysia has a competitive edge which can be brought to greater heights if human resources can be maximized. For example, the Centre of Electrical and Electronics is a government-supported initiative set up by the Northern Corridor Implementation Authority and operated by USains Infotech Sdn Bhd that supports SMEs and start-up companies through talent development, research collaboration and access to resources, sophisticate equipment and expertise.

Electrical and Electronic start-up benefitted from the government's formation of Collaborative Research in Engineering, Science and Technology Center (CREST) in 2012, which fosters Malaysia's Electrical and Electronic ecosystem by investing in facilities and equipment, cultivating the talent pool with skills development and serving as a bridge between university research and industrial commercialization. In 2013, the National Key Economic Area (NKEA) has move towards "E&E 2.0" where a re-clustering of the existing Entry Point Projects (EPPs) and new EPPs were introduced. The main reason for this development is in order for the

Electrical and Electronic sector to thrive, it needs to move from merely manufacturing activities to include higher-value activities, like design, assembly, packaging and becoming a total solutions provider. By moving up the value chain, Electrical and Electronic industry will propel Malaysia forward through the creation of new jobs, increase Gross Domestic Products (GDP) and Gross National Income (GNI), thus attracting more Foreign Direct Investments.

In 2014, Malaysia's exports of Electrical and Electronic products was valued at RM231.23 billion, with 49.2% share of manufactured goods exports and 32.9% share of Malaysia's total exports. Major exports destinations are China, USA, Singapore, Hong Kong and Japan. Electrical and Electronic products were also the largest imports amounted to RM175 billion, representing a share of 27.8% of manufactures goods imports and 28.8% of Malaysia's total imports. Malaysia top import sources for Electrical and Electronics products are China, Singapore, USA, Japan and Taiwan.

The industry is classified into two sectors, namely, the electrical sector and the electronic sector.

#### i. Electrical sector

The electrical sector had its beginnings in the 1960s with the establishment of manufacturing plants for the import substitution of household appliances, electrical fittings, wires and cables, and automotive batteries. The industry has grown over the years with the capability to supply high-end electrical products including electrical components to both domestic and international markets.

The major electrical products produced are lightings, solar related products and household appliances such as air conditioners, refrigerators, washing machines and vacuum cleaners. In 2013, this sector has a total investments



of RM5.3 billion in which solar industry contributed 75.6% of the total investments approved in the electrical sector.

Malaysia is home to many of the largest and renowned solar players such as First Solar and AUO-Sunpower. The presence of these multinational companies has contributed to the development of various products under the solar cluster.

The growing awareness of the importance of green technology including renewable energy has led to the introduction of the LED and Solar roadmap by the Malaysia government. This has encouraged the growth of the LED and Solar Industry and opens up new opportunities for local and international investors in developing Malaysia's LED and Solar Industry.

The introduction of Feed-in-Tariff (FiT) in 2011 has also encouraged the usage of renewable energy in Malaysia. This mechanism allows electricity produced from indigenous renewable energy resources to be sold to power utilities at a fixed premium price for a specific duration.

#### ii. Electronic sector

The electronic sector leads the Electrical and Electronic Industry whereby over 38% of electronics exports is contributed by semi-conductor devices, integrated circuits, transistors and valves. Multinational companies continue to be the main catalyst in the development of this sector. Malaysian companies involved in this sector have been able to develop significant capabilities and skills in manufacturing a wide range of electronic products.



The electronic sector is categorized into three sub sectors, namely:

#### a. Consumer electronics

This sub-sector includes the manufacture of LED television receivers, audio visual products such as Blu-ray disc players/recorders, digital home theatre systems, mini discs, electronic games consoles and digital cameras. This sub-sector is currently represented by many renowned Japanese and Korean companies which have contributed significantly towards the rapid growth of this sub-sector. These leading companies are now undertaking research and development activities in Malaysia to support their global and Asian markets. Exports of consumer electronic products amounted to RM22.36 billion.

#### b. Electronic components

Products or activities that fall under this sub-sector include semiconductor devices, passive components, printed circuits and other components such as media, substrates and connectors. Within the electronic components sub-sector, the semi-conductor devices have been the leading contributor in the performance of exports for Electrical and Electronic Industry. Exports of semi-conductor devices were RM111.19 billion or 47% of the total Electrical and Electronic products exported in 2013.

The presence of major multinational companies such as Intel, AMD, Freescale Semiconductor, ASE, Infineon, STMicroelectronics, Texas Instruments, Fairchild Semiconductor, Renesas and major Malaysian-owned companies such as Silterra, Globetronics, Unisem and Inari have contributed to the steady growth of the semiconductor industry in Malaysia. To date, there are more than 50 companies, mainly multinational companies producing semiconductor devices in Malaysia.



The presence of Integrated Circuit (IC) designs firms strengthen the semiconductor ecosystem by providing IC design services for their own products or outsourced. Today, IC design firms have added more value to their capabilities. Companies such as MyMs and Symmid have diversified their products base to feed the needs of the financial, Halal and LED markets. More IC design firms and companies are needed to create a wider set-up of new technology and products.

#### c. Industrial electronics

This sub-sector consists of multimedia and information technology products such as computers, computer paraphernalia, telecommunication products and office equipment. The industrial electronic sub-sector is the second largest sub-sector comprising 27% of the total investments approved in the Electrical and Electronic sector in 2013.

#### 2.5 Supply and Demand of Skill Workers in Electrical and Electronics Industry

The following tables show the supply and demand of skill workers in the manufacturing industry which encompasses the Electrical and Electronics industry. Table 1.3 shows the vacancies; Table 1.4 shows the placement while Figure 2 shows the percentage distribution for placement and vacancies.



Table 1.3: Vacancies in the manufacturing industry

Vacancies Reported to the Labour Department by Industry 2008–2012 (MSIC-2008)

Industri	Tahun / Year				
Industry	2008	2009	2010*	2011*	2012
Pertanian, Perhutanan dan Perikanan	_		169.037	399.522	337.466
Agriculture, Forestry and Fishing			21.3	17.7	20.9
Perlombongan dan pengkuarian			1.142	3.369	2.180
Mining and Quarrying			0.1	0.2	0.1
Pembuatan	-	-	296.749	689,422	598,890
Manufacturing		_	37.3	30.5	37.0
Bekalan Elektrik, Gas, Wap dan Pending Udara	-	-	1,080	4,285	2,107
Electricity, Gas, Steam and Air Conditioning Supply	-	-	0.1	0.2	0.1
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan	-	-	2,631	10,806	4,414
Water Supply; Sewerage, Waste Management and Remediation Activities	-	-	0.3	0.5	0.3
Pembinaan	-	-	117,801	388,241	310,954
Construction	-	-	14.8	17.2	19.3
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal	-	-	15,616	49,724	30,955
Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles	-	-	2.0	2.2	1.9
Pengangkutan dan Penyimpanan	-	-	3,283	11,553	11,184
Transportation and Storage	-	-	0.4	0.5	0.7
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman	-	-	51,919	135,853	78,162
Accomodation and Food Service Activities	-	-	6.5	6.0	4.8
Maklumat dan Komunikasi	-	-	5,456	8,547	6,737
Information and Communication	-	-	0.7	0.4	0.4
Aktiviti Kewangan dan Insurans/ Takaful	-	-	35,892	254,656	62,156
Financial and Insurance/ Takaful Activities	-	-	4.5	11.3	3.8
Aktiviti Hartanah	-	-	1,122	1,921	1,296
Real Estate Activities	-	-	0.1	0.1	0.1

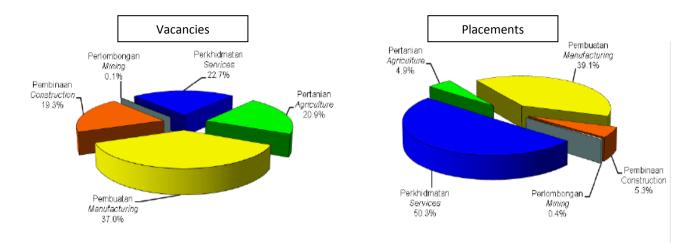
Table 1.4: Placements in the manufacturing industry

Placements Reported to the Labour Department by Industry 2008-2012 (MSIC-2008)

Industri	Tahun / Year						
Industry	2008	2009	2010	2011	2012		
Pertanian. Perhutanan dan Perikanan	-	-	246	410	554		
Agriculture, Forestry and Fishing			3.3	2.0	4.9		
Perlombongan dan pengkuarian			5	11	46		
Mining and Quarrying			0.1	0.1	0.4		
Pembuatan	-	-	2,660	9,595	4,346		
Manufacturing	-	-	35.7	45.8	39.1		
Bekalan Elektrik, Gas, Wap dan Pending Udara	-	-	13	201	15		
Electricity, Gas, Steam and Air Conditioning Supply	-	-	0.2	1.0	0.1		
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan	-		21	56	10		
Water Supply; Sewerage, Waste Management and Remediation Activities			0.3	0.3	0.1		
Pembinaan	-	-	433	480	587		
Construction			5.8	2.3	5.3		
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal	-	-	391	1,090	1,587		
Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles			5.2	5.2	14.3		
Pengangkutan dan Penyimpanan			56	43	164		
Transportation and Storage			0.8	0.2	1.5		
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman	-		79	761	570		
Accommodation and Food Service Activities			1.1	3.6	5.1		
Maklumat dan Komunikasi	-		61	124	64		
Information and Communication	-	-	0.8	0.6	0.6		
Aktiviti Kewangan dan Insurans/ Takaful	-	-	1,356	3,891	1,160		
Financial and Insurance/ Takaful Activities	-	-	18.2	18.6	10.4		
Aktiviti Hartanah	-	-	1	1	5		
Real Estate Activities			0.0	0.0	0.0		

Source: Jobs Malaysia, Ministry of Human Resources Malaysia





Source: Jobs Malaysia, Ministry of Human Resources Malaysia

Figure 1.2: Percentage Distribution of Vacancies and Placements (2012)

#### 2.6 International Benchmarking

Benchmark is a standard, or a set of standards, used as a point of reference for evaluating performance or level of quality. Benchmarks may be drawn from an industry's own experience, from the experience of other similar industries, or from legal requirements such as environmental and safety regulations. Meanwhile, benchmarking is a measurement of the quality of an industry's policies, products, programs, strategies, etc., and their comparison with standards measurements, or similar measurements of its peers.

The objectives of benchmarking are:

- i. To determine what and where improvements are needed
- ii. To analyse how other similar industries achieve their high performance levels
- iii. To use this information to improve own performance.



#### 2.7 Statutory And Regulatory Bodies For Electrical And Electronic Industry

#### i. Environmental Protection Agency (EPA)

The United States Environmental Protection Agency<sup>6</sup> (EPA) is an agency of the United States federal government which was created for the purpose of protecting human health and the environment by writing and enforcing regulations based on laws passed by Congress<sup>7</sup>. The Environmental Protection Agency began operation in December 1970.

The agency conducts environmental assessment, research, and education. It has the responsibility of maintaining and enforcing national standards under a variety of environmental laws, in consultation with state, tribal, and local governments. The agency also works with industries and all levels of government in a wide variety of voluntary pollution prevention programs and energy conservation efforts. The agency has approximately 15,193 full-time employees<sup>8</sup> and engages many more people on a contractual basis. More than half of Environmental Protection Agency human resources are engineers, scientists, and environmental protection specialists; other groups include legal, public affairs, financial, and information managers.

#### ii. Occupational Safety and Health Administration (OSHA)

The Occupational Safety and Health Administration (OSHA) is an agency of the United States Department of Labor established in December 1970. OSHA's mission is to "assure safe and healthful working conditions for working men and women by setting and enforcing standards and by providing training, outreach, education and assistance" The agency is also charged with enforcing a variety of statutes and regulations.

OSHA has developed a number of training, compliance assistance, and health and safety recognition programs throughout its history. The OSHA

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<sup>&</sup>lt;sup>6</sup> US Environmental Protection Agency. Retrieved 6 June 2014.

<sup>&</sup>lt;sup>7</sup> "Our Mission and What We Do". US EPA. Retrieved 6 June 2014

<sup>&</sup>lt;sup>8</sup> US Cencures Burea Spreadsheet. Retrieved 7 June 2014

<sup>&</sup>lt;sup>9</sup> About OSHA. Retrieved 7June 2014

Training Institute, which trains government and private sector health and safety personnel, began in 1972<sup>10</sup>. In 1978, the agency began a grantmaking program, now called the Susan Harwood Training Grant Program, to train workers and employers in reducing workplace hazards. OSHA started the Voluntary Protection Programs in 1982, which allows employers to apply as "model workplaces" to achieve special designation if they meet certain requirements.

iii. The Electrical and Electronics Association of Malaysia (TEEAM)

This association established in 1952 is a representative body of the electrical and electronic industry in Malaysia. It work closely with all government departments, statutory bodies and the private sector to ensure and encourage growth of electrical and electronic industries.

# 2.8 Related Policies, Act, Regulation And Standards For Electrical and Electronics Industry

Policies, acts, regulation and standards related to Electric and Electronic Industry is listed below:

- i. National Energy Policy 1979
- ii. Electricity Supply Act 1990
- iii. Energy Commission Act 2001 (Ammendment 2010)
- iv. Sustainable Energy Development Authority Act 2011
- v. Renewable Energy Act 2011

N

 $<sup>^{\</sup>rm 10}$  "OSHA History". Department of Labor, US. Retrieved 7 June 2014

#### 2.9 Conclusion

The strong Electrical and Electronic industry in Malaysia is a result of the government's initiatives in promoting labour-intensive and export-oriented industries. Malaysia has become a major global manufacturing hub for the Electrical and Electronic industry, as attested by the large number of multinational companies from USA, Japan, Europe, Taiwan and Korea which have chosen Malaysia as their base. Unsurprisingly, the Electrical and Electronic industry has grown into Malaysia's largest contributor to output, employment, investments and exports<sup>11</sup>.

The key to sustaining a healthy growth within this industry is automation and harnessing talents in innovation that can take the Electrical and Electronic industry to a higher level. Malaysia's success can be attributed to a winning combination of pull factors: a stable government, good economic policies, top notch infrastructures, and a skilled knowledge workforce. As a result, Malaysia has developed significant expertise for the manufacture of a wide range of semiconductor devices, high-end consumer electronic, and, information and communication technology products<sup>12</sup>. Based on Malaysian Investment Development Authority's (MIDA) records, from a total of just four companies with 577 employees and a total output value of RM25 million in 1970, today the Electrical and Electronic industry has expanded to more than 1,695 companies with a total investment of RM108 billion and a workforce of more than 600,000 people<sup>13</sup>. With an excellent track record of nearly four decades, the future of Electrical and Electronic industry in Malaysia looks promising for skilled and knowledgeable workforce.

<sup>&</sup>lt;sup>11</sup> Malaysia External Trade Development Corporation (MATRADE), Electrical and Electronic Directory 2011-2013

<sup>12</sup> Ibid

<sup>&</sup>lt;sup>13</sup> Malaysian Investment Development Authority (MIDA).www.mida.gov.my accessed 02.06.2015

#### 3. METHODOLOGY

#### 3.1 Introduction

This chapter describes the methodology of the overall Occupational Analysis process that was conducted throughout the E&E Industry Occupational Analysis.

#### 3.2 Research Design

The research design that consists of the research method, data analysis methods and output required is as shown in the table below:

Table 5.1: Brief description of methods employed

Objectives	Research Approach	Data Analysis	Output
Objective I: To identify the Occupational Structure and Occupational Area Structure of Electrical and Electronic Industry  Objective II: To identify critical and non-critical occupations within the employment structure of Electrical and Electronic Industry based on the supply and demand data to be obtained from secondary databases.	Literature review     Focus group consisting of members representing different areas in the industry	<ul> <li>Thematic analysis</li> <li>Mapping of the industry job areas</li> </ul>	<ul> <li>Scope of the industry and its subsectors</li> <li>Occupational groups of the sub-sectors</li> <li>Critical job title</li> <li>Competency level (Level 1-8)</li> </ul>

Research initially consists of analysing available information on the Electrical and Electronic Industry, followed by direct contact with those in the industry to obtain a general idea of the industry sub-sectors. A supply and demand analysis is then conducted to identify current and projected supply and demand including supply

and demand gap analysis. Below is description of each activity conducted in the process of completing this occupational analysis.

#### i. Literature review

A literature review on the Electrical and Electronic industry was carried out to get some insight of this industry in the context of the Malaysian scenario. The scope covered under this search includes definitions, the current analysis of the industry sub-sectors/areas and international examples of industry segmentation of its sub-sectors.

#### ii. Focus Groups with industry members

The literature review findings were used as a guide to identify the scope of study and analysis. Experts from the Electrical and Electronic Industry were identified for further communication and contact. The lists of experts are included in the list of development panel members in Annex 2: List of Development Panel Members. However, there were also several references made by expert panels to industry experts that were not in the workshop.

The Focus Groups consisted of industry members, two (2) methods were adopted, namely; brainstorming and Development of Standard & Curriculum (DESCUM) session. The focus group workshop sessions are described in the following table.

Table 5.2: Focus Group Session

No.	Date	Location	Activity	Method Used
1.	13-14 June 2015	Ibis Styles KL	OS & OAS Development Workshop	Focus Group Discussion



2.	18-19 July 2015	lbis Styles KL	Literature Review Workshop	Focus Group Discussion
3.	29-30 Aug 2015	Ibis Styles KL	Occupational Definition Development Workshop	Focus Group Discussion
4.	5-6 Sep 2015	Ibis Styles KL	Occupational Definition Development Workshop	Focus Group Discussion

Facts obtained during the literature review were also discussed and presented to the development panel members. The presence of the key persons or experts ensured that the development of the Occupational Analysis is current and relevant. The Electrical and Electronic Industry was analysed using the above methodology to identify the following:

- (a) Scope of the Industry and its sub-sectors;
- (b) Main areas;
- (c) Occupational groups of the sub-sector;
- (d) Job title;
- (e) Critical job title; and
- (f) Competency levels (Level 1-8).



3.3 Research Methodology

In meeting both objectives set forth in this study, the data was analysed

through mapping, synthesis of discussion group findings and comparison of

benchmarking samples.

**Qualitative Analysis: Occupational Structure and Occupational Area Structure** 

Development

Thematic analysis was used in qualitative research and focused on examining

themes within data. This method emphasizes organization and rich description

of the data set. Thematic analysis goes beyond simply counting phrases or words

in a text and moves on to identifying implicit and explicit ideas within the data.

Coding is the primary process for developing themes within the raw data by

recognizing important moments in the data and encoding it prior to

interpretation. The interpretation of these codes can include comparing theme

frequencies, identifying theme co-occurrence, and graphically displaying

relationships between different themes. Most researchers consider thematic

analysis to be a very useful method in capturing the intricacies of meaning

within a data set.

The thematic approach was applied throughout the process of analysing the

Occupational Structure of the industry.

3.4 Data Analysis

The Occupational Structure was analysed and defined based on the following

processes:

(a) Identification of industry scope and boundaries with other relevant

industries

The identification of the industry scope is important so that when

identifying the relevant sub-sectors and areas under the industry, it will

define the segmentation of the particular industry to other relevant

N

industries. This will eliminate the possibility of duplication between common areas.

#### (b) Identification of sub-sector/area/sub-area

The coverage of a sub-sector should be able to accommodate a number of areas and sub-areas where applicable. Sub-sectors are identified as being components of an industry and can be clustered in terms of classification, segmentation or process driven.

#### (c) Identification of job titles

In order to identify job titles, it is important to obtain consensus from expert panel members so that the job title is common between organizations: Small, Medium Enterprise (SME) or Multi National Corporations and is easily accepted by practitioners in the industry.

#### (d) Identification of Levelling

Levelling of a job title is done based on the level of competency required as competent at a specific designation. The level descriptors in Annex 1 is used as reference when determining the different levels relevant to a specific job title.

#### (e) Occupational Area Analysis

The Occupational Structure can be further analysed to produce its Occupational Area Structure (OAS) through Occupational Area Analysis (OAA). The occupational area analysis is a process of analysing the job scope of a particular area. This will help to ensure that the job titles are described not only based on common use in the industry but also by their job scope. These OAS will be taken into consideration to be developed into NOSS sub-areas. Therefore the process of merging and shrinking must be done with keeping in mind of the mechanisms of training and certification based on the NOSS. Ultimately, we are able to produce multi-skilling and



multi-tasking workers required by the industry in line with the high-income economy policy. Nevertheless, in certain cases, due to the requirement of industry or regulations, merging is not necessarily required.

#### 3.5 Limitations

#### (a) Data and Information

Given the broad-base nature of electrical and electronic industry, which are broadly divided into electrical and electronic sectors, having list of panellists proficient in both areas, were a challenge. Even with participation of such eminent persons still doesn't steer the discussion clear from biased views and opinions. Those from different standpoints might have different view on the same subject typically influences by their own practice orientation.

#### (b) International Benchmarking

International benchmarking was done thoroughly through library research. Interpretation on data and information presented in either website or PDF documents lack the detail explanation based on the background story such as culture and economic level origins of related sources to the referred topics. Hence possible skewed understanding of related topics, which could potentially lead to inaccurate inferences of, related benchmarking.

#### 3.6 Conclusion

This chapter has elaborated on the methodology used in the study which is through literature review, focus group discussion sessions, DESCUM (Development of Standard and Curriculum) and focus groups. The development of the Occupational Structure obtained via brainstorming sessions and supply and demand findings will be presented in the next chapter.



# 4. FINDINGS AND DISCUSSION

## 4.1 Introduction

The identified sub-sectors for the Electrical and Electronics industry were obtained through literature research and discussions with industry experts during the development workshop sessions and interviews. Based on the discussions held during development workshops and approval sessions, the development and approval panel members had identified that the 2 sectors, 5 sub-sectors, 17 areas and 51 job areas under the Electrical and Electronic industry in Malaysia as shown in Table 2.1 and Table 2.2.

Table 2.1: The identified sub-sectors, areas and job areas in Electrical sector

SECTOR	SUB-SECTORS	AREAS	JOB AREAS
		Thermal Plant	Process Treatment
			Operation Control
		Operation	Plant Maintenance
		Hudro Dlant	Process Treatment
		Hydro Plant Operation	Operation Control
		Operation	Ground Maintenance
Electrical	Power Plant Operation	Internal Combustion Engine (ICE) Plant Operation  Solar Photovoltaic Plant Operation	Solar Photovoltaic Design Operation Solar Photovoltaic Installation & Maintenance
		Wind Turbine Plant Operation	
		Electrical	
	Electrical	Installation &	
	Installation &	Maintenance	
	Maintenance	Cable Jointing	

Table 2.2: The identified sub-sectors, areas and job areas in Electronic sector

SECTOR	SUB-SECTORS	AREAS	JOB AREAS				
			Material	Material Preparation			
			Preparation	Chemical Preparation			
		In mat C Day Mafan	In set O Day Mafer	Ingotting			
		Ingot & Raw Wafer Fabrication	Ingot & Raw Wafer Processing	Crystal Growth			
		Fabrication	Processing	Dicing & Polishing			
			Quality	Quality Control			
			Management	Quality Assurance			
			Material	Material Preparation			
			Preparation	Chemical Preparation			
				Oxidation			
				Diffusion			
		Wafer Fabrication	Circuit	Lithography			
		Production	Impregnation	Etching			
		Troduction	Impregnation	Deposition			
				Chemical Mechanical			
				Planarisation (CMP)			
			Quality	Quality Control			
Electronics	Electronic Components		Management	Quality Assurance			
Liectionics			Material	Material Preparation			
			Preparation	Chemical Preparation			
				Screen Printing			
			Front of Line	Die Attached			
		Semiconductor	Assembly	Wire Bonding			
		Component		Encapsulation			
		Manufacturing		Surface Finish			
			End of Line Process	Forming & Trimming			
			End of Enter rocess	Environmental Testing			
				Final Testing			
			Quality	Quality Control			
			Management	Quality Assurance			
			Material	Material Preparation			
		Discreet	Preparation	Chemical Preparation			
		Component	Discreet Component I				
		Manufacturing	Quality	Quality Control			
			Management	Quality Assurance			

Table 2.2: The identified sub-sectors, areas and job areas in Electronic sector (cont.)

SECTOR	SUB-SECTORS	AREAS	JOB AREAS				
		Electronic Component Research & Development					
		Consumer	Printed Circuit Board Asse	mbly			
		Electronic Product	Product Assembly				
		Assembly	Quality Management	Quality Control			
		Assembly		Quality Assurance			
	Consumer		Material Preparation				
	Electronics		Medical Equipment Assem	bly Process			
		Medical Electronic	Medical Electronic	Mechatronic			
		Wiedical Electronic	Research & Development	Electrical			
				Electronic			
			Medical Equipment Applic	ation Support			
			Material Preparation				
			Telecommunication Equip	· · · · · · · · · · · · · · · · · · ·			
		Telecommunicatio	Telecommunication	Mechatronic			
		n Electronic	Electronic Research &				
			Development	Flactoical			
				Electrical			
				Electronic			
			Material Preparation	11.0			
	Industrial	A	Automotive Equipment As	·			
	Electronics	Automotive Electronic	Telecommunication Electronic Research &	Mechatronic Electrical			
		Electronic	Development	Electrical			
			· ·				
			Automotive Equipment Ap Material Preparation	philearion 20hhorr			
		Information	ICT Equipment Assembly P	Process			
		Information	ICT Electronic Research	Mechatronic			
		Communication Technology (ICT)	& Development	Electrical			
		Electronics	& Development	Electronic			
		Licetionics	ICT Equipment Application				
		1	To Equipment Application	συρμοιτ			

# 4.2 Electrical And Electronics Industry Occupational Structure (OS)

Based on the agreement among the industry panelists, it was concluded that the Electrical and Electronic industry is segregated into 2 sectors, Electrical Industry and Electronics Industry. Tables 2.3 to 2.14 further elaborates the sub-sectors, areas and job areas of these two sectors.

SECTOR		ELECTRICAL INDUSTRY										
SUB SECTOR			POWER PLAN	T OPERATION								
	THERMAL PLANT OPERATION											
JOB AREA	PROCESS TREATMENT	OPERATIO	N CONTROL	ı	PLANT MAINTENANCI	E						
LEVEL 8	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -						
LEVEL 7	- NO LEVEL -		٦	THERMAL PLANT MANAGE	R							
LEVEL 6	- NO LEVEL -	OPERATION	I MANAGER	PRODUCTION MAINTENANCE MANAGER								
LEVEL 5	PROCESS TREATMENT CHEMIST	CONTROL ROOM ENGINEER	PLANT OPERATION ENGINEER	ELECTRICAL MAINTENANCE ENGINEER	MECHANICAL MAINTENANCE ENGINEER	INSRUMENTATION & CONTROL MAINTENANCE ENGINEER						
LEVEL 4	PROCESS TREATMENT ASSISTANT CHEMIST	CONTROL ROOM ASSISTANT ENGINEER	PLANT OPERATION ASSISTANT ENGINEER	ELECTRICAL MAINTENANCE ASSISTANT ENGINEER	MECHANICAL MAINTENANCE ASSISTANT ENGINEER	INSRUMENTATION & CONTROL MAINTENANCE ASSISTANT ENGINEER						
LEVEL 3	- NO LEVEL -	CONTROL ROOM TECHNICIAN	PLANT OPERATION TECHNICIAN	ELECTRICAL MAINTENANCE TECHNICIAN	MECHANICAL MAINTENANCE TECHNICIAN	INSRUMENTATION & CONTROL MAINTENANCE TECHNICIAN						
LEVEL 2	- NO LEVEL -	- NO LEVEL -	PLANT OPERATION ASSISTANT TECHNICIAN	ELECTRICAL MAINTENANCE ASSISTANT TECHNICIAN	MECHANICAL MAINTENANCE ASSISTANT TECHNICIAN	INSRUMENTATION & CONTROL MAINTENANCE ASSISTANT TECHNICIAN						
LEVEL 1	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -						

Table 2.3: Occupational Structure of Electrical Sector, Sub Sector Power Plant Operation, Job Area Thermal Plant Operation



# **SECTOR**

# **ELECTRICAL INDUSTRY**

SECTOR		ELECTRICAL INDUSTRY										
SUB SECTOR			POWER PLAN	T OPERATION								
	HYDRO PLANT OPERATION											
JOB AREA	OPERATIO	N CONTROL	PRO	DUCTION MAINTENA	NCE	GROUNDS MAINTENANCE						
LEVEL 8	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -						
LEVEL 7			HYDRO PLAN	NT MANAGER								
LEVEL 6	OPERATION	I MANAGER	PRODU	GROUNDS MAINTENANCE MANAGER								
LEVEL 5	CONTROL ROOM PLANT OPERATION ENGINEER ENGINEER		ELECTRICAL MAINTENANCE ENGINEER	MECHANICAL MAINTENANCE ENGINEER	INSRUMENTATION & CONTROL MAINTENANCE ENGINEER	GROUNDS MAINTENANCE ENGINEER						
LEVEL 4	CONTROL ROOM ASSISTANT ENGINEER	PLANT OPERATION ASSISTANT ENGINEER	ELECTRICAL MAINTENANCE ASSISTANT ENGINEER	MECHANICAL MAINTENANCE ASSISTANT ENGINEER	INSRUMENTATION & CONTROL MAINTENANCE ASSISTANT ENGINEER	GROUNDS MAINTENANCE ASSISTANT ENGINEER						
LEVEL 3	CONTROL ROOM TECHNICIAN	PLANT OPERATION TECHNICIAN	ELECTRICAL MAINTENANCE TECHNICIAN	MECHANICAL MAINTENANCE TECHNICIAN	INSRUMENTATION & CONTROL MAINTENANCE TECHNICIAN	GROUNDS MAINTENANCE TECHNICIAN						
LEVEL 2	PLANT OPERATION - NO LEVEL - ASSISTANT TECHNICIAN		ELECTRICAL MAINTENANCE ASSISTANT TECHNICIAN	MECHANICAL MAINTENANCE ASSISTANT TECHNICIAN	INSRUMENTATION & CONTROL MAINTENANCE ASSISTANT TECHNICIAN	GROUNDS MAINTENANCE ASSISTANT TECHNICIAN						
LEVEL 1	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -						

Table 2.4: Occupational Structure of Electrical Sector, Sub Sector Power Plant Operation, Job Area Hydro Plant Operation

SECTOR		ELECTRICAL INDUSTRY										
SUB SECTOR			POWER PLAN	T OPERATION								
			SOLAR PHOTOVOLTA	IC PLANT OPERATION								
JOB AREA		STION ENGINE (ICE) AND MAINTENANCE	SOLAR PHOTOVOLTAIC DESIGN	SOLAR PHOTOVOLTAIC INSTALLATION. OPERATION & MAINTENANCE	WIND TURBINE PLANT OPERATION AND MAINTENANCE							
LEVEL 8	- NO LEVEL -	- NO LEVEL -	- NO LEVEL NO LEVEL -		- NO LEVEL -	- NO LEVEL -						
LEVEL 7		TION ENGINE PLANT AGER	SOLAR PHOTOVOLTAIC PLANT MANAGER		WIND TURBINE	PLANT MANAGER						
LEVEL 6		ON ENGINE OPERATION AGER	SOLAR PHOTOVOLTAIC	SOLAR PHOTOVOLTAIC OPERATION MANAGER		ERATION MANAGER						
LEVEL 5	INTERNAL COMBUSTION	ON ENGINE ENGINEER	SOLAR PHOTOVOLTAIC DESIGNER	SOLAR PHOTOVOLTAIC ENGINEER	WIND TURBINE ENGINEER							
LEVEL 4	INTERNAL COMBUSTIC ENGI	ON ENGINE ASSISTANT NEER	SOLAR PHOTOVOLTAIC ASSISTANT DESIGNER	SOLAR PHOTOVOLTAIC ASSISTANT ENGINEER	WIND TURBINE AS	SISTANT ENGINEER						
LEVEL 3	INTERNAL COMBUSTION ENGINE TECHNICIAN (MECHANICAL)	INTERNAL COMBUSTION ENGINE TECHNICIAN (ELECTRICAL)	SOLAR PHOTOVOLTA MAINTENANC	AIC INSTALLATION & E TECHNICIAN	WIND TURBINE TECHNICIAN (MECHANICAL)	WIND TURBINE TECHNICIAN (ELECTRICAL)						
LEVEL 2	INTERNAL COMBUSTION ENGINE ASSISTANT TECHNICIAN (MECHANICAL)	INTERNAL COMBUSTION ENGINE ASSISTANT TECHNICIAN (ELECTRICAL)	SOLAR PHOTOVOLTA MAINTENANCE ASSI:	AIC INSTALLATION & STANCE TECHNICIAN	WIND TURBINE ASSISTANT TECHNICIAN (MECHANICAL)	WIND TURBINE ASSISTANT TECHNICIAN (ELECTRICAL)						
LEVEL 1	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -						

Table 2.5: OS of Electrical Sector, Sub Sector Power Plant Operation, Job Area Internal Combustion Engine, Solar Photovoltaic & Wind Turbine



SECTOR	ELECTRICAL	ELECTRICAL INDUSTRY									
SUB SECTOR	ELECTRICAL INSTALLATION	ON AND MAINTENANCE									
JOB AREA	ELECTRICAL INSTALLATION AND MAINTENANCE	CABLE JOINTING									
LEVEL 8	- NO LEVEL -	- NO LEVEL -									
LEVEL 7	ELECTRICAL SENIOR ENGINEER (VERY HIGH TENSION VOLTAGE (132KV))	- NO LEVEL -									
LEVEL 6	ELECTRICAL ENGINEER (HIGH TENSION VOLTAGE (33KV))	- NO LEVEL -									
LEVEL 5	ELECTRICAL ASSISTANT ENGINEER (HIGH VOLTAGE ELECTRICAL INSTALLATION & MAINTENANCE ASSISTANT MANAGER (11KV))	HIGH VOLTAGE CABLE JOINTER (132 KV)									
LEVEL 4	ELECTRICAL SUPERVISOR (AO, A1, A4)	HIGH VOLTAGE CABLE JOINTER (33 KV)									
LEVEL 3	ELECTRICAL SENIOR TECHNICIAN (THREE PHASE ELECTRICAL INSTALLATION & MAINTENANCE)	HIGH VOLTAGE CABLE JOINTER (11 KV)									
LEVEL 2	EIECTRICAL TECHNICIAN (SINGLE PHASE ELECTRICAL INSTALLATION & MAINTENANCE)	LOW VOLTAGE CABLE JOINTER									
LEVEL 1	- NO LEVEL -	- NO LEVEL -									

Table 2.6: OS of Electrical Sector, Job Area Electrical Installation & Maintenance and Cable Jointing



SECTOR		ELECTRONICS INDUSTRY											
SUB SECTOR			ELI	ECTRONIC COMPONE	ENT								
	MATERIAL PI	REPARATION	INGOT A	ND RAW WAFER PRO	CESSING	QUALITY MA	NAGEMENT						
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	INGOTTNG	CRYSTAL GROWTH	DICING AND POLISHING	QUALITY CONTROL	QUALITY ASSURANCE						
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level						
LEVEL 7	No Level	No Level	INGOT AND F	RAW WAFER PROCESSIN	IG MANAGER	No Level	No Level						
LEVEL 6	No Level	No Level	INGOT PROCESSING OPERATION MANAGEMENT	CRYSTAL GROWTH MANAGER	QUALITY MANAGEMENT MANAGER								
LEVEL 5	MATERIAL PREPARATION ENGINEER	CHEMICAL PREPARATION ENGINEER	INGOT ENGINEER	CRYSTAL GROWTH ENGINEER	DICING AND POLISHING ENGINEER	QUALITY CONTROL ENGINEER	QUALITY ASSURANCE ENGINEER						
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	CHEMICAL PREPARATION ASSISTANT ENGINEER	INGOT ASSISTANT ENGINEER	CRYSTAL GROWTH ASSISTANT ENGINEER	DICING AND POLISHING ASSISTANT ENGINEER	QUALITY CONTROL ASSISTANT ENGINEER	QUALITY ASSURANCE ASSISTANT ENGINEER						
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	CHEMICAL PREPARATION TECHNICIAN	No Level	No Level	No Level	No Level	No Level						
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	CHEMICAL PREPARATION HANDLER	No Level	No Level	No Level	No Level	No Level						
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level						

Table 2.7: OS of Electronics Sector, Sub Sector Electronics Components



SECTOR		ELECTRONICS INDUSTRY											
SUB SECTOR				W	AFER FABRICAT	ION PRODUC	TION						
	MATERIAL PI	REPARATION			CIRCUIT IMI	PREGNATION			QUALITY MA	NAGEMENT			
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	OXIDATION	DIFFUSION	LITHOGRAPHY	ETCHING	DEPOSTION	CHEMICAL MECHANICAL PLANARISATION (CMP)	QUALITY CONTROL	QUALITY ASSURANCE			
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level			
LEVEL 7	No Level	No Level			CIRCUIT IMPREGN	NATION SPECIA	ALIST		No Level	No Level			
LEVEL 6	No Level	No Level				QUALITY MANAGEMENT MANAGER							
LEVEL 5	MATERIAL PREPARATION ENGINEER	CHEMICAL PREPARATION ENGINEER			CIRCUIT IMPREGN	NATION ENGIN	IEER		QUALITY CONTROL ENGINEER	QUALITY ASSURANCE ENGINEER			
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	CHEMICAL PREPARATION ASSISTANT ENGINEER		CIRC	UIT IMPREGNATIC	ON ASSISTANT I	ENGINEER		QUALITY CONTROL ASSISTANT ENGINEER	QUALITY ASSURANCE ASSISTANT ENGINEER			
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	CHEMICAL PREPARATION TECHNICIAN	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level			
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	CHEMICAL PREPARATION HANDLER	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level			
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level			

Table 2.8: OS of Electronics Sector, Sub Sector Wafer Fabrication Production



SECTOR		ELECTRONICS INDUSTRY											
SUB SECTOR				SEM	ICONDUCTO	OR COMPON	IENT MANU	JFACTURING	ŝ				
	MATERIAL PI	REPARATION	ı	FRONT OF LIN	NE ASSEMBLY	1		END OF LIN	E PROCESS		QUALITY MANAGEMENT		
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	SCREEN PRINTING	DIE ATTACHED	WIRE BONDING	ENCAPSUL ATION	SURFACE FINISH	FORMING & TRIMMING	ENVIRONM ENTAL TESTING	FINAL TESTING	QUALITY CONTROL	QUALITY ASSURANCE	
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	
LEVEL 7	No Level	No Level		SEMI		No Level	No Level						
LEVEL 6	No Level	No Level	FRON	FRONT OF LINE ASSEMBLY MANAGER END OF LINE ASSEMBLY MANAGER						QUALITY MANAGEMENT MANAGER			
LEVEL 5	MATERIAL PREPARATION ENGINEER	CHEMICAL PREPARATION ENGINEER		NE ASSEMBLY NEER	WIRE BONDING ENGINEER	ENCAPSULA TION ENGINEER	SURFACE FINISH ENGINEER	FORMING & TRIMMING ENGINEER	ENVIRONME NTAL TESTING ENGINEER	FINAL TESTING ENGINEER	QUALITY CONTROL ENGINEER	QUALITY ASSURANCE ENGINEER	
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	CHEMICAL PREPARATION ASSISTANT ENGINEER	FRONT OF LII ASSISTANT		WIRE BONDING ASSISTANT ENGINEER	ENCAPSULA TION ASSISTANT ENGINEER	SURFACE FINISH ASSISTANT ENGINEER	FORMING & TRIMMING ASSISTANT ENGINEER	ENVIRONME NTAL TESTING ASSISTANT ENGINEER	FINAL TESTING ASSISTANT ENGINEER	QUALITY CONTROL ASSISTANT ENGINEER	QUALITY ASSURANCE ASSISTANT ENGINEER	
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	CHEMICAL PREPARATION TECHNICIAN	SCREEN PRINTING TECHNICIAN	DIE ATTACHED TECHNICIAN	WIRE BONDING TECHNICIAN	ENCAPSULA TION TECHNICIAN	SURFACE FINISH TECHNICIAN	FORMING & TRIMMING TECHNICIAN	ENVIRONME NTAL TESTING TECHNICIAN	FINAL TESTING TECHNICIAN	No Level	No Level	
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	CHEMICAL PREPARATION HANDLER	SCREEN PRINTING ASSISTANT TECHNICIAN	DIE ATTACHED ASSISTANT TECHNICIAN	WIRE BONDING ASSISTANT TECHNICIAN	ENCAPSULA TION ASSISTANT TECHNICIAN	SURFACE FINISH ASSISTANT TECHNICIAN	FORMING & TRIMMING ASSISTANT TECHNICIAN	ENVIRONME NTAL TESTING ASSISTANT TECHNICIAN	FINAL TESTING ASSISTANT TECHNICIAN	No Level	No Level	
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	

Table 2.9: OS of Electronics Sector, Sub Sector Semiconductor Component Manufacturing



SECTOR					ELECTROI	NICS INDUSTRY												
SUB SECTOR			ELECTRONIC CO	OMPONENT			CONSUMER ELECTRONIC											
		DISCREET COM	PONENT MANUFA	CTURING		ELECTRONIC	CONSU	JMER ELECTRONIC	PRODUCT ASSEM	BLY								
	MATERIAL PI	REPARATION	DISCREET	QUALITY MANAGEMENT		QUALITY MANAGEMEN		QUALITY MANAGEMENT		QUALITY MANAGEMENT		CREET QUALITY MANAGEMENT		COMPONENT RESEARCH AND	T		QUALITY MA	ANAGEMENT
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	PRODUCTION	QUALITY CONTROL	QUALITY ASSURANCE	DEVELOPMENT	BOARD ASSEMBLY	ASSEMBLY	QUALITY CONTROL	QUALITY ASSURANCE								
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level								
LEVEL 7	No Level	No Level	DISCREET COMPONENT PRODUCTION SPECIALIST	No Level	No Level	ELECTRONIC COMPONENT R&D SPECIALIST	CONSUMER ELECTRONIC PRODUCT ASSEMBLY SPECIALIST		No Level	No Level								
LEVEL 6	No Level	No Level	DISCREET COMPONENT PRODUCTION MANAGER	-	ANAGEMENT IAGER	R&D HEAD OF DEPARTMENT	CONSUMER ELECTRONIC PRODUCT ASSEMBLY MANAGER		QUALITY MANAGEMENT MANAGER									
LEVEL 5	MATERIAL PREPARATION ENGINEER	CHEMICAL PREPARATION ENGINEER	ENGINEER	QUALITY CONTROL ENGINEER	QUALITY CONTROL ENGINEER	R&D RESERCHER	PRINTED CIRCUIT BOARD ASSEMBLY ENGINEER	PRODUCT ASSEMBLY ENGINEER	QUALITY CONTROL ENGINEER	QUALITY ASSURANCE ENGINEER								
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	CHEMICAL PREPARATION ASSISTANT ENGINEER	ASSISTANT ENGINEER	QUALITY CONTROL ASSISTANT ENGINEER	QUALITY CONTROL ASSISTANT ENGINEER	R&D ASSISTANT RESERCHER	PRINTED CIRCUIT BOARD ASSEMBLY ASSISTANT ENGINEER	PRODUCT ASSEMBLY ASSISTANT ENGINEER	QUALITY CONTROL ASSISTANT ENGINEER	QUALITY ASSURANCE ASSISTANT ENGINEER								
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	CHEMICAL PREPARATION TECHNICIAN	TECHNICIAN	No Level	No Level	R&D TECHINICIAN	PRINTED CIRCUIT BOARD ASSEMBLY TECHNICIAN	PRODUCT ASSEMBLY TECHNICIAN	No Level	No Level								
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	CHEMICAL PREPARATION HANDLER	ASSISTANT TECHNICIAN	No Level	No Level	No Level	PRINTED CIRCUIT BOARD ASSEMBLY ASSISTANT TECHNICIAN	PRODUCT ASSEMBLY ASSISTANT TECHNICIAN	No Level	No Level								
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level								

Table 2.10: OS of Electronics Sector, Sub Sector Electronics Component & Consumer Electronics



SECTOR			ELECTRONIC	S INDUSTRY					
SUB SECTOR			INDUSTRIAL	ELECTRONIC					
			MEDICAL E	LECTRONIC					
JOB AREA	MATERIAL	MEDICAL EQUIPMENT	MEDICAL ELE	CTRONIC RESEARCH AND D	EVELOPMENT	MEDICAL EQUIPMENT			
	PREPARATION	ASSEMBLY PROCESS	MECHATRONIC	ELECTRICAL	ELECTRONIC	APPLICATION SUPPORT			
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level			
LEVEL 7	No Level	MEDICAL EQUIPMENT ASSEMBLY PROCESS SPECIALIST	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST						
LEVEL 6	No Level	MEDICAL EQUIPMENT ASSEMBLY PROCESS MANAGER	MEC	ICAL ELECTRONIC RESEARCH	H AND DEVELOPMENT MANA	AGER			
LEVEL 5	MATERIAL PREPARATION ENGINEER	MEDICAL EQUIPMENT ASSEMBLY PROCESS ENGINEER	MECHATRONIC ENGINEER	ELECTRICAL ENGINEER	ELECTRONIC ENGINEER	MEDICAL EQUIPMENT APPLICATION SUPPORT ENGINEER			
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	MEDICAL EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER	MECHATRONIC ASSISTANT ENGINEER	ELECTRICAL ASSISTANT ENGINEER	ELECTRONIC ASSISTANT ENGINEER	MEDICAL EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER			
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	MEDICAL EQUIPMENT ASSEMBLY PROCESS TECHNICIAN	No Level	No Level No Level No Level		No Level			
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	MEDICAL EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN	No Level No Level No Level						
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level			

Table 2.11: OS of Electronics Sector, Sub Sector Industrial Electronics, Job Area Medical Electronics



SECTOR	ELECTRONICS INDUSTRY							
SUB SECTOR	INDUSTRIAL ELECTRONIC							
JOB AREA	TELECOMMUNICATION ELECTRONIC							
	MATERIAL PREPARATION	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT			TELECOMMUNICATION		
			MECHATRONIC	ELECTRICAL	ELECTRONIC	EQUIPMENT APPLICATION SUPPORT		
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level		
LEVEL 7	No Level	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS SPECIALIST	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST					
LEVEL 6	No Level	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS MANAGER	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER					
LEVEL 5	MATERIAL PREPARATION ENGINEER	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS ENGINEER	MECHATRONIC ENGINEER	ELECTRICAL ENGINEER	ELECTRONIC ENGINEER	TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT ENGINEER		
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER	MECHATRONIC ASSISTANT ENGINEER	ELECTRICAL ASSISTANT ENGINEER	ELECTRONIC ASSISTANT ENGINEER	TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER		
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS TECHNICIAN	No Level	No Level	No Level	No Level		
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN	No Level	No Level	No Level	No Level		
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level		

Table 2.12: OS of Electronics Sector, Sub Sector Industrial Electronics, Job Area Telecommunication Electronics



SECTOR	ELECTRONICS INDUSTRY							
SUB SECTOR	INDUSTRIAL ELECTRONIC							
JOB AREA	AUTOMOTIVE ELECTRONIC							
	MATERIAL PREPARATION	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT			AUTOMOTIVE		
			MECHATRONIC	ELECTRICAL	ELECTRONIC	EQUIPMENT APPLICATION SUPPORT		
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level		
LEVEL 7	No Level	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS SPECIALIST	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST					
LEVEL 6	No Level	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS MANAGER	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER					
LEVEL 5	MATERIAL PREPARATION ENGINEER	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS ENGINEER	MECHATRONIC ENGINEER	ELECTRICAL ENGINEER	ELECTRONIC ENGINEER	AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT ENGINEER		
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER	MECHATRONIC ASSISTANT ENGINEER	ELECTRICAL ASSISTANT ENGINEER	ELECTRONIC ASSISTANT ENGINEER	AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER		
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS TECHNICIAN	No Level	No Level	No Level	No Level		
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN	No Level	No Level	No Level	No Level		
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level		

Table 2.13: OS of Electronics Sector, Sub Sector Industrial Electronics, Job Area Automotive Electronics



SECTOR	ELECTRONICS INDUSTRY							
SUB SECTOR	INDUSTRIAL ELECTRONIC							
JOB AREA	INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC							
	MATERIAL PREPARATION	ICT EQUIPMENT ASSEMBLY PROCESS	ICT ELECTRONIC RESEARCH AND DEVELOPMENT			ICT EQUIPMENT		
			MECHATRONIC	ELECTRICAL	ELECTRONIC	APPLICATION SUPPORT		
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level		
LEVEL 7	No Level	ICT EQUIPMENT ASSEMBLY PROCESS SPECIALIST	ICT ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST					
LEVEL 6	No Level	ICT EQUIPMENT ASSEMBLY PROCESS MANAGER	ICT ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER					
LEVEL 5	MATERIAL PREPARATION ENGINEER	ICT EQUIPMENT ASSEMBLY PROCESS ENGINEER	MECHATRONIC ENGINEER	ELECTRICAL ENGINEER	ELECTRONIC ENGINEER	ICT EQUIPMENT APPLICATION SUPPORT ENGINEER		
LEVEL 4	MATERIAL PREPARATION ASSISTANT ENGINEER	ICT EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER	MECHATRONIC ASSISTANT ENGINEER	ELECTRICAL ASSISTANT ENGINEER	ELECTRONIC ASSISTANT ENGINEER	ICT EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER		
LEVEL 3	MATERIAL PREPARATION TECHNICIAN	ICT EQUIPMENT ASSEMBLY PROCESS TECHNICIAN	No Level	No Level	No Level	No Level		
LEVEL 2	MATERIAL PREPARATION ASSISTANT TECHNICIAN	ICT EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN	No Level	No Level	No Level	No Level		
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level		

Table 2.14: OS of Electronics Sector, Sub Sector Industrial Electronics, Job Area ICT Electronics



## 4.3 Occupational Definition

This chapter will focus on the explanation of the Job Description for Electrical & Electronics sector. A job description summarizes the duties of a position and states the essential responsibilities of the job. A company relies on a job description to relay this information regarding a work role to potential candidates to encourage qualified applicants to apply and discourage the application of unqualified individuals. The job description also serves to structure job interviews by focusing attention on the work requirements and applicant credentials that are most important to success in the position to be filled. The job description also establishes expectations for potential employees of the criteria that will be used to evaluate future on-the-job performance.

A job description consists of several elements, one of which is the position title that describes the nature of the work performed. The purpose of a job and the key functions to be performed also are summarized in the job description. Action verbs describe the duties, which the description lists in order of importance. In addition, the description states the knowledge or skills needed to perform the essential responsibilities of the role. The description also identifies the working conditions and physical demands of the job.

Findings in this chapter were obtained via literature review, observation, interviews with industry practitioners and discussions during workshops with development panel members. The findings of the Job Description are also discussed with panel members to obtain insight and to ensure on the matters at hand from a practitioner's perspective.



# OCCUPATIONAL DEFINITION FOR ELECTRICAL SECTOR



# (PROCESS TREATMENT)

## **LEVEL 4**

## PROCESS TREATMENT ASSISTANT CHEMIST

A Process Treatment Assistant Chemist is designated to carry out laboratory testing, prepare reports and maintain laboratory equipment. He/She also required to adhere to test procedures and Safety, Health & Environment (SHE) procedures.

- 1. Conduct chemical testing
- 2. Document test procedures and results
- 3. Carry out data collection
- 4. Carry out sampling activities
- 5. Communicate project status report
- 6. Setup laboratory equipment, materials and supplies
- 7. Report equipment repair and maintenance requests
- 8. Adhere to accupational safety and health practices and procedures





## (PROCESS TREATMENT)

## **LEVEL 5**

## **PROCESS TREATMENT CHEMIST**

A Process Treatment Chemist is designated to be responsible for the operation of the process treatment plant laboratory and as such is the primary individual responsible for monitoring process control for the facility assigned and assists development and implementation of Safety, Health & Environment (SHE) procedures.

- 1. Conducts regular and special chemical analysis of samples
- 2. Analys treatment and chemical constituents efficiency
- 3. Coordinate laboratory equipment calibrtation requirements
- 4. Interpret test results and formulates recommendations for plant operations
- 5. Coordinate maintenance of laboratory certification
- 6. Perform research work on problems of a chemical nature
- 7. Prepare clear and accurate scientific reports
- 8. Prepare compliance monitoring reports
- 9. Coordinate further response actions with superior and local responders
- 10. Verify and evaluate data collection activity and analysis result
- 11. Processes data and prepares report for regulatory bodies
- 12. Enforce and monitor implementation of Safety, Health & Environment (SHE) procedures and good lab practices





#### **OPERATION CONTROL**

## LEVEL 3

## **CONTROL ROOM TECHNICIAN**

A Control Room Technician is responsible to monitor and report plant operation issues according to control rooms indication panel operation. He/She also required to adhere to occupational sate, health and evironment practices and procedures.

- 1. Check equipment and indicators to detect evidence of operating problems
- 2. Adjust controls to regulate the flow of power safe start up, shutdown and operation of the plant and equipment as necessary
- 3. Assist control engineer to monitor the operating status of plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 4. Writes and maintains equipment logs, operational logs, and working reports
- 5. Participates in daily preventative, scheduled, and corrective maintenance activities
- 6. Provides assistance with plant clean-up and housekeeping activities
- 7. Adhere to accupational safety and health practices and procedures





#### **OPERATION CONTROL**

## **LEVEL 4**

## **CONTROL ROOM ASSISTANT ENGINEER**

A Control Room Assistant Engineer is designated to assist control room engineer to monitor and operate boilers and auxiliary plant equipment from the field to maintain safe, efficient and continuous plant operations also ensuring all safety, health &environmental compliance standards and procedures.

- 1. Handle start up, shutdown and operation of the plant and equipment
- 2. Carry out preventive maintenance jobs
- 3. Carry out preventive maintenance through Computerized Maintenance Management System (CMMS)
- 4. Monitor operating status of thermal plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 5. Prepare reports on thermal power plant operations, status, maintenance, and other information
- 6. Adhere to accupational safety and health practices and procedures





#### **OPERATION CONTROL**

#### LEVEL 5

# **CONTROL ROOM ENGINEER**

A Control Room Engineer is designated to be responsible to monitor and plant equipment operation to maintain safe, efficient and continuous plant operations. He/She also required to adhere to safety, health & environmental compliance standards and procedures.

- 1. Direct start up, shutdown and operation of the plant and equipment
- 2. Prepare and evalute plant operations and performance monitoring report
- 3. Prepare departmental operation budget and plannning
- 4. Verify preventive maintenance jobs monitoring through Computerized Maintenance Management System (CMMS)
- 5. Monitor operating status of thermal plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 6. Assist in preparing planning and schedule for plant activities (including refuse fuel deliveries, ash removal, and regular maintenance)
- 7. Assist in preparation of reports on hydro power plant operations, status, maintenance, and other information
- 8. Adhere Safety, Health & Environment procedures and good practicesEnforce hydrostation voltage schedules





# **PLANT OPERATION**

## LEVEL 2

## **PLANT OPERATION ASSISTANT TECHNICIAN**

A Plant Operation Assistant Technician is responsible in performing support task for plant operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assst in maintenance activities
- 2. Carry out tools and equipment maintenance and storage
- 3. Carry out housekeeping activities
- 4. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **OPERATION CONTROL**

## LEVEL 3

## **PLANT OPERATION TECHNICIAN**

A Plant Operation Technician is designated to provide technical support in monitoing and operating plant equipment, maintenance operfation and record keeping in accordance with plant operation standard operatinms procedure. He/She also required to ahdere to Safety, Health & Environmental (SHE) compliance standards and procedures.

- 1. Carry out visual inspection monitor power distribution and isolate disruptions
- 2. Carry out routine maintenance activities
- 3. Provide technical support for corrective maintenance activities
- 4. Update equipment operation logs
- 5. Monitor operating status of thermal plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 6. Provide technical support to operation assitant engineer to operate controls to start, stop, generator units, boilers, engines, or auxiliary systems
- 7. Adhere to plant Safety, Health & Environment procedures and good practices





## **OPERATION CONTROL**

## **LEVEL 4**

## **PLANT OPERATION ASSISTANT ENGINEER**

A Plant Operations Assistant Engineer is responsible carrying out thermal plant operation and responding to plant emergency according to plant operation Standard Operating Procedure. He / she also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Operate and monitor electrical power distribution systems
- 2. Assist in inspection and testing of new installed equipments
- 3. Carry out field operational functions as well as responding to plant emergency
- 4. Carry out plant and equipment start up, shutdown and operation
- 5. Prepare plant operation report
- 6. Check and evaluate equipments operation log report
- 7. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





## **OPERATION CONTROL**

#### LEVEL 5

## **PLANT OPERATION ENGINEER**

A Plant operations engineer will be responsible for all aspects of operation and maintenance of the thermal power and co-generation plant. He / she will provide high quality O&M solutions operation and maintenance problems, take initiative to improve plant efficiency, reliability and availability to enhance company profitability and productivity, and adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Monitor and verify electrical power distribution systems operation
- 2. Plan and monitor preventive and corrective maintenance activities
- 3. Coordinate field operational functions as well as responding to plant emergency
- 4. Carry out inspection and testing of new installed equipments
- 5. Prepare work schedling planning for subordinate
- 6. Prepare plant operational budget and reports
- 7. Direct plant and equipment start up, shutdown and operation
- 8. Coordinate safety documents requirements (such as lock out/tag out, hot work permit, confined space entry permit, chemical hazard, emergency response procedure etc.)
- 9. Coordinate staff training requirements
- 10. Maintain and enforce safe operating practices and compliance with other local, state, and federal regulatory requirements
- 11. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **OPERATION CONTROL**

## **LEVEL 6**

## **OPERATION MANAGER**

An Operation Manager is designated to be responsible to manage operations at thermal power generation facilities. Direct work activities at plant, including supervision of operations and maintenance staff and assists development and implementation of Safety, Health & Environment (SHE) procedures.

- 1. Ensure compliance with all environmental, health and safety policies, laws and regulations
- 2. Supervise operations and control room team members
- 3. Direct plant operations routines
- 4. Plan and conduct annual capacity test
- 5. Monitor equipment operating trends
- 6. Analyse and improve standard plant operating procedures, casualty control procedures and control room practices
- 7. Monitor and evaluate testing programs for all plant equipment
- 8. Prepare and implement staff development program
- 9. Evaluate and verify departmental budgets and planning.
- 10. Evaluate preventative and corrective maintenance program
- 11. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





## **PLANT MAINTENANCE**

## LEVEL 2

# **ELECTRICAL MAINTENANCE ASSISTANT TECHNICIAN**

An Electrical Maintenance Assistant Technician is responsible in performing supprt task for electrical maintenance operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 5. Assist in electrical equipment wiring, installation and testing
- 6. Assst in maintenance activities
- 7. Carry out tools and equipment maintenance and storage
- 8. Carry out housekeeping activities
- 9. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





## **PLANT MAINTENANCE**

#### **LEVEL 3**

## **ELECTRICAL MAINTENANCE TECHNICIAN**

The primary responsibility of the Electrical Maintenance Assistant Technician is responsible in performing operational maintenance tasks within operating power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assemble and wire mechanical, electromechanical, and electrical components to structural components
- 2. Lay and connect wires and cables
- 3. Measure direct and alternating current strengths and test component parts and structures
- 4. Assemble, wire, and mount structural components, equipment, and parts of a power plant
- 5. Test, measure, and adjust structural components and equipment
- 6. Install and commission structural components, devices, and parts of a power plant
- 7. Measure non-electrical values and test technical control and instrumentation elements
- 8. Handle protective devices in the power station
- Maintain, troubleshoot, and repair operational material and power supply plants including lighting and signal systems
- 10. Adhere to plant Safety, Health & Environment (SHE) standard and procedures





#### PLANT MAINTENANCE

## **LEVEL 4**

## **ELECTRICAL MAINTENANCE ASSISTANT ENGINEER**

An Electrical Maintenance Assistant Engineer is to responsible to carry out plant electrical systems maintenance, carry out equipment testing and maintenance operation related to electrical equipment and fittings.. He/She also required to supervise technical support work activities and adhere to plant Safety, Health & Environment (SHE) standard and procedures.

- 1. Implement routine servicing schedules
- 2. Coordinate calibrating instruments requirements
- 3. Carry out periodic maintenance on all electrical equipment, components, and installations
- 4. Provide prompt response electrical equipment breakdown
- 5. Carry out new electrical components and fittings installation
- 6. Collect data for energy auditing purpose
- 7. Carry out electrical equipment breakdowns maintenance
- 8. Implement maintainance schedule and prepare maintenance report
- 9. Adhere to plant Safety, Health & Environment (SHE) standard and procedures
- 10. Carry out administrative duties according to plant Standard Operating Procedure





#### **PLANT MAINTENANCE**

## **LEVEL 5**

# **ELECTRICAL MAINTENANCE ENGINEER**

An Electrical Maintenance Engineer is to responsible to maintains plant electrical systems by ensuring electrical power and equipment operation efficiency, offering engineering support and managing staff work scheduling. He/She also required to prepare miantenance procedures and adhere to plant Safety, Health & Environment (SHE) standard and procedures.

- 1. Organising routine servicing schedules
- 2. Schedule and undertake periodic maintenance on all electrical equipment, components, and installations
- 3. Provide prompt response electrical equipment breakdown
- 4. Endorse new electrical components and fittings installation
- 5. Recommend replacement for old or faulty electrical components or fittings
- 6. Perform energy auditing
- 7. Assist in forecasting requirements, creating budget and scheduling expenses for the electrical maintenance operation
- 8. Troubleshoot electrical equipment breakdowns and provide maintenance solution
- 9. Keep record of all stock and supplies, including company's electrical equipment
- 10. Assist in formulating the best cost-effective production process
- 11. Monitor implementation of maintainance schedule and verify maintenance report
- 12. Adhere to plant Safety, Health & Environment (SHE) standard and procedures
- 13. Carry out managerial duties according to plant Standard Operating Procedure





## **PLANT MAINTENANCE**

## LEVEL 2

# **MECHANICAL MAINTENANCE ASSISTANT TECHNICIAN**

A Mechanical Maintenance Assistant Technician is responsible in performing supprt task for mechanical maintenance operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assist in mechanical eqiupment fitting
- 2. Assst in maintenance activities
- 3. Carry out tools and equipment maintenance and storage
- 4. Carry out housekeeping activities
- 5. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **PLANT MAINTENANCE**

## **LEVEL 3**

## **MECHANICAL MAINTENANCE TECHNICIAN**

A Mechanical Maintenance Technician is responsible in perform maintenance and repairs work on mechanical equipment. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assemble and test basic and complex power plant components using assembly drawings
- 2. Perform plant operation inspection for inconsistencies and report issues arise
- 3. Carry out mechanical repair activities to
- 4. Respond to station alarms and resolve power plant issues
- 5. Test and calibrate equipment such as pressure transmitters, vale positioning devices and pneumatic controls
- 6. Develop, implement and maintain effective outage backup plans
- 7. Install, test and maintain HVAC systems at the power plant premises
- 8. Carry out preventative maintenance on mechanical equipment
- 9. Monitor key indicators of power plant operations to determine evidence of mechanical problems
- 10. Monitor generators and auxiliary pumping equipment operation
- 11. Monitor and control power generating equipment such as turbines, boilers and reactors
- 12. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **PLANT MAINTENANCE**

#### **LEVEL 4**

## **MECHANICAL MAINTENANCE ASSISTANT ENGINEER**

The primary responsibility of the Mechanical Maintenance Assistant Engineer is to assist Maintenance Engineer to operates, performs regular preventive maintenance, troubleshoots, tests, and makes rounds taking regular interpreting on all power plant equipment and systems. Provides safety and environmental stewardship. Ensures compliance with all applicable regulations and plant procedures. Keeps all equipment in optimum operating condition. Develops operating procedures for plant equipment to ensure consistent and safe operation.

- 1. Perform all work in compliance with all Safety, Health & Environment (SHE) standards and company procedures/policies
- 2. Assists with the development of organization, procedures and processes manuals for the Maintenance Department
- 3. Assist engineer to coordinate the mechanical maintenance team and maintain competencies, motivation and performance to achieve the teams mission and objectives
- 4. Assist engineer to propose and control the mechanical component of the maintenance budget
- 5. Ensure that all personnel performing job related activities must be legally trained and certified



- 6. Ensure at all times safe installations and operations through proper design, protection systems, procedures and training. Supervision of Lockout/tag out procedures
- 7. Assist engineer to monitor plant and equipment to ensure optimal operation and reduction of planned and unplanned downtime.
- 8. Coordinate with Production, Quality Management and 3rd Party Engineering to resolve any mechanical issues
- Supervise and coordinate mechanical maintenance and project work by mechanics and contractors
- 10. Ensure proper management of mechanical equipmentdocuments (manuals, diagrams, instrument data Safety, Health & Environment (SHE), software packages/licenses) through efficient filling and archiving procedures
- 11. Assist engineer to plans actual and future material requirements in collaboration with Process Operation and Materials Handling department
- 12. Assists Safety Manager regarding safety and emergency measures and realization of safety and emergency plans
- 13. Ensures that quality, budgetary targets and environmental objectives are met





#### **PLANT MAINTENANCE**

## **LEVEL 5**

## **MECHANICAL MAINTENANCE ENGINEER**

An Electrical Maintenance Engineer is to responsible to maintains plant electrical systems by ensuring mechanical power and equipment operation efficiency, offering engineering support and managing staff work scheduling. He/She also required to prepare miantenance procedures and adhere to plant Safety, Health & Environment (SHE) standard and procedures.

- 1. Organising routine servicing schedules
- 2. Schedule and undertake periodic maintenance on all mechanical equipment, components, and installations
- 3. Provide prompt response mechanical equipment breakdown
- 4. Endorse new mechanical components and fittings installation
- 5. Assist in forecasting requirements, creating budget and scheduling expenses for the mechanical maintenance operation
- 6. Troubleshoot mechanical equipment breakdowns and provide maintenance solution
- 7. Keep record of all stock and supplies, including company's mechanical equipment
- 8. Assist in formulating the best cost-effective production process
- 9. Monitor implementation of maintainance schedule and verify maintenance report
- 10. Adhere to plant Safety, Health & Environment (SHE) standard and procedures
- 11. Carry out managerial duties according to plant Standard Operating Procedure





### **PLANT MAINTENANCE**

# LEVEL 2

## **INSTRUMENTATION & CONTROL MAINTENANCE ASSISTANT TECHNICIAN**

A Control And Instrumentation Maintenance Assistant Technician is responsible in performing supprt task for control and instrumentation maintenance operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Assist in control and instrumentation installation
- 2. Assst in maintenance activities
- 3. Carry out tools and equipment maintenance and storage
- 4. Carry out housekeeping activities
- 5. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **PLANT MAINTENANCE**

# LEVEL 3

## **INSTRUMENTATION & CONTROL MAINTENANCE TECHNICIAN**

A control and instrumentation maintenance technician is responsible in performing routine maintenance, installation, repair and integration of various types of process control instrumentation equipment. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out field fault analysis
- 2. Carry out control and instrumentation equipment maintenance
- 3. Determines instrument failiures and process problem
- 4. Carry out field calibration of instrumentation utilizing proper test equipment
- 5. Carry out complete overhaul in shop environment to include component replacements, alignments and calibration to specifications of record;
- 6. Carry out repair work for signal for control and instrumentation equipment
- 7. Carry out fault analysis of hardwire relay logic, motor control circuits, motor power circuits and common utility / lighting circuits;
- 8. Carry installation control and instrumentation equipment
- 9. Carry out fault analysis of PLC based systems
- 10. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **PLANT MAINTENANCE**

# **LEVEL 4**

### **INSTRUMENTATION & CONTROL MAINTENANCE ASSISTANT ENGINEER**

A control and instrumentation maintenance engineer is responsible in carry out complex installation activities and supervise maintenance operation for control and instrumentation equipment in power plant. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Inspecting and testing the operation of instruments and systems to diagnose faults using testing devices
- Installing complex control and measurement instruments on existing or new plant equipment
- 3. Supervise in repairing, adjusting, removing and replacing activities for defective parts on system components
- 4. Carry out components and instruments calibration
- 5. Supervise scheduled preventative maintenance work
- 6. Prepare control and instrumentation maintenance reports
- 7. Consulting manuals, reading and interpreting circuit diagrams, blueprints and schematics
- 8. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





## **PLANT MAINTENANCE**

### LEVEL 5

#### **INSTRUMENTATION & CONTROL MAINTENANCE ENGINEER**

A control and instrumentation maintenance engineer is responsible in designing, developing, installing, managing and/or maintaining equipment which is used to monitor and control engineering systems, machinery and processes in power plants. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Prepare maintenance procedures for plant
- 2. Carry out fault diagnosis and rectification solution
- 3. Design and develop new control systems
- 4. Carry out testing, maintaining and modifying for existing systems
- 5. Analyse data and prepare written reports
- 6. Write computer software and test procedures
- 7. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### **PLANT MAINTENANCE**

#### **LEVEL 6**

### PRODUCTION MAINTENANCE MANAGER

A Production Maintenance Manager is responsible in the management, maintenance and construction of manufacturing facilities, associated infrastructure and manufacturing equipment. He/She also directs and manages the plant maintenance staff, programs and processes, typically under direction of the plant operations manager, in order to ensure safe, timely and efficient operation of all plant machinery and equipment in line with Safety, Health & Environment (SHE) and quality standards and procedures.

- 1. Verify Planned Preventative Maintenance (PPM) work orders and reports
- 2. Prepare and implement staff development planning
- 3. Evaluate plant production maintenance department budget and production maintenance operational planning
- 4. Evaluate and establish Safety, Health & Environment (SHE)d programs, policies and practices
- 5. Conduct field inspections of thermal plants, stations, or substations to ensure normal and safe operating conditions
- 6. Enforce implementation of Safety, Health & Environment (SHE) procedures and practices
- 7. Perform managerial duties





#### **PLANT MAINTENANCE**

# **LEVEL 7**

## THERMAL PLANT MANAGER

A Thermal Plant Manager is responsible for manages and oversees the daily operations of a power plant. He/She also required to monitors operations for efficiency and safety and ensuring that all applicable regulatory requirements are followed.

- 1. Plan and direct plant operation to meet production goals
- 2. Evaluate and verify plant operation and maintenance operation budget and planning
- 3. Direct and coordinate departments operational planning
- 4. Verify productionand operation reports
- 5. Ensure operatioan and maintenance plans and targets are achieved, economically and within the environmental limits of the plant
- 6. Enforce compliance with relevant health and safety regulations and quality standards





#### **OPERATION CONTROL**

# LEVEL 3

## **CONTROL ROOM TECHNICIAN**

A Control Room Technician is responsible to monitor and report plant operation issues according to control rooms indication panel operation. He/She also required to adhere to occupational sate, health and evironment practices and procedures.

- 1. Check equipment and indicators to detect evidence of operating problems
- 2. Adjust controls to regulate the flow of power safe start up, shutdown and operation of the plant and equipment as necessary
- 3. Assist control engineer to monitor the operating status of plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 4. Writes and maintains equipment logs, operational logs, and working reports
- 5. Participates in daily preventative, scheduled, and corrective maintenance activities
- 6. Provides assistance with plant clean-up and housekeeping activities
- 7. Adhere to accupational safety and health practices and procedures





### **OPERATION CONTROL**

### **LEVEL 4**

### CONTROL ROOM ASSISTANT ENGINEER

A Control Room Assistant Engineer is designated to assist control room engineer to monitor and operate boilers and auxiliary plant equipment from the field to maintain safe, efficient and continuous plant operations also ensuring all safety, health &environmental compliance standards and procedures.

- 1. Handle start up, shutdown and operation of the plant and equipment
- 2. Carry out preventive maintenance jobs
- 3. Carry out preventive maintenance through Computerized Maintenance Management System (CMMS)
- 4. Monitor operating status of hydro plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 5. Prepare reports on thermal power plant operations, status, maintenance, and other information
- 6. Adhere to accupational safety and health practices and procedures





#### **OPERATION CONTROL**

# **LEVEL 5**

### **CONTROL ROOM ENGINEER**

A Control Room Engineer is designated to be responsible to monitor and plant equipment operation to maintain safe, efficient and continuous plant operations. He/She also required to adhere to safety, health & environmental compliance standards and procedures.

- 1. Direct start up, shutdown and operation of the plant and equipment
- 2. Prepare and evalute plant operations and performance monitoring report
- 3. Prepare departmental operation budget and plannning
- 4. Verify preventive maintenance jobs monitoring through Computerized Maintenance Management System (CMMS)
- 5. Monitor operating status of thermal plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 6. Assist in preparing planning and schedule for plant activities (including refuse fuel deliveries, ash removal, and regular maintenance)
- 7. Assist in preparation of reports on hydro power plant operations, status, maintenance, and other information
- 8. Adhere Safety, Health & Environment procedures and good practicesEnforce hydrostation voltage schedules





### **OPERATION CONTROL**

# LEVEL 2

## PLANT OPERATION ASSISTANT TECHNICIAN

A Plant Operation Assistant Technician is responsible in performing support task for plant operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assst in maintenance activities
- 2. Carry out tools and equipment maintenance and storage
- 3. Carry out housekeeping activities
- 4. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **OPERATION CONTROL**

# **LEVEL 3**

### **PLANT OPERATION TECHNICIAN**

A Plant Operation Technician is designated to provide technical support in monitoing and operating plant equipment, maintenance operfation and record keeping in accordance with plant operation standard operatinms procedure. He/She also required to ahdere to Safety, Health & Environmental (SHE) compliance standards and procedures.

- 1. Carry out visual inspection monitor power distribution and isolate disruptions
- 2. Carry out routine maintenance activities
- 3. Provide technical support for corrective maintenance activities
- 4. Update equipment operation logs
- 5. Monitor operating status of thermal plants by observing control system parameters, distributed control systems, switchboard gauges, dials, or other indicators
- 6. Provide technical support to operation assitant engineer to operate controls to start, stop, generator units, boilers, engines, or auxiliary systems
- 7. Adhere to plant Safety, Health & Environment procedures and good practices





### **OPERATION CONTROL**

#### LEVEL 4

# **PLANT OPERATOR ASSISTANT ENGINEER**

A Plant Operations Assistant Engineer is responsible carrying out thermal plant operation and responding to plant emergency according to plant operation Standard Operating Procedure. He / she also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Operate and monitor electrical power distribution systems
- 2. Assist in inspection and testing of new installed equipments
- 3. Carry out field operational functions as well as responding to plant emergency
- 4. Carry out plant and equipment start up, shutdown and operation
- 5. Prepare plant operation report
- 6. Check and evaluate equipments operation log report
- 7. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### **OPERATION CONTROL**

#### **LEVEL 5**

### **PLANT OPERATION ENGINEER**

A Plant operations engineer will be responsible for all aspects of operation and maintenance of the thermal power and co-generation plant. He / she will provide high quality O&M solutions operation and maintenance problems, take initiative to improve plant efficiency, reliability and availability to enhance company profitability and productivity, and adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Monitor and verify electrical power distribution systems operation
- 2. Plan and monitor preventive and corrective maintenance activities
- 3. Coordinate field operational functions as well as responding to plant emergency
- 4. Carry out inspection and testing of new installed equipments
- 5. Prepare work schedling planning for subordinate
- 6. Prepare plant operational budget and reports
- 7. Direct plant and equipment start up, shutdown and operation
- 8. Coordinate safety documents requirements (such as lock out/tag out, hot work permit, confined space entry permit, chemical hazard, emergency response procedure etc.)
- 9. Coordinate staff training requirements
- 10. Maintain and enforce safe operating practices and compliance with other local, state, and federal regulatory requirements
- 11. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **OPERATION CONTROL**

# **LEVEL 6**

## **HYDRO PLANT OPERATION MANAGER**

An Operation Manager is designated to be responsible to manage operations at hydro power generation facilities. Direct work activities at plant, including supervision of operations and maintenance staff and implementation of Safety, Health & Environment (SHE) procedures.

- 1. Ensure compliance with all environmental, health and safety policies, laws and regulations
- 2. Supervise operations and control room team members
- 3. Direct plant operations routines
- 4. Plan and conduct annual capacity test
- 5. Monitor equipment operating trends
- 6. Analyse and improve standard plant operating procedures, casualty control procedures and control room practices
- 7. Monitor and evaluate testing programs for all plant equipment
- 8. Prepare and implement staff development program
- 9. Evaluate and verify departmental budgets and planning.
- 10. Evaluate preventative and corrective maintenance program
- 11. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# **GROUND MAINTENANCE**

# LEVEL 2

## **GROUND MAINTENANCE ASSISTANT TECHNICIAN**

Grounds Maintenance Assistant Technician is responsible in performing support task for ground maintenance operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assst in ground maintenance activities
- 2. Carry out tools and equipment maintenance and storage
- 3. Carry out housekeeping activities
- 4. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **GROUND MAINTENANCE**

# **LEVEL 3**

## **GROUND MAINTENANCE TECHNICIAN**

Grounds Maintenance Technician is responsible in performing facilities maintenance tasks within operating power plants area, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Install and maintain electrical, mechanical, and plumbing fixtures and equipment.
- 2. Operate, maintain, clean, adjust, and repair high pressure steam boilers, emergency power generators, HVAC systems, and auxiliary components.
- 3. Inspect, test, and maintain building safety and security systems.
- 4. Perform renovations, maintenance, and repair of buildings and other physical structures.
- 5. Take readings of control and monitoring instruments.
- 6. Conduct standard chemical analyses of boiler and cooling tower water and take corrective action as needed.
- 7. Keep records of operating conditions and of the operation and repair of equipment.
- 8. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### **GROUND MAINTENANCE**

#### **LEVEL 4**

## **GROUND MAINTENANCE ASSISTANT ENGINEER**

Grounds Maintenance Assistant Engineer is responsible in executing ground maintenance activities is carried out efficiently and provide support for production maintenance team to ensure smooth operation for Hydro Plant Operation. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

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- 1. Implement and monitor work scheduling for Grounds Maintenance staffs
- 2. Assist in controling hydro plant-generating electrical equipment
- 3. Collect data from charts, meters, and gauges to monitor voltage and electricity flows at onsite
- 4. Check equipment for ground facilities and indicators to detect evidence of facilities problems
- 5. Handle the operation of generators, turbines, and other electrical equipment as necessary for ground facilities
- 6. Carry out hydroelectric electrical facility operations
- 7. Check hydroelectric operations for compliance with prescribed operating limits, such as loads, voltages, temperatures, lines, or equipment
- 8. Implement hydrostation voltage schedules



- 9. Provide information for purpose of developing or review budgets, annual plans, power contracts, power rates, standing operating procedures, power reviews, or engineering studies
- 10. Prepare report for power system emergencies & ensure emergencies response activities
- 11. Assist on operate energized high- or low-voltage hydroelectric power transmission system substations, according to procedures and safety requirements



## **GROUND MAINTENANCE**

#### **LEVEL 5**

### **GROUND MAINTENANCE ENGINEER**

Grounds Maintenance Engineer is responsible in managing ground maintenance actilities is carried out efficiently and provide support for production maintenance team to ensure smooth operation for Hydro Plant Operation. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Prepare work scheduling for Grounds Maintenance staffs
- 2. Analyse equipment functionality and efficiency
- 3. Prepare periodic inspection schedule and procedures
- 4. Evaluate and verify ground inspection report
- 5. Evaluate ground facilities upgrade and changes requirements
- 6. Provide technical guidance on ground facilities maintenance
- 7. Prepare departmental budget and operational planning
- 8. Evaluate and verify power system emergencies & ensure emergencies response activities report
- 9. Perform managerial duties
- 10. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### **GROUND MAINTENANCE**

### **LEVEL 6**

### **GROUNDS MAINTENANCE MANAGER**

A Grounds Maintenance Manager is responsible to perform operation management including productivity, quality control, resources requisition and control. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

## **Grounds Maintenance Manager will be able to:**

- 1. Maintain and monitor hydroelectric plant facilities for efficient and safe plant operations
- 2. Coordinate with applicable departments and external service provider (s)
- 3. Ensure hydroelectric operations are according to deermined compliance
- 4. Create hydrostation voltage schedules
- 5. Develop or review budgets, annual plans, power contracts, power rates, standing operating procedures, power reviews, or engineering studies
- 6. Evaluate and verify communicate power system emergencies & ensure emergencies response activities documented
- 7. Negotiate power generation contracts with other public or private utilities
- 8. Coordinate problems/issues related to ratepayers, water users, power users, government agencies, educational institutions, or other private or public power resource interests
- 9. Develop policy evaluation procedures for hydroelectric generation activities
- 10. Provide technical direction in the erection or commissioning of hydroelectric equipment or supporting electrical or mechanical systems



- 11. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 12. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 13. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 14. Direct, review, and approve production parameters and changes
- 15. Recruit employees, assign, direct, and evaluate their work and oversee the development and maintenance of staff competence





# (OPERATION CONTROL)

### LEVEL 7

## **HYDRO PLANT MANAGER**

A Hydro Plant Manager is responsible for manages and oversees the daily operations of a power plant. He/She also required to monitors operations for efficiency and safety and ensuring that all applicable regulatory requirements are followed.

- 1. Plan and direct plant operation to meet production goals
- 2. Evaluate and verify plant operation and maintenance operation budget and planning
- 3. Direct and coordinate departments operational planning
- 4. Verify productionand operation reports
- 5. Ensure operatioan and maintenance plans and targets are achieved, economically and within the environmental limits of the plant
- 6. Enforce compliance with relevant health and safety regulations and quality standards





#### PLANT OPERATION AND MAINTENANCE

#### LEVEL 2

# **INTERNAL COMBUSTION ENGINE ASSISTANT TECHNICIAN (MECHANICAL)**

A Internal Combustion Engine Assistant Technician (Mechanical) is responsible in performing supprt task for mechanical maintenance operation within internal combustion engine power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assist in mechanical eqiupment fitting
- 2. Assst in maintenance activities
- 3. Carry out tools and equipment maintenance and storage
- 4. Carry out housekeeping activities
- 5. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### PLANT OPERATION AND MAINTENANCE

# LEVEL 3

# INTERNAL COMBUSTION ENGINE TECHNICIAN (MECHANICAL)

An Internal Combustion Engine Technician (Mechanical)is responsible in performing maintenance and repairs work on internal combustion engine mechanical equipment. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Control and maintain auxiliary equipment
- 2. Regulate equipment operations and conditions
- 3. Record and compile operational data
- 4. Carry out mechanical equipment maintenance
- 5. Inspect thermal barrier coatings on integrated gasification combined cycle (IGCC) equipment
- 6. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### PLANT OPERATION AND MAINTENANCE

# LEVEL 2

# INTERNAL COMBUSTION ENGINE ASSISTANT TECHNICIAN (ELECTRICAL)

An Internal Combustion Engine Assistant Technician (electrical) is responsible in performing supprt task for electrical maintenance operation within internal combustion engine power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Assist in electrical eqiupment wiring, installation and testing
- 2. Assst in maintenance activities
- 3. Carry out tools and equipment maintenance and storage
- 4. Carry out housekeeping activities
- 5. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### PLANT OPERATION AND MAINTENANCE

# LEVEL 3

# INTERNAL COMBUSTION ENGINE TECHNICIAN (ELECTRICAL)

An Internal Combustion Engine Technician (electrical)is responsible in providing daily technical oversight and support of internal and external (vendor and customer) maintenance and operation activities related to Auxiliary Power Unit (APU's) and other system. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- Monitor electrical power plant equipment and indicators to detect evidence of operating problems
- 2. Record and compile operational data by completing and maintaining forms, logs, or reports
- 3. Control power generating equipment, including boilers, turbines, generators, or reactors, using control boards or semi-automatic equipment
- 4. Inspect records or log book entries or communicate with plant personnel to assess equipment operating status
- 5. Place standby emergency electrical generators on line in emergencies and monitor the temperature, output, and lubrication of the system
- 6. Adjust controls to generate specified electrical power or to regulate the flow of power between generating stations and substations



- 7. Control generator output to match the phase, frequency, or voltage of electricity supplied to panels
- 8. Communicate with systems operators to regulate and coordinate line voltages and transmission loads and frequencies
- 9. Examine and test electrical power distribution machinery and equipment, using testing devices
- 10. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### PLANT OPERATION AND MAINTENANCE

# **LEVEL 4**

### **INTERNAL COMBUSTION ENGINE ASSISTANT ENGINEER**

An Internal Combustion Engine Assistant Engineer is responsible in supervising and performing maintenance on power generation equipment, internal combustion engines and associated equipment in power plants. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- Perform maintenance on power-generation sets, internal combustion engines and associated equipment
- 2. Provide data to build specifications and part number interchangeability information
- 3. Carry out engine test runs
- 4. Monitor engine production efficiency
- 5. Carry out troubleshooting activities
- 6. Prepare engine trend and maintenance reports
- 7. Supervise routine maintenance activities carried out by subordinate
- 8. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





## PLANT OPERATION AND MAINTENANCE

#### **LEVEL 5**

### **INTERNAL COMBUSTION ENGINE ENGINEER**

An Internal Combustion Engine Engineer is responsible in monitoring and evaluating maintenance activity on power generation equipment, internal combustion engines and associated equipment in power plants. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Evaluate engine test runs and provide detailed calculations and reports consistent with Company standards
- 2. Coordinating/resolving technical issues with vendors
- 3. Monitor powerplant troubleshooting activities
- 4. Evaluate fleet Engine Trend Reports
- 5. Prepare and coordinate maintenance plans and targets
- 6. Prepare maintenance operation budget and operational planning
- 7. Coordinate and maintain compliance requirement with relevant health and safety regulation, environmental regulation and quality standards
- 8. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### PLANT OPERATION AND MAINTENANCE

#### **LEVEL 6**

### INTERNAL COMBUSTION ENGINE OPERATION MANAGER

An Internal Combustion Engine Operation Manager is responsible in the management, maintenance and operation efficiency of internal combustion engine plant. He/She also directs and manages the plant maintenance staff, programs and processes, typically under direction of the plant operations manager, in order to ensure safe, timely and efficient operation of all plant machinery and equipment in line with Safety, Health & Environment (SHE) and quality standards and procedures.

- 1. Verify Plant Maintenance procedures, work orders and reports
- 2. Prepare and implement staff development planning
- 3. Generate inspection requirements
- 4. Analyse plant development requirements
- 5. Evaluate plant operation budget and operational planning
- 6. Evaluate plant production efficiency
- 7. Participates in design reviews and makes recommendations of necessary configurations to meet engine development needs
- 8. Participates in analysis of failures during test or field operation to provide root cause and solution for failure
- 9. Evaluate and establish Safety, Health & Environment (SHE)d programs, policies and practices
- 10. Enforce implementation of Safety, Health & Environment (SHE) procedures and practices
- 11. Perform managerial duties





## PLANT OPERATION AND MAINTENANCE

### LEVEL 7

#### INTERNAL COMBUSTION ENGINE PLANT MANAGER

An Internal Combustion Engine Plant Manager is responsible for manages and oversees the daily operations of a power plant. He/She also required to monitors operations for efficiency and safety and ensuring that all applicable regulatory requirements are followed.

- 1. Plan and direct plant operation to meet production goals
- 2. Evaluate and verify plant operation and maintenance operation budget and planning
- 3. Direct and coordinate departments operational planning
- 4. Verify productionand operation reports
- 5. Ensure operatioan and maintenance plans and targets are achieved, economically and within the environmental limits of the plant
- 6. Enforce compliance with relevant health and safety regulations and quality standards





### **SOLAR PHOTOVOLTAIC POWER PLANT OPERATION**

### LEVEL 2

## SOLAR PHOTOVOLTAIC INSTALLATION & MAINTENANCE ASSISTANT TECHNICIAN

A Solar Photovoltaic Installation & Maintenance Assistant Technician is designated to carry out safe use of tools and basic first aid treatment, prepare protective equipment and system component and adhere to safety and security procedure. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out safe use of tools and basic first aid treatment
- 2. Prepare protective equipment and system component
- 3. Carry out site survey, inverter mounting and battery mounting (where applicable)
- 4. Carry out controller mounting, distribution box mounting and battery system cabling (where applicable)
- 5. Carry out photovoltaic panel system cabling
- 6. Carry out inverter system cabling
- 7. Carry out controller system cabling
- 8. Carry out system site documentation
- 9. Carry out structural integrity testing
- 10. Carry out routine and emergency maintenance
  - 11. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





### **SOLAR PHOTOVOLTAIC POWER PLANT OPERATION**

### LEVEL 3

#### **SOLAR PHOTOVOLTAIC INSTALLATION & MAINTENANCE TECHNICIAN**

A Solar Photovoltaic Installation & Maintenance Technician is designated to measure solar radiation and temperature, configure angle of inclination and controller system and inspect roof mounted photovoltaic system, electrical system & photovoltaic panel system. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Measure solar radiation and temperature
- 2. Configure angle of inclination and controller system
- 3. Inspect roof mounted photovoltaic system, electrical system and photovoltaic panel system
- 4. Carry out standalone photovoltaic system checks, roof mounted photovoltaic assembly and standalone photovoltaic assembly
- 5. Carry out schematic plan review, system grounding, system activation and material requisition, staff performance appraisal and inventory inspection
- 6. Install distribution box, safety disconnect feature and protection system
- 7. Carry out system performance benchmarking, system functionality testing, system diagnostic testing and troubleshooting procedures
- 8. Inspect structural integrity, electrical system, photovoltaic panel system, battery system and environmental system
- 9. Upgrade controller system software
- 10. Repair electrical system, photovoltaic panel system, battery system and structural system



- 11. Carry out system functionality testing, client complaint administration and on the job training
- 12. Prepare maintenance work schedule and coordinate work assignment
- 13. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures
- 14. Carry out supervisory functions





## **SOLAR PHOTOVOLTAIC POWER PLANT OPERATION**

#### LEVEL 4

### SOLAR PHOTOVOLTAIC TECHNOLOGY ASSISTANT DESIGNER

A solar photovoltaic technology assistant designer is designated to analyse energy audit, site load and components requirement, estimate system loss and configure power supply auto selection & system autonomy requirements. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

# A Solar Photovoltaic Technology Assistant Designer will be able to:

- 1. Analyse energy audit, site load and system cost
- 2. Estimate system loss
- 3. Configure power supply auto selection
- 4. Configure system autonomy requirements
- 5. Analyse components requirement
- 6. Carry out system design
- 7. Select over current disconnect device
- 8. Carry out controller selection
- 9. Carry out requirement gathering
- 10. Prepare project definition document
- 11. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### SOLAR PHOTOVOLTAIC POWER PLANT OPERATION

#### **LEVEL 5**

### SOLAR PHOTOVOLTAIC TECHNOLOGY DESIGNER

A solar photovoltaic technology designer is designated to analyse hybrid power supply and structural impact, carry out installation design schedule, system type selection and module type selection and prepare milestone chart, project resources plan & equipment breakdown plan. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Analyse hybrid power supply and structural impact
- 2. Carry out installation design schedule, system type selection and module type selection
- 3. Carry out battery type selection, inverter selection and wiring schematic design
- 4. Carry out utility interconnection point selection, site assessment and environmental analysis
- 5. Carry out topology design, roof mounting design and independent array mounting design
- 6. Configure work breakdown structure
- 7. Prepare milestone chart, project resources plan and equipment breakdown report
- 8. Control project tracking
- 9. Present project report
- 10. Prepare maintenance schedule and check Safety, Health & Environment (SHE)
- 11. Carry out supplier liaison, meeting coordination and quotation evaluation
- 12. Approve purchase order
- 13. Carry out invoice verification
- 14. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### SOLAR PHOTOVOLTAIC DESIGN, INSTALLATION AND MAINTENANCE

# **LEVEL 4**

#### **SOLAR PHOTOVOLTAIC ASSISTANT ENGINEER**

A Solar Photovoltaic Engineeris to assist Solar Photovoltaic Engineer in ensuring thedaily safety, operation and maintenance of the Solar PV Power Plants. Ensure the operation is according to the Standard Operating Procedure and Quality Requirements of the regulated authority. He or she also required to comply with company policies such as Safety, Health & Environment (SHE), ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform routine and corrective maintenance
- 2. Carry out energy audit analysis
- 3. Carry out system loss estimation
- 4. Carry out site load analysis
- 5. Carry out component requirement analysis
- 6. Prepare equipment breakdown report
- 7. Coordinate and communicate with vendors/suppliers
- 8. Monitor equipment installation and maintenance activities
- 9. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# SOLAR PHOTOVOLTAIC DESIGN, INSTALLATION AND MAINTENANCE

#### LEVEL 5

# **SOLAR PHOTOVOLTAIC ENGINEER**

A Solar Photovoltaic Engineer is responsible for thedaily safety, operation and maintenance of the Solar PV Power Plants. He is to ensure that the operation is according to the Standard Operating Procedure and Quality Requirements of the regulated authority. He or she also required to comply with company policies such as Safety, Health & Environment (SHE), ISO14001, Quality System and other operational Standard Operating Procedure

- 1. Perform solar installation and maintenance project planning
- 2. Verify installation activities report
- 3. Verify maintenance activities report
- 4. Carry out site assessment
- 5. Carry out hybrid power supply analysis
- 6. Perform system planning
- 7. Perform mechnical design planning
- 8. Perform eletrical design planning
- 9. Carry out structural impact analysis
- 10. Carry out solar system inspection
- 11. Perform technical management operation
- 12. Perform managerial duties
- 13. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# SOLAR PHOTOVOLTAIC DESIGN, INSTALLATION AND MAINTENANCE

#### LEVEL 6

# **SOLAR PHOTOVOLTAIC OPERATION MANAGER**

A Solar Photovoltaic Operation Manager is responsible for the daily safety, operation and maintenance of the Solar PV Power Plants. Heis to ensure that the total management is according to the Standard Operating Procedures and Quality Requirements of the regulated authority. He or she also required to comply with company policies such as Safety, Health & Environment (SHE), ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Plant is operated in a safe and environmentally responsible manner and, as such, will have responsibility for all safety, health and environmental activities at the site
- 2. Ensuring that the site personnel perform their duties and operations and maintenance responsibilities as specified in the Operations and Maintenance Agreement (OMA)
- 3. Supervise the contractors in providing maintenance of the facilities that are outside the scope of the OMA including site security
- 4. Ensures that all plant activities are carried out in compliance with regulations, laws, policies and procedures governing health, safety and environmental matters
- 5. Keeps the Plant Manager informed of all matters regarding plant operations and maintenance



- 6. Supervises, on a day-to-day basis, other site technical and administrative personnel and any contractors working at site
- 7. Plans, supervises and ensures execution of all maintenance work outside the scope of the OMA including parts purchasing, equipment repairs, and inventory management
- 8. Prepares maintenance tenders, evaluates bids, selects winning contractors and puts necessary contracts in place (work outside the scope of the Siemens OMA)
- 9. Supervises any maintenance contractors at the plant site ensuring that maintenance is done correctly and in compliance with contract terms
- 10. Serves as Owner's site representative supervising the Siemens OMA
- 11. Supervises the site security contractor
- 12. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 13. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 14. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 15. Direct, review, and approve plant production parameters and changes
- 16. Recruit employees, assign, direct, and evaluate their work, and oversee the development and maintenance of staff competence
- 17. Confer with management, and all subordinate on plant throughput, specifications and procedures





#### SOLAR PHOTOVOLTAIC DESIGN, INSTALLATION AND MAINTENANCE

#### **LEVEL 7**

#### **SOLAR PHOTOVOLTAIC PLANT MANAGER**

A Solar Photovoltaic Plant Manager is responsible for the total safety, operation and maintenance of the Solar PV Power Plants. He is to ensure that the total management is according to the Standard Operating Procedures and Quality Requirements of the regulated authority. He or she also required comply with company policies such as Safety, Health & Environment (SHE), ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Balance competing & conflicting requirements consistent with Company values & business principles
- 2. Maintain an accurate and full account of all daily operations including safety, production, downtime, and any incidents
- 3. Achieve operational plans that deliver expected results for safety, talent development, revenue, cost, asset maintenance, and margins
- 4. Inspect job sites of each installation crew and provide technical guidance
- 5. Coach and develop staff on jobs sites to ensure quality and improve techniques
- 6. Communicate and coordinate with Energy Authority on a regular basis
- 7. Monitor the progress of all accounts associated with their office
- 8. Resolve customer complaints or concerns involving the installation process
- 9. Coordinate with corporate departments on a daily basis





# PLANT OPERATION AND MAINTENANCE

#### LEVEL 2

# WIND TURBINEASSISTANT TECHNICIAN (MECHANICAL)

A Wind turbine assistant technician (Mechanical) is responsible in performing supprt task for control and instrumentation maintenance operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Assist in control and instrumentation installation
- 2. Assst in maintenance activities
- 3. Carry out tools and equipment maintenance and storage
- 4. Carry out housekeeping activities
- 5. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# PLANT OPERATION AND MAINTENANCE

#### LEVEL 3

#### WIND TURBINETECHNICIAN (MECHANICAL)

A Wind Turbine Technician (Mechanical) is responsible for the ongoing operations, maintenance, and repair of wind turbines. They inspect, diagnose, adjust, or repair wind turbines, mechanical, and hydraulic malfunctions. They also perform regular maintenance on wind turbine equipment and also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out inspection, maintainance and repair on wind turbine mechanical equipment
- 2. Collect turbine data for testing or research
- 3. Assemble individual wind generators or help with constructing wind farms
- 4. Inspect and repair fiberglass turbine blades
- 5. Test structures, controls, or mechanical, hydraulic systems, according to test plans
- 6. Troubleshoot or repair mechanical, hydraulic, or electrical malfunctions related to variable pitch systems, variable speed control systems, converter systems, or related components
- 7. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# PLANT OPERATION AND MAINTENANCE

# LEVEL 2

# WIND TURBINEASSISTANTTECHNICIAN (ELECTRICAL)

A Wind Turbine Assistant Technician (Electrical) is responsible in performing support task for control and instrumentation maintenance operation within power plants, while complying with relevant laws, documents, and instructions. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Assist in control and instrumentation installation
- 2. Assst in maintenance activities
- 3. Carry out tools and equipment maintenance and storage
- 4. Carry out housekeeping activities
- 5. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# PLANT OPERATION AND MAINTENANCE

#### LEVEL 3

# WIND TURBINETECHNICIAN (ELECTRICAL)

A Wind turbine technician (Electrical) is responsible for the ongoing operations, maintenance, and repair of wind turbines. They inspect, diagnose, adjust, or repair wind turbines and resolving electrical malfunctions. They also perform regular maintenance on wind turbine equipment and also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out inspection, maintainance and repair on wind turbine electrical equipment
- 2. Collect turbine data for testing or research
- 3. Diagnose problems involving wind turbine generators or control systems
- 4. Assemble individual wind generators or help with constructing wind farms
- 5. Perform routine maintenance on wind turbine electrical equipment, underground transmission systems, wind fields substations, or fiber optic sensing and control systems
- 6. Start or restart wind turbine generator systems to make sure they are operating properly
- 7. Test electrical components of wind systems with devices such as voltage testers, multimeters, oscilloscopes, infrared testers, or fiber optic equipment
- 8. Troubleshoot or repair electrical malfunctions related to control systems, converter systems, or related components
- 9. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# PLANT OPERATION AND MAINTENANCE

#### LEVEL 4

#### WIND TURBINE ASSISTANT ENGINEER

A Wind Turbine Assistant Engineer is designated to responsible for operation and maintenance of wind turbines. This includes assisting engineer to scheduled and unscheduled maintenance, troubleshooting, and repairing of wind turbine subassemblies and related components. He/She also required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Provide engineering technical support to designers of prototype wind turbines
- 2. Perform root cause analysis on wind turbine tower component failures
- 3. Test wind turbine components, using mechanical or electronic testing equipment
- 4. Write reports to document wind farm collector system test results
- 5. Oversee the work activities of wind farm consultants or subcontractors
- 6. Test wind turbine equipment to determine effects of stress or fatigue.
- 7. Provide input on recommend process or infrastructure changes to improve wind turbine performance, reduce operational costs, or comply with regulations
- 8. Involve on investigating experimental wind turbines or wind turbine technologies for properties such as aerodynamics, production, noise, and load



- 9. Apply Direct balance of plant (BOP) construction, generator installation, testing, commissioning, or supervisory control and data acquisition (SCADA) to ensure compliance with specifications
- 10. Provide data for develop specifications for wind technology components, such as gearboxes, blades, generators, frequency converters, and pad transformers
- 11. Apply models to optimize the layout of wind farm access roads, crane pads, crane paths, collection systems, substations, switchyards, or transmission lines
- 12. Apply Design underground or overhead wind farm collector systems
- 13. Analyze operation of wind farms or wind farm components to determine reliability, performance, and compliance with specifications
- 14. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# **PLANT OPERATION AND MAINTENANCE**

#### LEVEL 5

#### WIND TURBINE ENGINEER

A Wind Turbine Engineer is designated to responsible for operation and maintenance of wind turbines. This includes scheduled and unscheduled maintenance, troubleshooting, and repair of wind turbine subassemblies and related components. He/She also will be required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures

- 1. Provide engineering technical support to designers of prototype wind turbines
- 2. Perform root cause analysis on wind turbine tower component failures
- 3. Test wind turbine components, using mechanical or electronic testing equipment
- 4. Write reports to document wind farm collector system test results
- 5. Oversee the work activities of wind farm consultants or subcontractors
- 6. Test wind turbine equipment to determine effects of stress or fatigue
- 7. Recommend process or infrastructure changes to improve wind turbine performance, reduce operational costs, or comply with regulations
- 8. Investigate experimental wind turbines or wind turbine technologies for properties such as aerodynamics, production, noise, and load
- Monitor wind farm construction to ensure compliance with regulatory standards or environmental requirements



- 10. Direct balance of plant (BOP) construction, generator installation, testing, commissioning, or supervisory control and data acquisition (SCADA) to ensure compliance with specifications
- 11. Develop specifications for wind technology components, such as gearboxes, blades, generators, frequency converters, and pad transformers
- 12. Develop active control algorithms, electronics, software, electromechanical, or electro hydraulic systems for wind turbines
- 13. Create or maintain wind farm layouts, schematics, or other visual documentation for wind farms
- 14. Create models to optimize the layout of wind farm access roads, crane pads, crane paths, collection systems, substations, switchyards, or transmission lines
- 15. Design underground or overhead wind farm collector systems
- 16. Analyze operation of wind farms or wind farm components to determine reliability, performance, and compliance with specifications
- 17. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





# PLANT OPERATION AND MAINTENANCE

#### **LEVEL 6**

#### WIND TURBINE OPERATION MANAGER

A Wind Turbine Operation Manager is responsible to carry out plant operation management, maintenance including assessing cost, reliability, and performance of operational utility-scale wind farms. He/She also will be required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Evaluate wind farm operations and maintenance (O&M) costs, comparing actuals to budgeted costs and evaluating variances
- 2. Provide O&M cost data collection, analysis, and benchmarking
- 3. Analyse and monitor turbine supervisory control and data acquisition (SCADA) system data and other operating wind farm data
- 4. Assess operational performance and reliability including wind turbine efficiency diagnosis, downtime investigation, and component health
- Forecast wind turbine major component life employing actual failure data and reliability modeling techniques
- 6. Develop models from production data and wind data to estimate wind energy resource and energy impact of all sources of inefficiencies and downtime
- 7. Perform predicting analysis on wind farm energy production including statistical uncertainty
- 8. Ensure maintenance plans and targets are achieved
- 9. Adhere to plant Safety, Health & Environment (SHE) rules & operation procedures





#### PLANT OPERATION AND MAINTENANCE

# LEVEL 7

#### WIND TURBINE PLANT MANAGER

A Wind Turbine Plant Manager is responsible for managing and oversees the daily operations of a power plant. He/She also required to monitors operations for efficiency and safety and ensuring that all applicable regulatory requirements are followed, and to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Plan and direct plant operation to meet production goals
- 2. Evaluate and verify plant operation and maintenance operation budget and planning
- 3. Direct and coordinate departments operational planning
- 4. Verify productionand operation reports
- 5. Ensure operatioan and maintenance plans and targets are achieved, economically and within the environmental limits of the plant
- 6. Enforce compliance with relevant health and safety regulations and quality standards





# (ELECTRICAL INSTALLATION AND MAINTENANCE)

# LEVEL 2

# **ELECTRICAL TECHNICIAN**

# (SINGLE PHASE ELECTRICAL INSTALLATION & MAINTENANCE)

An Electrical Technician (Single Phase Electrical Installation & Maintenance) is designated carry out wiring system installation and maintenance for single phase. He/She also will be required to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out single phase wiring activities
- 2. Prepare drawing for single phase electrical installation
- 3. Carry out single phase wiring maintenance
- 4. Carry out single phase motor & motor control installation and maintenance
- 5. Carry out single phase appliance maintenance
- 6. Carry out single phase testing and commissioning for single phase wiring and istallation
- 7. Adhere to safety, health and environment rules and regulation





# LEVEL 3

#### **ELECTRICAL SENIOR TECHNICIAN**

# (THREE PHASE ELECTRICAL INSTALLATION & MAINTENANCE)

An Electrical Senior Technician (Three Phase Electrical Installation & Maintenance) is designated carry out wiring system installation and maintenance for three phase. He/She also will be required to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out three phase wiring activities
- 2. Prepare drawing for three phase electrical installation
- 3. Carry out three phase wiring maintenance
- 4. Carry out three phase motor & motor control installation and maintenance
- 5. Carry out three phase appliance maintenance
- 6. Carry out three phase testing and commissioning for single phase wiring and istallation
- 7. Adhere to safety, health and environment rules and regulation





# (ELECTRICAL INSTALLATION AND MAINTENANCE)

#### LEVEL 4

# **ELECTRICAL SUPERVISOR (AO, A1, A4)**

An Electrical Supervisor (A0, A1, A4) designated to perform installation and maintenance for LV system including swithboard, underground cable, overhead system, protection devices and soft starter. He/She also will be required to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out low voltage swithboard installation and troubleshooting
- 2. Carry out low voltage underground cable system installation and maintenance
- 3. Carry out low voltage overhead system installation and maintenance
- 4. Perform low voltage generation installation with syncronise
- 5. Carry out low voltage protection devices installation and maintenance
- 6. Carry out basic PLC installation and configuration
- 7. Carry out soft starter installation and maintenance
- 8. Carry out supervision function
- 9. Adhere to safety, health and environment rules and regulation





# (ELECTRICAL INSTALLATION AND MAINTENANCE)

#### LEVEL 5

# **ELECTRICAL ASSISTANT ENGINEER**

# (HIGH VOLTAGE ELECTRICAL INSTALLATION & MAINTENANCE (11KV))

An Electrical Assistant Engineer (High Voltage Electrical Installation & Maintenance (11kv) designated to perform installation and maintenance for high tension system such as swithboard, overhead system, protection devices and soft starter. He/She also will be required to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out high tension swithboard installation and troubleshooting
- 2. Carry out high tension underground system installation and maintenance
- 3. Carry out high tension overhead system installation and maintenance
- 4. Perform high tension generation installatioin with syncronise
- 5. Carry out high tension protection devices installation and maintenance
- 6. Carry out advance PLC installation and configuration
- 7. Carry out administrative function
- 8. Adhere to safety, health and environment rules and regulation





#### (ELECTRICAL INSTALLATION AND MAINTENANCE)

# **LEVEL 6**

# **ELECTRICAL ENGINEER (HIGH TENSION VOLTAGE (33KV))**

An Electrical Engineer (High Voltage Electrical Installation & Maintenance (33kv) designated to perform installation and maintenance for high tension system such as swithboard, overhead system, protection devices and soft starter. He/She also will be required to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out high tension swithboard installation and troubleshooting
- 2. Carry out high tension underground system installation and maintenance
- 3. Carry out high tension overhead system installation and maintenance
- 4. Perform high tension generation installatioin with syncronise
- 5. Carry out high tension protection devices installation and maintenance
- 6. Carry out advance PLC installation and configuration
- 7. Carry out administrative function
- 8. Adhere to safety, health and environment rules and regulation





# ELECTRICAL INSTALLATION AND MAINTENANCE (ELECTRICAL INSTALLATION AND MAINTENANCE)

#### **LEVEL 7**

# **ELECTRICAL SENIOR ENGINEER (VERY HIGH TENSION VOLTAGE (132KV))**

An Electrical Engineer (High Voltage Electrical Installation & Maintenance (132kv) designated to perform installation and maintenance for high tension system such as swithboard, overhead system, protection devices and soft starter. He/She also will be required to adhere to Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out high tension swithboard installation and troubleshooting
- 2. Carry out high tension underground system installation and maintenance
- 3. Carry out high tension overhead system installation and maintenance
- 4. Perform high tension generation installation with syncronise
- 5. Carry out high tension protection devices installation and maintenance
- 6. Carry out advance PLC installation and configuration
- 7. Carry out administrative function
- 8. Adhere to safety, health and environment rules and regulation





#### **LEVEL 2**

#### LOW VOLTAGE CABLE JOINTER

A Low Voltage Cable Jointer is responsoible to make and repair joins in insulated power supply and control cables installed in underground pipes, trenches and overhead systems. They also prepare cable terminations for electrical equipment and overhead lines. Cable jointers also install and maintain underground electrical cables used to transmit and distribute electricity in city and country areas, new housing estates and industrial centres. He/She also will be required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- Pull electrical cables through underground pipes or conduits and join cables in transmission and distribution systems
- 2. Assist Level 3 to prepare low- and high-voltage cable joints and cable terminations while connecting and installing electrical equipment and overhead lines
- 3. Test and locate cable faults, and maintain and repair cables
- 4. Update location diagrams for the layout of cable systems
- Ensure that conductors are correctly connected between sub-stations and customers' premises when installing and making repairs
- 6. Assist with manufacturing and preparing cable jointing components
- 7. Dig trenches and service pits or tunnels
- 8. Encase cables in protective covers supervise by Level 3 or above
- 9. Adhere to safety, health and environment rules and regulation





#### (ELECTRICAL INSTALLATION AND MAINTENANCE)

#### **LEVEL 3**

# **IGH VOLTAGE CABLE JOINTER (11KV))**

A High Voltage Cable Jointer is responsoible to make and repair joins in insulated power supply and control cables installed in underground pipes, trenches and overhead systems. They also prepare cable terminations for electrical equipment and overhead lines. Cable jointers also install and maintain underground electrical cables used to transmit and distribute electricity in city and country areas, new housing estates and industrial centres. He/She also will be required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Pull electrical cables through underground pipes or conduits and join cables in transmission and distribution systems
- 2. Provide assistance to prepare low- and high-voltage cable joints and cable terminations while connecting and installing electrical equipment and overhead lines
- 3. Test and locate cable faults, and maintain and repair cables
- 4. Update location diagrams for the layout of cable systems
- 5. Inspect conductors connection between sub-stations and customers' premises when installing and making repairs
- 6. Assist with manufacturing and preparing cable jointing components
- 7. Dig trenches and service pits or tunnels
- 8. Encase cables in protective covers focus on 11kV
- 9. Work with other staff to install or replace cables11kV
- 10. Adhere to safety, health and environment rules and regulation





#### (ELECTRICAL INSTALLATION AND MAINTENANCE)

#### **LEVEL 4**

# **HIGH VOLTAGE CABLE JOINTER (33KV))**

A High Voltage Cable Jointer (33kv) is responsoible to make and repair joins in insulated power supply and control cables installed in underground pipes, trenches and overhead systems. They also prepare cable terminations for electrical equipment and overhead lines. Cable jointers also install and maintain underground electrical cables used to transmit and distribute electricity in city and country areas, new housing estates and industrial centres. He/She also will be required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Provide information in plan for cable jointer to pull electrical cables through underground pipes or conduits and join cables in transmission and distribution systems
- 2. Prepare low and high-voltage cable joints and cable terminations while connecting and installing electrical equipment and overhead lines
- 3. Carry out testing and maintenance on cable for 33kv cable system
- 4. Update location diagrams for the layout of cable systems
- 5. Ensure that conductors are correctly connected between sub-stations and customers' premises when installing and making repairs
- 6. Assist with manufacturing and preparing cable jointing components
- 7. Monitor cable jointer dig trenches and service pits or tunnels
- 8. Encase cables in protective covers focus on 33kV
- 9. Adhere to safety, health and environment rules and regulation





# (ELECTRICAL INSTALLATION AND MAINTENANCE)

#### **LEVEL 5**

# **HIGH VOLTAGE CABLE JOINTER (132 KV))**

A High Voltage Cable Jointer is responsoible to make and repair joins in insulated power supply and control cables installed in underground pipes, trenches and overhead systems. They also prepare cable terminations for electrical equipment and overhead lines. Cable jointers also install and maintain underground electrical cables used to transmit and distribute electricity in city and country areas, new housing estates and industrial centres. He/She also will be required to adhere to plant Safety, Health & Environment (SHE) rules & operation procedures.

- 1. Carry out installation planning for transmission and distribution systems
- 2. Monitor low- and high-voltage cable joints and cable terminations, connection and installation of electrical equipment and overhead lines
- 3. Carry out testing and maintenance on cable for 132kv cable system
- 4. Update location diagrams for the layout of cable sy stems
- Monitor and supervise connection activities between sub-stations and customers' premises when installing and making repairs
- 6. Assist with manufacturing and preparing cable jointing components
- 7. Encase cables in protective covers focus on 132kV
- 8. Adhere to safety, health and environment rules and regulation



# OCCUPATIONAL DEFINITION FOR ELECTRONICS SECTOR



# **MATERIAL PREPARATION**

#### LEVEL 2

# **MATERIAL PREPARATION ASSISTANT TECHNICIAN**

A Material Preparation Assistant Technician is to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





# **MATERIAL PREPARATION**

#### LEVEL 3

#### **MATERIAL PREPARATION TECHNICIAN**

A Material Preparation Technician is to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) proedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- Perform any combination of following tasks involved in cleaning, sorting, breaking, weighing, and also packaging chunks of silicon for crystal growing
- 2. Sandblast chunks of silicon or immerses chunks in cleaning tanks to remove breaks chunks of silicon into pieces of specified size, using hammer
- 3. Test as well as sorts silicon pieces according to resistivity type level, using resistivity device or meter
- 4. Weigh out specified amounts of silicon to prepare charges specified amounts of materials for crystal growing process, loads silicon into charge can, and also records identifying information on label of charge can
- 5. Transfer finished silicon chunks to crystal growing department
- 6. Adhere with Safety, Health & Environment (SHE) procedure





#### **MATERIAL PREPARATION**

#### **LEVEL 4**

# **MATERIAL PREPARATION ASSISTANT ENGINEER**

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals and operational planning
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- 5. Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection anid prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





# **MATERIAL PREPARATION**

#### **LEVEL 5**

# **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System





# **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 2

#### **CHEMICAL PREPARATION HANDLER**

A Chemical Preparation Handler is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Carry out chemical raw material preparation
- 2. Transport all chemical that instruct by Technician/Engineer in preparation to various department
- 3. Collect waste chemical, container, expired or used/rejected chemical to designated disposal area
- 4. Carry out housekeeping on work area according to Standard Operating Procedure
- 5. Adhere with Safety, Health & Environment (SHE) procedures





# **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 3

#### **CHEMICAL PREPARATION TECHNICIAN**

A Chemical Preparation Technician is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Prepare of chemical raw material and assists in setting up laboratory tool and equipment
- 2. Carry out data collection of daily result
- 3. Troubleshooting chemical composition variances
- 4. Participate in improvement of manufacturing processes conducted by management
- 5. Conduct manufacturing processes or evaluation as per supervisor instruction
- 6. Perform quality control to meet quality standards and efficiency target
- 7. To check all chemical safety and disposal procuderes being control throught out the plant.





# **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 4

#### **CHEMICAL PREPARATION ASSISTANT ENGINEER**

A Chemical Preparation Assistant Engineer is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required tu comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Carry out in research, testing, quality control, and also other operational reports to make sure that quality standards, efficiency, and also schedules are met
- 2. Collect results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 3. Analyse manufacturing processes efficiency
- 4. Evaluate equipment and processes to check compliance with safety and environmental regulations
- 5. Assist in research activities on developing new and improved manufacturing processes
- 6. Assist in designing and planning the layout of equipment
- 7. Carry out tests and monitor performance of processes throughout production



- 8. Collect information for the estimation of production costs for management
- 9. Prepare research, testing, quality control, and also other operational reports according to company Standard Operating Procedure
- 10. Interprets results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 11. Provide information for budget preparation





#### **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 5

#### **CHEMICAL PREPARATION ENGINEER**

A Chemical Preparation Engineer is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- Develop safety procedures to be employed by workers operating equipment or working in close proximity to on-going chemical reactions.
- 2. Determine most effective arrangement of operations, such as mixing, crushing, heat transfer, distillation, and drying.
- 3. Prepare estimate of chemical costs
- 4. Prepare staff scheduling and operfational planning
- 5. Perform laboratory studies of steps in manufacture of new product and test proposed process in small scale operation
- 6. Conduct research to develop new and improved chemical manufacturing processes.
- 7. Design measurement and control systems for chemical plants based on data collected in laboratory experiments and in pilot plant operations.
- 8. Design and plan layout of equipment
- Perform tests throughout stages of production to determine degree of control over variables, including temperature, density, specific gravity, and pressure.





#### INGOT AND RAW WAFER PROCESSING - INGOTTING

#### LEVEL 4

#### **INGOT ASSISTANT ENGINEER**

An IngotAssistant Engineer is responsible to assist by check that the raw material are prepared according to the Standard Operrating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operrating Procedure.

- Setting up and operates furnaces for melting silicon chunks or any related material specifications into polysilicon ingot
- 2. Load furnace with silicon chunk like polysilicon, quartz, gallium arsenide, or recycled mono or polysilicon nuggets
- 3. Interpret work order, adjusts furnace controls to regulate operating conditions, like power level, temperature, vacuum according to specifications
- 4. Monitor meltdown of furnace, and also adjusts furnace controls
- 5. Shut down furnace unloads crystal ingot after cooling
- 6. Carry out inside furnace cleaning, using vacuum cleaner as well as cleaning supplies, and also replace furnace liner or other parts
- 7. Carry out ingot cropping, slice sample wafer, measure test ingot for resistivity
- 8. Operate computer controls to regulate furnace conditions





## **INGOT AND RAW WAFER PROCESSING - INGOTTING**

#### LEVEL 5

#### **INGOT ENGINEER**

An Ingot Engineer is responsible to check that the silicon wafer are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure

- 1. Handle all automated equipment throughout entire process of ingot and raw processing
- Setting up and operates cleaning station, dry and wet etching process station, diffusion furnaces, photolithography station, PECVD stations for silicon wafer fabrication or any related material specifications
- 3. Interpret work order, adjusts various equipment controls to regulate operating conditions, like power level, temperature, vacuum according to specifications
- 4. Monitor cleaning station, dry and wet etching process station, diffusion furnaces, photolithography station and PECVD stations
- 5. Carry out inside furnace cleaning, supplies cleaning, and also replace furnace liner or other parts





## **INGOT AND RAW WAFER PROCESSING - INGOTTING**

#### **LEVEL 6**

#### INGOT PROCESSING MANAGER

An Ingot Processing Operation Management is responsible to provide technical expertise to solve more complex problems, and leadership skills to manage work in a specific area of expertise, with minimal supervision to check that the raw material are prepared according to the Standard Operation Management and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure.

- Provides subject matter technical expertise and guidance in the identification, analysis and resolution of problems in area of expertise
- 2. Provide technical expertise in setting up and running of the dicing saw, vertical grinder, and X-Ray equipment in order to align and cut laser crystals/substrates
- 3. Prepares thorough and accurate technical reports, correspondence, documentation, calculations and sketches
- 4. Participate in team projects developing process improvement methods, solutions, and procedures to enhance quality, cost, and scheduling
- 5. Adhere to organisation Safety, Health and Environmental practice and Procedures
- 6. Coaches and mentors other Engineering Managers





### INGOT AND RAW WAFER PROCESSING - CRYSTAL GROWTH

#### LEVEL 4

### **CRYSTAL GROWTH ASSISTANT ENGINEER**

A Crystal Growth Assistant Engineer is responsible to assist in check that the raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or Safety, Health & Environment (SHE) required to comply with company policies such as Safety, Health & Environment (SAFETY, HEALTH & ENVIRONMENT (SHE)) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Assist in setting up and operates furnaces to grow mono silicon crystals from silicon chunks or any related material specifications
- 2. Loads furnace with seed crystal, dopant plus crystal growing materials, like polysilicon, quartz, gallium arsenide, or recycled mono or polysilicon
- 3. Interpret work order, adjusts furnace controls to regulate operating conditions, like power level, temperature, vacuum and additionally rotation speed, according to crystal growing specifications
- 4. Monitors meltdown of growing material crystal growth, and also adjusts furnace controls
- 5. Shuts down furnace unloads crystal ingot after cooling
- 6. Carry out cleaning of inside furnace, using vacuum cleaner as well as cleaning supplies, and also replace furnace liner or other parts
- 7. Carry out croping crystal ingot, slice sample wafer, measure test ingot for resistivity, and also determine crystal orientation Inspector and crystal electron
- 8. Operate computer controls to regulate furnace conditions





## INGOT AND RAW WAFER PROCESSING - CRYSTAL GROWTH

#### LEVEL 5

#### **CRYSTAL GROWTH ENGINEER**

A Crystal Growth Engineer is responsible to check that the raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Setting up and operates furnaces to grow mono silicon crystals from silicon chunks or any related material specifications
- 2. Load furnace with seed crystal, dopant plus crystal growing materials, like polysilicon, quartz, gallium arsenide, or recycled mono or polysilicon
- Prepare work order, adjusts furnace controls to regulate operating conditions, like power level, temperature, vacuum and additionally rotation speed, according to crystal growing specifications
- 4. Monitor meltdown of growing material crystal growth, and also adjusts furnace controls
- 5. Shut down furnace unloads crystal ingot after cooling
- 6. Monitor cleaning activity for inside furnace, using vacuum cleaner as well as cleaning supplies, and also replace furnace liner or other parts



- 7. May weigh as well as crop crystal ingot, slice sample wafer, measure test ingot for resistivity, and also determine crystal orientation Inspector, crystal electron
- 8. May operate computer controls to regulate furnace conditions





# INGOT AND RAW WAFER PROCESSING - CRYSTAL GROWTH

### **LEVEL 6**

#### **CRYSTAL GROWTH MANAGER**

A Crystal Growth Manager is responsible to provide technical expertise to solve more complex problems, and leadership skills to manage work in a specific area of expertise, with minimal supervision to check that the raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Provides subject matter technical expertise and guidance in the identification, analysis and resolution of problems in area of expertise
- 2. Provide technical expertise in setting up and running of the dicing saw, vertical grinder, and X-Ray equipment in order to align and cut laser crystals/substrates
- 3. Prepares thorough and accurate technical reports, correspondence, documentation, calculations and sketches
- 4. Participate in team projects developing process improvement methods, solutions, and procedures to enhance quality, cost, and scheduling
- 5. Adhere to organisation Safety, Health and Environmental practice and Procedures
- 6. Carry out coaching and mentoring for other Engineering Managers





## INGOT AND RAW WAFER PROCESSING-DICING AND POLISHING

#### LEVEL 4

#### **DICING AND POLISHING ASSISTANT ENGINEER**

A Dicing and Polishing Assistant Engineer is responsible to assist check that the raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Assisting in setting up and running of the dicing saw, vertical grinder, and X-Ray equipment in order to align and cut laser crystals/substrates
- 2. Carry out inspection of Equipment, blades, and flanges
- 3. Maintain a neat and orderly work area
- 4. Carry out measuring to tight tolerances using micrometres and callipers along with microscopes
- 5. Maintain and order supplies for the department
- 6. Participate in team projects developing process improvement methods, solutions, and procedures to enhance quality, cost, and scheduling
- 7. Adhere to organisation Safety, Health and Environmental practice and Procedures





## INGOT AND RAW WAFER PROCESSING - DICING AND POLISHING

#### LEVEL 5

### **DICING AND POLISHING ENGINEER**

A Dicing and Polishing Engineer is responsible to check that the raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out set up and running of the dicing saw, vertical grinder, and X-Ray equipment in order to align and cut laser crystals/substrates
- 2. Carry out inspection of equipment, blades, and flanges
- 3. Carry out measuring to tight tolerances using micrometres and callipers along with microscopes
- 4. Maintain and order supplies for the department
- 5. Participate in team projects developing process improvement methods, solutions, and procedures to enhance quality, cost, and scheduling
- 6. Adhere to organisation Safety, Health and Environmental practice and Procedures





## INGOT AND RAW WAFER PROCESSING - DICING AND POLISHING

#### **LEVEL 6**

#### **DICING AND POLISHING MANAGER**

A Dicing and Polishing Manager is responsible to provide technical expertise to solve more complex problems, and leadership skills to manage work in a specific area of expertise, with minimal supervision to check that the raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure

- Provides subject matter technical expertise and guidance in the identification, analysis and resolution of problems in area of expertise
- 2. Provide technical expertise in setting up and running of the dicing saw, vertical grinder, and X-Ray equipment in order to align and cut laser crystals/substrates
- 3. Prepare thorough and accurate technical reports, correspondence, documentation, calculations and sketches
- 4. Participate in team projects developing process improvement methods, solutions, and procedures to enhance quality, cost, and scheduling
- 5. Adhere to organisation Safety, Health and Environmental practice and Procedures
- 6. Coaches and mentors other Engineering Managers





### INGOT AND RAW WAFER PROCESSING - INGOTTING

#### LEVEL 7

### INGOT AND RAW WAFER PROCESSING MANAGER

An Ingot and Raw Wafer Processing Manager is responsible to check that the total management and production the raw material are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- Confer with management, ingot processing operation manager, crystal growth manager and dicing and polishing manager, and marketing staff to discuss on product throughput, specifications and procedures
- 2. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 3. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 4. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 5. Direct, review, and approve production parameters and changes
- 6. Recruit employees assign, direct, and evaluate their work and oversee the development and maintenance of staff competence





# **QUALITY MANAGEMENT - QUALITY CONTROL**

#### LEVEL 4

### **QUALITY CONTROL ASSISTANT ENGINEER**

A Quality Control Assistant Engineer is responsible to assist Quality Control Engineer in planning, control and drive the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

## Quality Control Assistant Engineer will be able to:

- 1. To send and receive all tools, equipments, testers, jigs, tool & die to be calibrate and update Calibration Master Schedule
- 2. Updated control chart
- 3. Update process control point.
- 4. Follow written procedure to avoid NCR to the QS/ISO standards
- 5. Follow up closure of NCR
- 6. Participate in Continuous Improvement activities
- 7. Enforce implementation of quality system and evaluate its effectiveness





## **QUALITY MANAGEMENT - QUALITY CONTROL**

#### LEVEL 5

### **QUALITY CONTROL ENGINEER**

A Quality Control Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Monitor Calibration Master Schedule for all tools, equipments, testers, jigs, tool & die
- 3. To approve updated control chart
- 4. Monitor plant wide quality marks
- 5. Implement company policy for plant wide
- 6. Evaluate setup and monitor process control point
- 7. Conduct Internal Audits to define conformance to QS/ISO standards
- 8. Investigate closure of NCR
- 9. Implement of quality policy
- 10. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

### LEVEL 4

### **QUALITY ASSURANCE ASSISTANT ENGINEER**

A Quality Assurance Assistant Engineer assist in the execution, implementation of the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out quality system implementation assessment
- 2. Collect and compile reports of the quality datafor product, process and equipment
- 3. Carry out technical evaluation with Production and Technical personnel for quality improvement and countermeasures to correct non conformance issues
- 4. Assist in writing quality assurance procedures and education program materials for lead training sessions
- 5. Carry out monitoring and assessment on quality assurance procedures implementation





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

#### LEVEL 5

### **QUALITY ASSURANCE ENGINEER**

A Quality Assurance Engineer execute, implement and assured the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Determine noncompliance activities and coordinate rectification requirements
- 3. Review and analyse product, process and equipment quality data
- 4. Coordinate with Production and Technical personnel in the company as well as vendors for quality improvement and countermeasures to correct non conformance
- 5. Assist in developing continuing professional education program materials lead training sessions
- 6. Mentor staff in areas requiring quality related improvement to otherwise contribute to their professional development
- 7. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY CONTROL**

#### **LEVEL 6**

### **QUALITY MANAGEMENT MANAGER**

A Quality Management Manager is responsible to plan, control and drive the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Directly managed all the resources in the department including people, materials and tools
   equipment in Quality Assurance Department
- 2. Conduct orientation training of production employees
- 3. Implement company policy for plant wide
- 4. Prepare budget for the department
- 5. Carry out Training Need Analysis and coordinate staff development program
- 6. Conduct Internal Audits to define conformance to QS/ISO standards
- 7. Review closure of NCR
- 8. Coordinate resource allocation to departmental unit
- 9. Lead Continuous Improvement activities
- 10. Endure that the quality system in place
- 11. Determine noncompliance activities and coordinate rectification requirements
- 12. Review and analyses product, process and equipment quality data
- 13. Evaluate and verify technical evaluation report and coordinate rectification actione





## **MATERIAL PREPARATION**

### LEVEL 2

## MATERIAL PREPARATION ASSISTANT TECHNICIAN

A Material Preparation Assistant Technician is responsible to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





## **MATERIAL PREPARATION**

### LEVEL 3

## **MATERIAL PREPARATION TECHNICIAN**

A Material Preparation Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Monitor transfer of general work including wafer incoming, collection, stock counting and checking, tagging and storage
- 2. Carry out sample testing to determine correct wafer parameters prior to acceptance of products
- 3. Carry out testing of silicon wafer according to resistivity type level, using resistivity device or meter
- 4. Monitor transfer of silicon wafer to etching department
- 5. Adhere with Safety, Health & Environment (SHE) procedures





## **MATERIAL PREPARATION**

### LEVEL 4

### MATERIAL PREPARATION ASSISTANT ENGINEER

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals and operational planning
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- 5. Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





## **MATERIAL PREPARATION**

### **LEVEL 5**

## **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





## **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 2

### **CHEMICAL PREPARATION HANDLER**

A Chemical Preparation Handler is responsible to check that all chemicals are prepared according to the Standard Operating Procedure and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Prepare chemical and raw material for wafer fabrication production
- 2. Transport all chemical that instruct by Technician/Engineer in preparation to various department
- 3. Collect waste chemical, container, expired or used/rejected chemical to designated disposal area
- 4. Adhere to Safety, Health & Environment (SHE) procedures





## **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 3

## **CHEMICAL PREPARATION TECHNICIAN**

A Chemical Preparation Technician is responsible to check that all chemicals are prepared according to the Standard Operating Procedure and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

# Chemical Preparation Technician will be able to:

- 1. Prepare of chemical raw material and assists in setting up laboratory tool and equipment
- 2. Carry out data collection of daily result
- 3. Carry out trouble shooting for chemical composition variances
- 4. Participate in improvement program of manufacturing processes
- 5. Conduct manufacturing processes or evaluation as per superior instruction
- 6. Perform quality control to meet quality standards and efficiency target





### **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 4

### **CHEMICAL PREPARATION ASSISTANT ENGINEER**

A Chemical Preparation Assistant Engineer is designated to assist Chemical Preparation Engineer in checking that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Assist in directs activities of chemical laboratory in industrial, research, governmental, or other organization
- 2. Assist in research, testing, quality control, and also other operational reports to make sure that quality standards, efficiency, and also schedules are met
- 3. Collect results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 4. Assist in troubleshooting problems with manufacturing processes
- 5. Evaluate equipment and processes to check compliance with safety and environmental regulations
- 6. Assist in research activities on developing new and improved manufacturing processes



- 7. Assist in designing and planning the layout of equipment
- 8. Carry out tests and monitor performance of processes throughout production
- 9. Collect information for the estimation of production costs for management
- 10. Prepare research, testing, quality control, and also other operational reports according to company Standard Operating Procedure
- 11. Interprets results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 12. Assist in preparing budgets





### **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 5

### **CHEMICAL PREPARATION ENGINEER**

A Chemical Preparation Engineer is responsible to check that all chemicals are prepared according to the Standard Operating Procedure and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- Coordinates research analysis activities according to applicable government regulations, manufacturing processes, or other considerations and additionally approves modification of formulas, standards, specifications and additionally processes
- 2. Troubleshoot problems with manufacturing processes
- 3. Evaluate equipment and processes to check compliance with safety and environmental regulations
- 4. Conduct research to develop new and improved manufacturing processes
- 5. Design and plan the layout of equipment
- 6. Carry out tests and monitor performance of processes throughout production
- 7. Estimate production costs for management



- 8. Reviews research, testing, quality control, and also other operational reports to make sure that quality standards, efficiency, and also schedules are met
- 9. Interprets results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 10. May prepare administration budgets
- 11. May advice assist in obtaining patents for products, processes, or equipment
- 12. Develop safety procedures for those working with potentially dangerous chemicals





### **CIRCUIT IMPREGNATION**

### **LEVEL 4**

#### **CIRCUIT IMPREGNATION ASSISTANT ENGINEER**

A Circuit Impregnation Assistant Engineer is responsible to assist Circuit Impregnation Engineer in checking that the silicon wafer process are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Handle all automated equipment throughout entire process
- 2. Setting up and operates cleaning station, dry and wet etching process station, diffusion furnaces, photolithography station, PECVD stations and annealing station for silicon wafer fabrication or any related material specifications
- 3. Interpret work order, adjusts various equipment controls to regulate operating conditions, like power level, temperature, vacuum according to specifications
- 4. Monitors cleaning station, dry and wet etching process station, diffusion furnaces, photolithography stations, PECVD stations and annealing stations
- 5. Carry out cleaning of inside furnace, using vacuum cleaner as well as cleaning supplies, and also replace furnace liner or other parts





## **CIRCUIT IMPREGNATION**

#### LEVEL 5

#### **CIRCUIT IMPREGNATION ENGINEER**

A Circuit Impregnation Engineer is responsible to check that the silicon wafer are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Monitor operation of automated equipment throughout entire process
- Setting up and operates cleaning station, dry and wet etching process station, diffusion furnaces, photolithography station, PECVD stations and annealing station for silicon wafer fabrication or any related material specifications
- 3. Prepare work order, adjusts various equipment controls to regulate operating conditions, like power level, temperature, vacuum according to specifications
- 4. Monitors cleaning station, dry and wet etching process station, diffusion furnaces, photolithography stations, PECVD stations and annealing stations
- 5. Coordinate cleaning of inside furnace, using vacuum cleaner as well as cleaning supplies, and also replace furnace liner or other parts





## **CIRCUIT IMPREGNATION**

#### **LEVEL 6**

#### **CIRCUIT IMPREGNATION MANAGER**

A Circuit Impregnation Manager is responsible to perform operation management including productivity, quality control, resources requisition and control. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Confer with management, engineer, and consultant to discuss on product throughput, specifications and procedures
- 2. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 3. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 4. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 5. Direct, review, and approve production parameters and changes
- 6. Recruit employees, assign, direct, and evaluate their work and oversee the development and maintenance of staff competence
- 7. Design wafer circuitary as required by customers and clients, the full functional of such devices
- 8. Design the whole production line in relation to new circuit design or latest technology application





### **CIRCUIT IMPREGNATION**

#### LEVEL 7

### **CIRCUIT IMPREGNATION SPECIALIST**

A Circuit Impregnation Specialist is responsible to check that the total management and production are executed according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

# Circuit Impregnation Specialist will be able to:

- Confer with management, wafer processing operation manager, circuit impregnation manager and marketing staff to discuss on product throughput, specifications and procedures
- 2. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 3. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 4. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 5. Direct, review, and approve production parameters and changes
- 6. Recruit employees assign, direct, and evaluate their work and oversee the development and maintenance of staff competence





# **QUALITY MANAGEMENT - QUALITY CONTROL**

#### LEVEL 4

### **QUALITY CONTROL ASSISTANT ENGINEER**

A Quality Control Assistant Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. To send and receive all tools, equipments, testers, jigs, tool & die to be calibrate and update Calibration Master Schedule
- 3. Updated control chart
- 4. Update process control point.
- 5. Follow written procedure to avoid NCR to the QS/ISO standards
- 6. Follow up closure of NCRs
- 7. Participate in Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY CONTROL**

#### LEVEL 5

### **QUALITY CONTROL ENGINEER**

A Quality Control Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

## **Quality Control Engineer will be able to:**

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Monitor Calibration Master Schedule for all tools, equipments, testers, jigs, tool & die
- 3. To approve updated control chart
- 4. Monitor plant wide quality marks
- 5. Implement company policy for plant wide
- 6. Evaluate setup and monitor process control point
- 7. Conduct Internal Audits to define conformance to QS/ISO standards
- 8. Investigate closure of NCRs
- 9. Implement of quality policy
- 10. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

### LEVEL 4

### **QUALITY ASSURANCE ASSISTANT ENGINEER**

A Quality Assurance Assistant Engineer assist in the execution, implementation of the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out quality system implementation assessment
- 2. Collect quality assurance data on product, process and equipment and prepare summarise report
- 3. Carry out technical evaluation with Production and Technical personnel for quality improvement and countermeasures to correct non conformance issues
- 4. Assist in writing quality assurance procedures and education program materials for lead training sessions
- 5. Carry out monitoring and assessment on quality assurance procedures implementation





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

#### LEVEL 5

### **QUALITY ASSURANCE ENGINEER**

A Quality Assurance Engineer execute, implement and assured the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Determine noncompliance activities and coordinate rectification requirements
- 3. Review and analyse product, process and equipment quality data
- 4. Evaluate and verify technical evaluation report and coordinate rectification actione
- 5. Assist in developing continuing professional education program materials lead training sessions
- 6. Mentor staff in areas requiring quality related improvement to otherwise contribute to their professional development
- 7. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT**

#### **LEVEL 6**

### **QUALITY MANAGEMENT MANAGER**

A Quality Management Manager is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Directly managed all the resources in the department including people, materials and tools
   & equipment in Quality Assurance Department
- 2. Conduct orientation training of production employees
- 3. Implement company policy for plant wide
- 4. Prepare budget for the department
- 5. Carry out Training Need Analysis and coordinate staff development program
- 6. Conduct Internal Audits to define conformance to QS/ISO standards
- 7. Review closure of NCRs
- 8. Coordinate resource allocation to departmental unit
- 9. Lead Continuous Improvement activities
- 10. Enforce implementation of quality system and evaluate its effectiveness
- 11. Determine noncompliance activities and coordinate rectification requirements
- 12. Review and analyses product, process and equipment quality data





### SEMICONDUCTOR COMPONENT MANUFACTURING

## **MATERIAL PREPARATION**

### LEVEL 2

## **MATERIAL PREPARATION ASSITANT TECHNICIAN**

A Material Preparation Assistant Technician is responsible to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





### SEMICONDUCTOR COMPONENT MANUFACTURING

## **MATERIAL PREPARATION**

### LEVEL 3

### **MATERIAL PREPARATION TECHNICIAN**

A Material Preparation Technician is responsible to perform maintenance and operational aspect of the raw material testing equipments, tools and sytems in accordance to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform maintenance and set up equipments and processes for material testing and preparation
- 2. Carry out material preparation activities
- 3. Arry out stoock inspection for production materials
- 4. Monitor/perform direct testing of processing procedure
- 5. Assist in evaluation of technical specifications and economic factors relating to the design objectives of processes or products
- 6. Supervise subordinate work activities
- 7. Coordinate production machinery meeting calibration activity





#### MATERIAL PREPARATION

#### **LEVEL 4**

### **MATERIAL PREPARATION ASSISTANT ENGINEER**

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals and operational planning
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- 5. Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





## **MATERIAL PREPARATION**

#### LEVEL 5

# **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





## **MATERIAL PREPARATION – CHEMICAL PREPARATION**

## LEVEL 2

### **CHEMICAL PREPARATION HANDLER**

A Chemical Preparation Handler is responsible to perform directly the task of handling all chemicals and related materials in accordance to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out chemical raw material preparation
- 2. Transport all chemical that instruct by Technician/Engineer in preparation to various department
- Collect waste chemical, container, expired or used/rejected chemical to designated disposal area
- 4. Carry out housekeeping on work area according to Standard Operating Procedure
- 5. Adhere with Safety, Health & Environment (SHE) procedures





# **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 3

### **CHEMICAL PREPARATION TECHNICIAN**

A Chemical Preparation Technician is responsible to perform maintenance and operational aspect of the raw material testing equipments, tools and sytems an Laboartory equipments in accordance to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Provedure.

- 1. Prepare of chemical raw material and assists in setting up laboratory tool and equipment
- 2. Carry out data collection of daily result
- 3. Troubleshooting chemical composition variances
- 4. Participate in improvement of manufacturing processes conducted by management
- 5. Conduct manufacturing processes or evaluation as per supervisor instruction
- 6. Perform quality control to meet quality standards and efficiency target
- 7. To check all chemical safety and disposal procuderes being control throught out the plant





### **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 4

### **CHEMICAL PREPARATION ASSISTANT ENGINEER**

A Chemical Preparation Assistant Engineer is responsible to check that the chemical raw material are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure.

- Assist in evaluation of Chemical raw material quality status and prepare record for approval by higher authorities
- 2. Execute and monitor Quality plan on incoming materials
- 3. Assist in preparation of budgets, and manpower planning of department Supervise the work of managers, technicians
- 4. Monitor the testing of processing procedures
- 5. Monitor how materials perform and evaluate how they deteriorate
- 6. Determine causes of product failure and write NCR (Non Conformance Record) on failed material
- 7. Assist in evaluation of process and technical specifications and economic factors relating to the design objectives of processes or products
- 8. Assist in writing Standard Operating Procedures and Quality System
- 9. To check that the production machinery meeting calibration standard





## **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 5

#### **CHEMICAL PREPARATION ENGINEER**

A Chemical Preparation Engineer is responsible to check that the chemical raw material are prepared according to the Standard Operating Procedure and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Evaluate Chemical raw material quality status and prepare for release to respective for Production
- 2. Write and implement Quality plan on incoming materials
- 3. Prepare proposals and budgets, analyze labor costs, write reports, and perform other managerial tasks
- 4. Supervise the work of managers, technicians, and other engineers
- 5. Design and direct the testing of processing procedures
- 6. Monitor how materials perform and evaluate how they deteriorate
- 7. Determine causes of product failure and write NCR (Non Conformance Record) on failed material
- 8. Evaluate technical specifications and economic factors relating to the design objectives of processes or products
- 9. Implement and maintain organisation Standard Operating Procedures and Quality System
- 10. To check that the production machinery meeting calibration standard





## **FRONT OF LINE ASSEMBLY**

## LEVEL 2

### **SCREEN PRINTING ASSISTANT TECHNICIAN**

A Screen Printing Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

## Screen printing assistant technician will be able to:

- 1. Dispense epoxy to lead frame of semiconductor package
- 2. Check expiry date of epoxy according manufacturing specification
- 3. Carry out mixing of epoxy according to
- 4. Setup Screen printing machine
- 5. Determine correct amount of dispense epoxy to device package or lead frame
- 6. Check quality of amount and quality of epoxy
- 7. Adhere with Safety, Health & Environment (SHE) procedures





## **FRONT OF LINE ASSEMBLY**

### LEVEL 3

### **SCREEN PRINTING TECHNICIAN**

A Screen Printing Technician is responsible to carry out and check all the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- Check the dispensing of epoxy to lead frame of semiconductor package according to determined procedure and specification
- 2. Check quality of mixed epoxy according to specification
- 3. Setup Screen printing machine according to determine specification
- 4. Determine correct amount of dispense epoxy to device package or lead frame
- 5. Check quality of amount and quality of epoxy according to Standard Operating Procedure
- 6. Adhere with Safety, Health & Environment (SHE) procedures





## **FRONT OF LINE ASSEMBLY**

### LEVEL 2

## **DIE ATTACHED ASSISTANT TECHNICIAN**

A Die Attached Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Setup and die attach machine
- 2. Check contamination of epoxy on the die
- 3. Setup and troubleshoot machine
- 4. Place Die/IC lying flat on the deep frame/device package
- 5. Carry out setting of curing oven at the right temperature and timer according specification and Standard Operating Procedure
- 6. Check calibration status of oven and expiry date
- 7. Carry out routine maintenance of oven
- 8. Adhere with Safety, Health & Environment (SHE) procedures





## **FRONT OF LINE ASSEMBLY**

### **LEVEL 3**

### **DIE ATTACHED TECHNICIAN**

A Die Attached Technician is responsible to carry out and check all the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

## Die attached technician will be able to:

- 1. Check setting parameter of die attach machine according to Standard Operating Procedure
- 2. Check contamination of epoxy on the die
- 3. Setup and troubleshoot machine
- 4. Check Die/IC lying flat on the deep frame/device package
- 5. Check curing oven at the right temperature and timer according specification and sop
- 6. Check calibration status of oven and expiry date
- 7. Carry out routine maintenance of oven
- 8. Adhere with Safety, Health & Environment (SHE) procedures





### **FRONT OF LINE ASSEMBLY**

### **LEVEL 4**

### FRONT OF LINE ASSISTANT ENGINEER

A Front of Line Assistant engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Assist in evaluation process to optimize the surface finish process of the specific products
- 2. Process monitoring to sustain the productivity and quality of the surface finish and the reliability testing of the surface finish products
- 3. Coordinate new product introduction to the surface finish department
- 4. Implement SOP and training of new processes (surface finish methodology and parameter) to production personnels
- 5. Assisnt in perform failure analysis and proposes countermeasures for product non conformances
- 6. Implementation of new and existing company wide quality policy





### **FRONT OF LINE ASSEMBLY**

#### LEVEL 5

### FRONT OF LINE ENGINEER

A Front of Line Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Perform evaluation to optimize the surface finish process of the specific products
- 2. process monitoring to sustain the productivity and quality of the surface finish and the reliability testing of the surface finish products
- 3. Coordinate new product introduction to the surface finish department
- 4. Write Standard Operating Procedure and training of new processes (surface finish methodology and parameter) to production personnels
- 5. Perform failure analysis and proposes countermeasures for product non conformances
- 6. Monitor and coordinate implementation of new and existing company wide quality policy





## **FRONT OF LINE ASSEMBLY**

### LEVEL 2

## **WIRE BONDING ASSISTANT TECHNICIAN**

A Wire Bonding Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health &Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Carry out placement of the bonding sequence is correct
- 2. Carry out parameter setting of force for wire bonding process
- 3. Carry out routine maintenance of die wire bonding machine
- 4. Carry out wire cut off parameter setting for sequence, force, temperature and timer on wire bonding machine
- 5. Check calibration status of oven and expiry date of wire bonding machine
- 6. Adhere with Safety, Health & Environment (SHE) procedures





## **FRONT OF LINE ASSEMBLY**

### LEVEL 3

### WIRE BONDING TECHNICIAN

A Wire Bonding Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Check placement of the bonding sequence is correct
- 2. Check the force of during wire bonding doesn't course damage to the die
- 3. Carry out routine maintenance of die wire bonding machine
- 4. Check sequence, force, temperature and timer of wire cut off setting on wire bonding machine
- 5. Check calibration status of oven and expiry date of wire bonding machine
- 6. Adhere with Safety, Health & Environment (SHE) procedures





### **FRONT OF LINE ASSEMBLY**

#### LEVEL 4

### WIRE BONDING ASSISTANT ENGINEER

A Wire Bonding Assistant Engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Impelement optimization procedure for wire bonding process
- 2. Assist in evaluation of correct parameter for machine for best wire bonding process
- 3. Assist in wire bonding process improvement
- 4. Carry out inventory control for wire bonding
- 5. Develop Standard Operating Procedures for wire bonding engineer
- 6. Check overall quality for product
- 7. Collect production data for continuous improvement
- 8. Assist in failure analysis for product quality and material quality
- 9. Assist in cost and effect analysis
- 10. Carry out implementation of new and existing company wide quality policy





### **FRONT OF LINE ASSEMBLY**

#### LEVEL 5

### WIRE BONDING ENGINEER

A Wire Bonding Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Carry out process optimization for wire bonding process
- 2. Evaluate correct parameter for machine for best wire bonding process
- 3. Carry out wire bonding process improvement
- 4. Verify inventory control for wire bonding
- 5. Develop Standard Operating Procedure for wire bonding engineer
- 6. Verify overall quality for product
- 7. Review and analyse production data for continuous improvement
- 8. Provide engineering report to management for quality improvement of production process
- 9. Carry out failure analysis for product quality and material quality
- 10. Lead cost and effect analysis
- 11. Monitor implementation of new and existing company wide quality policy





## **FRONT OF LINE ASSEMBLY**

### LEVEL 2

## **ENCAPSULATION ASSISTANT TECHNICIAN**

A Encapsulation Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Setup the moulding machine according to parameter setting
- 2. Check calibration status of oven and expiry date of wire bonding machine
- 3. Check temperature and clamping pressure of encapsulation machine
- 4. Check defect of the moulded parts for short mould, voids and burr according to specification
- 5. Carry out trial shot for mould before releasing for production
- 6. Adhere with Safety, Health & Environment (SHE) procedures





## **FRONT OF LINE ASSEMBLY**

### LEVEL 3

## **ENCAPSULATION TECHNICIAN**

A Encapsulation Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Check the moulding machine properly setup and all parameter for according to specification
- 2. Check calibration status of oven and expiry date of wire bonding machine
- 3. Check temperature, clamping pressure
- 4. Verify and report defect of the moulded parts for short mould, voids, burr according to production Standard Operating Procedure
- 5. Check quality of trial shot product for mould before releasing for production





### **FRONT OF LINE ASSEMBLY**

#### LEVEL 4

### **ENCAPSULATION ASSISTANT ENGINEER**

An Encapsulation Assistant Engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Implement optimization procedure for encapsulation process
- 2. Assist in evaluation of correct parameter for machine for best encapsulation process
- 3. Assist in encapsulation process improvement
- 4. Carry out inventory control for encapsulation
- 5. Develop Standard Operating Procedure for encapsulation engineer
- 6. Check overall quality for product quality
- 7. Collect production data for continuous improvement
- 8. Assist in failure analysis for product quality and material quality
- 9. Assist in cost and effect analysis
- 10. Carry out implementation of new and existing company wide quality policy





#### FRONT OF LINE ASSEMBLY

#### LEVEL 5

### **ENCAPSULATION ENGINEER**

An Encapsulation Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health &Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Carry out process optimization for encapsulation process
- 2. Evaluate correct parameter for machine for best encapsulation process
- 3. Carry out encapsulation process improvement
- 4. Verify inventory control for encapsulation
- 5. Develop Standard Operating Procedure for encapsulation process
- 6. Verify overall quality for product quality
- 7. Review and analyse production data for continuous improvement
- 8. Provide engineering report to management for quality improvement of production process
- 9. Carry out failure analysis for product quality and material quality
- 10. Lead cost and effect analysis
- 11. Monitor implementation of new and existing company wide Quality policy





#### FRONT OF LINE ASSEMBLY

#### **LEVEL 6**

### FRONT OF LINE ASSEMBLY MANAGER

A Front Of Line Assembly Manager is designated to manage the entire assembly processes and resources to meet the company's management objectives namely the productivity and quality as well as the P&L of the department. He or she also required to with company company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Peocedure.

- Management of all department resources to achieve departmental budget and contribute towards company profit
- 2. Motivate, drive and achieved the organization planned target
- 3. Setup up Front Of Line assembly policy and department goals
- 4. Prepare and propose TNA (Training Need Analysis) and compensation plan for the department
- 5. Lead new project and new product rollout for the department
- 6. Lead Department Productivity and Quality Improvement activities
- 7. Participate and contribute in companys strategic meetings
- 8. Prepare department Budget and organization chart
- Identify, motivate, develop and approve succession planning of departments team and its members
- 10. Lead Quality Manual implementation and other company wide improvement program on behalf of the department





## **END OF LINE ASSEMBLY**

### LEVEL 2

#### **SURFACE FINISH ASSISTANT TECHNICIAN**

A Surface Finish Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Setup wave soldering machine and tin plating are setup according determine parameter
- 2. Maintain chemical concentration and equipment for tin plating process
- 3. Replenish the molten solder
- 4. Remove contamination on top of the solder wave
- 5. Maintain the solder bath
- 6. Check flux concentration according to specification
- 7. Carry out maintenance on soldering wave machine
- 8. Check calibration status of oven and expiry date of wire bonding machine





#### **END OF LINE ASSEMBLY**

### **LEVEL 3**

### **SURFACE FINISH TECHNICIAN**

A Surface Finish Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

## Surface Finish Technician will be able to:

- Monitor and verify wave soldering machine and tin plating machine setting according determine parameter
- 2. Check chemical concentration and equipment for tin plating process
- 3. Check the the molten solder are replenish according to procedure
- 4. Check the removal of contamination on top of the solder wave executred according to proceure
- 5. Check the solder bath are maintained according to procedure
- 6. Check Flux concentration according to specification
- 7. Check the maintenance on soldering wave machine executed according to procedure
- 8. Check calibration status of oven and expiry date of wire bonding machine





#### **END OF LINE ASSEMBLY**

#### LEVEL 4

### SURFACE FINISH ASSISTANT ENGINEER

A Surface Finish Assistant Engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Check thickness of surface finish according to product specification
- 2. Impelement optimization procedure for surface finish process
- 3. Assist in evaluation of correct parameter for machine for best surface finish process
- 4. Assist in surface finish process improvement
- 5. Carry out inventory control for surface finish
- 6. Develop Standard Operating Procedure for surface finish engineer
- 7. Check overall quality for product quality
- 8. Collect production data for continuous improvement
- 9. Assist in failure analysis for product quality and material quality
- 10. Assist in cost and effect analysis
- 11. Carry out implementation of new and existing company wide quality policy





#### **END OF LINE ASSEMBLY**

#### LEVEL 5

### **SURFACE FINISH ENGINEER**

A Surface Finish Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Verify thickness of surface finish according to product specification
- 2. Carry out process optimization for surface finish process
- 3. Evaluate correct parameter for machine for best wire bonding process
- 4. Carry out surface finish process improvement
- 5. Carry out inventory control for surface finish
- 6. Develop Standard Operating Procedure for surface finish engineer
- 7. Check overall quality for product quality
- 8. Review and production data for continuous improvement
- 9. Provide engineering report to management for quality improvement of production process
- 10. Carry out failure analysis for product quality and material quality
- 11. Lead cost and effect analysis





#### **END OF LINE ASSEMBLY**

### LEVEL 2

### **FORMING & TRIMMING ASSISTANT TECHNICIAN**

A Forming & Trimming Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Setup forming & trimming machine are setup according determine machine specification
- 2. Check product quality according to determine quality inspection criteria
- 3. Check machine faulty and coordinate for repair
- 4. Carry out routine maintenance according to machine standard
- 5. Check defect course by the machine
- 6. Check calibration status for forming & trimming machine
- 7. Adhere to company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures





## **END OF LINE ASSEMBLY**

### LEVEL 3

### **FORMING & TRIMMING TECHNICIAN**

A Forming & Trimming Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Setup forming & trimming machine are setup according determine machine specification
- 2. Verify product quality according to determine quality inspection criteria
- 3. Check calibration status of forming and trimming machine
- 4. Check machine faulty and coordinate for repair
- 5. Check defect course by the machine and determine rectification for improvement





#### **END OF LINE ASSEMBLY**

#### LEVEL 4

### **FORMING & TRIMMING ASSISTANT ENGINEER**

A Forming & Trimming Assistant Engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Impelement optimization procedure for forming & trimming process
- 2. Assist in evaluation of correct parameter for machine for best forming & trimming process
- 3. Assist in forming & trimming process improvement
- 4. Carry out inventory control for forming & trimming
- 5. Develop Standard Operating Procedures for forming & trimming engineer
- 6. Check overall quality for product quality
- 7. Collect production data for continuous improvement
- 8. Assist in failure analysis for product quality and material quality
- 9. Assist in cost and effect analysis
- 10. Carry out implementation of new and existing company wide quality policy





#### **END OF LINE ASSEMBLY**

#### LEVEL 5

### **FORMING & TRIMMING ENGINEER**

A Forming & Trimming Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Verify thickness of forming & trimming according to prooduct specification
- 2. Carry out process optimization for forming & trimming process
- 3. Evaluate correct parameter for machine for best forming & trimming process
- 4. Carry out forming & trimming process improvement
- 5. Carry out inventory control for forming & trimming
- 6. Develop Standard Operating Procedure for forming & trimming engineer
- 7. Check overall quality for product quality
- 8. Review and production data for continuous improvement
- 9. Provide engineering report to management for quality improvement of production process
- 10. Carry out failure analysis for product quality and material quality
- 11. Lead cost and effect analysis





## **END OF LINE ASSEMBLY**

### LEVEL 2

## **ENVIRONMENTAL TESTING ASSISTANT TECHNICIAN**

An Environmental Testing Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Assist in failure analysis and evaluating testing of product after environmental testing
- 2. Record environmental testing data
- 3. Check calibration status of Environmental Testing machine
- 4. Carry out routine maintenance on final testing machine
- 5. Comply with organisation Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures





### **END OF LINE ASSEMBLY**

### **LEVEL 3**

## **ENVIRONMENTAL TESTING TECHNICIAN**

An Environmental Testing Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

## **Environmental Testing Technician will be able to:**

- 1. Carry out parameter setting for temperature cycling and stabilization bake according to environmental test requirement
- 2. Assist in reliable testing according to Standard Operating Procedure
- 3. Check equipment are setup according to Standard Operating Procedure
- 4. Check calibration status of equipment
- 5. Carry out maintenance of environmental testing equipment
- 6. Comply with organisation Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures





#### **END OF LINE ASSEMBLY**

### **LEVEL 4**

### **ENVIRONMENTAL TESTING ASSISTANT ENGINEER**

An Environmental Testing Assistant engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- Carry out data collection in failure analysis and evaluating testing of product after environmental testing
- 2. Impelement optimization procedure for environmental testing process
- 3. Assisst in evaluation of correct parameter for machine for best forming & trimmingprocess
- 4. Assist in environmental testing process improvement
- 5. Carry out inventory control for forming & trimming
- 6. Develop SOP for environmental testing engineer
- 7. Check overall quality for product quality
- 8. Collect production data for continuous improvement
- 9. Assist in failure analysis for product quality and material quality
- 10. Assist in cost and effect analysis
- 11. Carry out implementation of new and existing company wide Quality policy





#### **END OF LINE ASSEMBLY**

#### LEVEL 5

### **ENVIRONMENTAL TESTING ENGINEER**

An Environmental Testing Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Carry out failure analysis and evaluating testing of product after environmental testing
- 2. Coordinate with final testing engineer for failure analysis and final quality control
- 3. Carry out process optimization for environmental testing process
- 4. Evaluate correct parameter for machine for best environmental testing process
- 5. Carry out environmental testing process improvement
- 6. Carry out inventory control for environmental testing
- 7. Develop Standard Operating Procedure for environmental testing engineer
- 8. Check overall quality for product quality
- 9. Review and production data for continuous improvement
- 10. Provide engineering report to management for quality improvement of production process
- 11. Carry out failure analysis for product quality and material quality
- 12. Lead cost and effect analysis





## **END OF LINE ASSEMBLY**

### LEVEL 2

## **FINAL TESTING ASSISTANT TECHNICIAN**

A Final Testing Assistant Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health &Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare final testing equipment according to customer requirement
- 2. Carry out parameter setting on equipment according to customer specification
- 3. Carry out routine maintenance of machine
- 4. Check calibration status of equipment
- 5. Assist in data collection for analysis
- 6. Assist superior in experiment process and process evaluation





## **END OF LINE ASSEMBLY**

### LEVEL 3

## **FINAL TESTING TECHNICIAN**

A Final Testing Technician is responsible to carry out the peparation and production process of the product according to specification as determined by superior. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Check final testing equipment according to customer requirement
- 2. Carry out parameter setting on equipment according to customer specification
- 3. Monitor routine maintenance on final testing machine
- 4. Check calibration status of equipment
- 5. Collect data for analysis
- 6. Assist superior in experiment process and process evaluation





#### **END OF LINE ASSEMBLY**

### **LEVEL 4**

### **FINAL TESTING ASSISTANT ENGINEER**

A Final Testing Assistant Engineer is designated to handle the production process of the product according to specification as determined by the customer. He or she also required to assist engineer in report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- Carry out data collection in failure analysis and evaluating testing of product after final testing
- 2. Impelement optimization procedure for final testing process
- 3. Assisnt in evaluation of correct parameter for machine for best forming & trimmingprocess
- 4. Assist in final testing process improvement
- 5. Carry out inventory control for forming & trimming
- 6. Develop Standard Operating Procedure for final testing engineer
- 7. Check overall quality for product quality
- 8. Collect production data for continuous improvement
- 9. Assist in failure analysis for product quality and material quality
- 10. Assist in cost and effect analysis
- 11. Carry out implementation of new and existing company wide Quality policy





## SEMICONDUCTOR EQUIPMENT MANUFACTURING

#### **END OF LINE ASSEMBLY**

#### LEVEL 5

## **FINAL TESTING ENGINEER**

A Final Testing Engineer is designated to monitor the production process of the product according to specification as determined by the customer. He or she also required carry out various analysis and report production regarding production, quality control and on improvement requirement and to check production activities comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- Setting of testing procedures and equipments and parameters as required by customers and according to reference stds such as military std 883C or other stds. For product reliablity and integrity
- 2. Carry out test monitoring and post test analysis on product
- 3. Review failure analysis report, interpretation and recommendation for corrective measures
- 4. Coordinate new product introduction and its final testing procedures and parameters, and limits as per end customer requirement
- 5. Write Standard Operating Procedure and training of new test procedures to production personnels
- 6. Perform failure analysis and proposes countermeasures for product non conformances



- 7. Monitor and coordinate implementation of new and existing company wide Quality policy
- 8. Coordinate with final testing engineer for failure analysis and final quality control
- 9. Evaluate correct parameter for machine for best final testing process
- 10. Carry out final testing process improvement
- 11. Carry out inventory control for final testing
- 12. Review and production data for continuous improvement
- 13. Provide engineering report to management for quality improvement of production process
- 14. Carry out failure analysis for product quality and material quality





#### **END OF LINE ASSEMBLY**

#### **LEVEL 6**

## **END OF LINE MANAGER**

An End Of Line Manager is designated to manage the entire Front of Line assembly processes and resources to meet the company's management objectives namely the productivity and quality as well as the P&L of the department. He or she also required to with company company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

## An End Of Line Assembly Manager will be able to:

- 1. Control production operation including output, product quality and maintenance operation
- 2. Plan, organize, direct the day-to-day operations
- 3. Control and manage resource allocation
- 4. Implement cost effective systems of control over capital, operating expenditures, manpower, wages and salaries. Develop and control profits, plans, and budget
- 5. Coordinate staff recruitment, carry out staff management and staff development program
- 6. Increase production, assets capacity and flexibility while minimizing unnecessary costs and maintaining current quality standards
- 7. Implement strategies in alignment with strategic initiatives and provide a clear sense of direction and focus. Maintains effective communication levels and fosters Team Building
- 8. Evaluate and implement the process of implementing new technologies into production
- 9. Ensure plant compliance are adhered





## **END OF LINE ASSEMBLY**

#### LEVEL 7

## SEMICONDUCTOR COMPONENT MANUFACTURING SPECIALIST

A Semiconductor Component Manufacturing Specialist is designated to manage the entire assembly processes and resources to meet the company's management objectives namely the productivity and quality as well as the P&L of the department. He or she also required to with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Evaluate and verify production, quality control, and maintenance report
- 3. Setup manufacturing policy and divisonal goals
- 4. Drive New Project and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Approve department Budget and operational planning
- 7. Drive and approve succession planning policy of departments team and its members
- 8. Approve production, quality and maintenance procedurees and monitor the implementation





# **QUALITY MANAGEMENT - QUALITY CONTROL**

#### LEVEL 4

## **QUALITY CONTROL ENGINEER**

A Quality Control Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. To send and receive all tools, equipments, testers, jigs, tool & Die to be calibrate and update Calibration Master Schedule
- 3. Updated control chart
- 4. Update process control point
- 5. Follow written procedure to avoid NCR to the QS/ISO standards
- 6. Follow up closure of NCRs
- 7. Be apart in Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY CONTROL**

#### LEVEL 5

## **QUALITY CONTROL ENGINEER**

A Quality Control Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Monitor Calibration Master Schedule for all tools, equipments, testers, jigs, tool & Die.
- 3. To approve updated control chart
- 4. Monitor plant wide quality marks
- 5. Implement company policy for plant wide
- 6. Evaluate setup and monitor process control point
- 7. Conduct Internal Audits to define conformance to QS/ISO standards
- 8. Investigate closure of NCRs
- 9. Implement of quality policy
- 10. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

#### LEVEL 4

## **QUALITY ASSURANCE ASSISTANT ENGINEER**

A Quality Assurance Assistant Engineer assist in the execution, implementation of the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out quality system implementation assessment
- 2. Collect quality assurance data on product, process and equipment and prepare summarise report
- Assist in technical evaluation with Production and Technical personnels in the company as well as vendors for quality improvement and countermeasures to correct non conformance
- 4. Assist in writing quality assurance procedures and education program materials for lead training sessions
- 5. Carry out monitoring and assessment on quality assurance procedures implementation





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

#### LEVEL 5

## **QUALITY ASSURANCE ENGINEER**

A Quality Assurance Engineer execute, implement and assured the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Determine noncompliance activities and coordinate rectification requirements
- 3. Review and analyse product, process and equipment quality data
- 4. Evaluate and verify technical evaluation report and coordinate rectification actione
- 5. Assist in developing continuing professional education program materials lead training sessions
- 6. Mentor staff in areas requiring quality related improvement to otherwise contribute to their professional development
- 7. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT**

#### **LEVEL 6**

## **QUALITY MANAGEMENT MANAGER**

A Quality Management Manager is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Directly managed all the resources in the department including people, materials and tools
   equipments in Quality Assurance Department
- 2. Conduct orientation training of production employees
- 3. Implement company policy for plant wide
- 4. Prepare budget for the department
- 5. Carry out Training Need Analysis and coordinate staff development program
- 6. Conduct Internal Audits to define conformance to QS/ISO standards
- 7. Review closure of NCRs
- 8. Coordinate resource allocation to departmental unit
- 9. Lead Continuous Improvement activities
- 10. Enforce implementation of quality system and evaluate its effectiveness
- 11. Determine noncompliance activities and coordinate rectification requirements
- 12. Review and analyses product, process and equipment quality data





## **ASSEMBLY**

## LEVEL 7

#### SEMICONDUCTOR COMPONENT MANUFACTURING SPECIALIST

A Semiconductor Component Manufacturing Specialist is designated to manage the entire manufacturing resources to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure. To achieve division goals and contribute towards realisation of the overall companys P&L.

- 10. Carry out management of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 11. Motivate, drive and achieved the organization planned target
- 12. Setup up manufacturing policy and divisonal goals
- 13. Drive New Project.and New Product Rollout for the department
- 14. Drive Department Productivity and Quality Improvement activities
- 15. Setup up strategic objectives
- 16. Approve department Budget and management organization chart
- 17. Drive and approve succession planning policy of departments team and its members
- 18. Approve Quality Manual and other company wide improvement program on behalf of the company





# **MATERIAL PREPARATION**

## LEVEL 2

## **MATERIAL PREPARATION ASSISTANT TECHNICIAN**

A Material Preparation Assistant Technician is responsible to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





## **MATERIAL PREPARATION**

#### LEVEL 3

## **MATERIAL PREPARATION TECHNICIAN**

A Material Preparation Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

## Material Preparation Technician will be able to:

- 1. Supervise tasking carried out by subordinate including in wafer incoming, collection, stock counting and checking, tagging and storage
- 2. Sample testing to determine correct wafer parameters prior to acceptance of products
- 3. Carry out material testing
- 4. Carry out sorting of silicon wafer according to resistivity type level, using resistivity device or meter
- 5. Transfer silicon wafer to etching department
- 6. Adhere with Safety, Health & Environment (SHE) procedures





## **MATERIAL PREPARATION**

## LEVEL 4

## MATERIAL PREPARATION ASSISTANT ENGINEER

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals and operational planning
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- 5. Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





## **MATERIAL PREPARATION**

## **LEVEL 5**

## **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





## **MATERIAL PREPARATION - CHEMICAL PREPARATION**

## LEVEL 2

## **CHEMICAL PREPARATION HANDLER**

A Chemical Preparation Handler is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Prepare of chemicals for raw material
- 2. Transport all chemical that instruct by Technician/Engineer in preparation to various department
- 3. Collect waste chemical, container, expired or used/rejected chemical to designated disposal area
- 4. Adhere to Safety, Health & Environment (SHE) procedures





## **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 3

## **CHEMICAL PREPARATION TECHNICIAN**

A Chemical Preparation Technician is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- 1. Prepare of chemical raw material and assists in setting up laboratory tool and equipment
- 2. Carry out data collection of daily result
- 3. Troubleshooting chemical composition variances
- 4. Participate in improvement of manufacturing processes conducted by management
- 5. Conduct manufacturing processes or evaluation as per supervisor instruction
- 6. Perform quality control to meet quality standards and efficiency target
- 7. To check all chemical safety and disposal procuderes being control throught out the plant





## **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 4

#### **CHEMICAL PREPARATION ASSISTANT ENGINEER**

A Chemical Preparation Assistant Engineer is responsible to assist Chemical Preparation Engineer in check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- Assist in directs activities of chemical laboratory in industrial, research, governmental, or other organization
- 2. Assist in research, testing, quality control, and also other operational reports to make sure that quality standards, efficiency, and also schedules are met
- 3. Collect results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 4. Assist in troubleshooting problems with manufacturing processes
- 5. Evaluate equipment and processes to check compliance with safety and environmental regulations
- 6. Assist in research activities on developing new and improved manufacturing processes



- 7. Assist in designing and planning the layout of equipment
- 8. Carry out tests and monitor performance of processes throughout production
- 9. Collect information for the estimation of production costs for management
- 10. Prepare research, testing, quality control, and also other operational reports according to company Standard Operating Procedure
- 11. Interprets results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 12. Assist in preparing budgets





#### **MATERIAL PREPARATION - CHEMICAL PREPARATION**

#### LEVEL 5

## **CHEMICAL PREPARATION ENGINEER**

A Chemical Preparation Engineer is responsible to check that all chemicals are prepared according to the Standard Operating Procedures and Quality and Safety Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure and all chemical must have latest ducumentations and tracibility of MSDS, TDS and CDS.

- Coordinates research analysis activities according to applicable government regulations, manufacturing processes, or other considerations and additionally approves modification of formulas, standards, specifications and additionally processes
- 2. Troubleshoot problems with manufacturing processes
- 3. Evaluate equipment and processes to check compliance with safety and environmental regulations
- 4. Conduct research to develop new and improved manufacturing processes
- 5. Design and plan the layout of equipment
- 6. Carry out tests and monitor performance of processes throughout production
- 7. Estimate production costs for management



- 8. Reviews research, testing, quality control, and also other operational reports to make sure that quality standards, efficiency, and also schedules are met
- 9. Interprets results of laboratory activities to laboratory personnel, management, and also professional as well as technical societies, and also prepares reports technical papers
- 10. May prepare administer budgets
- 11. May advice assist in obtaining patents for products, processes, or equipment
- 12. Develop safety procedures for those working with potentially dangerous chemicals





#### PRODUCT ASSEMBLY

#### LEVEL 2

## **DISCREET COMPONENT PRODUCTION ASSISTANT TECHNICIAN**

A Discreet Component Production Assistant Technician is responsible to assist Discreet Component Production Technician in check that integration of sub components to become a desired discreet components are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Monitor how materials perform and evaluate how they deteriorate
- 2. Analyse causes of product failure and develop solutions
- 3. To adhere Standard Operating Procedures and Quality System
- 4. To check that the production machinery meeting calibration standard
- 5. Reviews production schedules, specifications, and priorities to plan department work assignments
- 6. Carry out requisition and distribute supplies and materials, electronic components and parts, solder and flux, antistatic bags & wristbands, and schematic drawings work orders
- 7. Execute duties from engineer and assistant engineer and participate in department activities



- 8. Revises work assignments to meet production schedules contract priorities
- 9. Explains and demonstrates product assembly line procedures techniques to assistant technicians
- 10. Check compliance with IPC standards in assembling printed circuit boards PCB, applying knowledge of assembly techniques, specifications and production scheduling
- 11. Check schematic drawings, specifications, and work orders for technicians
- 12. Capable of solving routine production problems
- 13. May assemble sample product, using schematic drawings, hand tools, and soldering equipment, to use as work aids
- 14. May preform lead wires for electronic components, using forming machines or hand tools, and supply preformed parts to assembler





# **DISCREET COMPONENT PRODUCTION**

#### LEVEL 3

## **DISCREET COMPONENT PRODUCTION TECHNICIAN**

A Discreet Component Production Technician is responsible to check that integration of sub components to become a desired discreet component are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Compliance with IPC standards in assembling sub components, applying knowledge of assembly techniques, specifications and production scheduling
- 2. Monitor how component perform and evaluate how they deteriorate
- 3. Analyse causes of product failure and develop solutions
- 4. To check that the production machinery meeting calibration standard
- 5. Reviews production schedules, specifications, and priorities to plan department work assignments
- 6. Requisitions, obtains, and distributes supplies and materials, electronic components and parts, solder and flux, antistatic bags & wristbands, and schematic drawings work orders
- 7. Execute duties from engineer and assistant engineer and participate in department activities



- 8. Revises work assignments to meet production schedules contract priorities
- 9. Explains and demonstrates product assembly line procedures techniques to assistant technicians
- 10. Adhere Standard Operating Procedures and Quality System
- 11. Resolve minor technical problems and routine production problems
- 12. Assemble sample product, using schematic drawings, hand tools, and soldering equipment, to use as work aids
- 13. Perform lead wires for electronic components, using forming machines or hand tools, and supply preformed parts to assemblers





## **DISCREET COMPONENT PRODUCTION**

#### **LEVEL 4**

## DISCREET COMPONENT PRODUCTION ASSISTANT ENGINEER

A Discreet Component Production Assistant Engineer is responsible to assist Discreet Component Production Engineer in checking that integration of sub components to become a desired discreet components are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Prepare production report
- 2. Supervise subordinate work operation
- 3. Evaluate technical specifications and economic factors relating to the design objectives of processes or products
- 4. Check that the production machinery meeting calibration standard
- 5. Carry out production schedules, specifications, and priorities to plan department work assignments
- 6. Carry out production requisitions
- 7. Explains and demonstrates product assembly line procedures techniques to technicians
- 8. Design and check schematic drawings, specifications, and work orders for technicians
- Assists technicians in resolving technical problems advises Supervisor, Printed Circuit Board Assembly electron
- 10. Resolve complex assembly problems





#### **PRODUCT ASSEMBLY**

#### LEVEL 5

## DISCREET COMPONENT PRODUCTION ENGINEER

A Discreet Component Production Engineer is responsible to check that integration of sub components to become a discreet components are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Plan and evaluate new projects, consulting with others as necessary
- 2. Prepare proposals and budgets, analyze labor costs, write reports, and perform other managerial tasks
- 3. Design and direct the processing procedures and testing
- 4. Analyse causes of product failure and develop solutions
- 5. Evaluate technical specifications and economic factors relating to the design objectives of processes or products
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. To provide training and certification for staff and indirect staff
- 8. Coordinate production machinery meeting calibration requirements
- Reviews production schedules, specifications, and priorities to plan department work assignments
- 10. Verify and evaluate production requision
- 11. Revises work assignments to meet production schedules contract priorities





## **DISCREET COMPONENT PRODUCTION**

#### **LEVEL 6**

## DISCREET COMPONENT PRODUCTION MANAGER

A Discreet Component Production Manager is responsible to perform operation management including productivity, quality control, resources requisition and control. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Confer with management, engineer, and consultant to discuss on product throughput, specifications and procedures
- 2. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 3. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 4. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 5. Direct, review, and approve production parameters and changes
- 6. Recruit employees, assign, direct, and evaluate their work and oversee the development and maintenance of staff competence
- 7. Design the whole production line in relation to latest technology application
- 8. Reconfigure and determine new parameters and adjusts various equipment controls to regulate operating conditions in order to meet new design parameters





## **DISCREET COMPONENT PRODUCTION**

#### LEVEL 7

## DISCREET COMPONENT PRODUCTION SPECIALIST

A Discreet Component Production Specialist is responsible to check that the total management and A Semiconductor Component Manufacturing Specialist is designated to manage the entire manufacturing resources to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure. To achieve division goals and contribute towards realisation of the overall companys P&L.

- 1. Carry out management of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Motivate, drive and achieved the organization planned target
- 3. Setup up manufacturing policy and divisonal goals
- 4. Drive New Project and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Setup up strategic objectives
- 7. Approve department Budget and management organization chart
- 8. Drive and approve succession planning policy of departments team and its members
- Approve Quality Manual and other company wide improvement program on behalf of the company





## **QUALITY MANAGEMENT - QUALITY CONTROL**

## LEVEL 4

## **QUALITY CONTROL ASSISTANT ENGINEER**

A Quality Control Assistant Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. To send and receive all tools, equipments, testers, jigs, tool & die to be calibrate and update Calibration Master Schedule
- 3. Updated control chart
- 4. Update process control point
- 5. Follow written procedure to avoid NCR to the QS/ISO standards
- 6. Follow up closure of NCRs
- 7. Be apart in Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY CONTROL**

## LEVEL 5

## **QUALITY CONTROL ENGINEER**

A Quality Control Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Monitor Calibration Master Schedule for all tools, equipments, testers, jigs, tool & die
- 3. To approve updated control chart
- 4. Monitor plant wide quality marks
- 5. Implement company policy for plant wide
- 6. Evaluate setup and monitor process control point
- 7. Conduct Internal Audits to define conformance to QS/ISO standards
- 8. Investigate closure of NCRs
- 9. Implement of quality policy
- 10. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

## **LEVEL 4**

## **QUALITY ASSURANCE ASSISTANT ENGINEER**

A Quality Assurance Assistant Engineer assist in the execution, implementation of the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out quality system implementation assessment
- Collect quality assurance data on product, process and equipment and prepare summarise report
- 3. Carry out technical evaluation with Production and Technical personnel for quality improvement and countermeasures to correct non conformance issues
- 4. Assist in writing quality assurance procedures and education program materials for lead training sessions
- 5. Carry out monitoring and assessment on quality assurance procedures implementation





## **QUALITY MANAGEMENT - QUALITY ASSURANCE**

## **LEVEL 5**

## **QUALITY ASSURANCE ENGINEER**

A Quality Assurance Engineer execute, implement and assured the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Determine noncompliance activities and coordinate rectification requirements
- 3. Review and analyse product, process and equipment quality data
- 4. Evaluate and verify technical evaluation report and coordinate rectification actione
- 5. Assist in developing continuing professional education program materials lead training sessions
- 6. Mentor staff in areas requiring quality related improvement to otherwise contribute to their professional development
- 7. Lead Continuous Improvement activities





## **QUALITY MANAGEMENT - QUALITY CONTROL**

## **LEVEL 6**

#### **QUALITY MANAGEMENT MANAGER**

A Quality Management Manager is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Directly managed all the resources in the department including people, materials and tools
   & equipments in Quality Assurance Department
- 2. Conduct orientation training of production employees
- 3. Implement company policy for plant wide
- 4. Prepare budget for the department
- 5. Carry out Training Need Analysis and coordinate staff development program
- 6. Conduct Internal Audits to define conformance to QS/ISO standards
- 7. Review closure of NCRs
- 8. Coordinate resource allocation to departmental unit
- 9. Lead Continuous Improvement activities
- 10. Enforce implementation of quality system and evaluate its effectiveness
- 11. Determine noncompliance activities and coordinate rectification requirements
- 12. Review and analyses product, process and equipment quality data





## **ELECTRONIC COMPONENT**

## **ELECTRONIC COMPONENT RESEARCH AND DEVELOPMENT**

## LEVEL 3

## **RESEARCH AND DEVELOPMENT TECHNICIAN**

A Research And Development Tehnician is responsible in assisting and providing technical support in research and development activities. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Assist in testing, calibrating and running alpha & beta testing for product
- 2. Meeting electronic standards regulatory bodies
- 3. Conduct Testing procedure, isolation test and etc
- 4. Conduct safety to the operator & equipment
- 5. Collect various data for research and development purpose
- 6. Evaluate and summarize data collection report
- 7. Conduct field-testing and analysis for more precise results





#### **ELECTRONIC COMPONENT**

## **ELECTRONIC COMPONENT RESEARCH AND DEVELOPMENT**

## **LEVEL 4**

## RESEARCH AND DEVELOPMENT ASSISTANT RESEARCHER

A Research And Development Assistant Researcher is responsible in researching and developing activities including hardware, software and firmware or electronic component and process. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Manage the process of implementing new technologies into research
- 2. Carry out product development and the design
- 3. Collect and analyse evaluative project data
- 4. Communicate and work closely with the Industry Partners
- 5. Produce writing scientific reports
- 6. Coordinating data collection activities
- 7. Participate in the definition of research directions and any other research activities as required
- 8. Conduct testing procedure
- 9. Conduct safety to the operator & equipment
- 10. Adhere to with Electronic Standards, term, regulatory bodies, certification and standardization
- 11. Check compliance with safety and environmental regulations





## **ELECTRONIC COMPONENT**

## **ELECTRONIC COMPONENT RESEARCH AND DEVELOPMENT**

#### LEVEL 5

## **RESEARCH AND DEVELOPMENT RESEARCHER**

A Research And Development Researcher is responsible in leading research and development activities including designing and development of hardware, software and firmware or electronic component and process. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product and product engineering and applies engineering best practices and tools
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Lead the development of products through knowledge of the clinical and physical performance requirements including all aspects of the product design criteria, product function and customer needs



- 6. Researches new processes or materials processing technologies for possible new product development
- 7. Evaluate product design to satisfy product and customer requirement
- 8. Carry out analysis on Design to Cost and Design for Manufacturability methods to support project leader in achievement of project objectives
- 9. Provides technical support to Unit Business
- Checks proper design and development documentation as per Company Standard
   Operating Procedure
- 11. Enforce Standard Operating Procedures and maintains all relevant Standard Operating Procedures to check strict compliance of R&D functional operation according to Company Standard Operating Procedure (SOP)
- 12. Checks a safe, healthy and environmentally-friendly workplace by observing Company's procedures and regulations
- 13. Participate in prevention, elimination of potential safety hazards and participation in activities which promotes recycling, replacement and reduction of resource materials





#### **ELECTRONIC COMPONENT**

#### **ELECTRONIC COMPONENT RESEARCH AND DEVELOPMENT**

#### **LEVEL 6**

#### RESEARCH AND DEVELOPMENT HEAD OF DEPARTMENT

A Research And Development Head Of Department is responsible to manage research project from conceptual design a complete product inclusive of design, software, firmware and hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Conducts user/ergonomic studies
- 2. Prepare organization's intellectual property strategy
- 3. Leads R&D Team
- 4. Prepare project budgeting, planning and resource planning
- 5. Provides leadership in design analysis
- 6. Evaluate product quality in a product's design for usability, reliability, functionality, marketability, and manufacturability
- 7. Leads product design verification and validation to satisfy product and customer requirement
- 8. Provides technical support to Unit Business
- Evaluate and verify R&D documentation and reports as per Company Standard Operating Procedure
- Creates new Standard Operating Procedures and maintains all relevant Standard Operating Procedures





#### **ELECTRONIC COMPONENT**

# **ELECTRONIC COMPONENT RESEARCH AND DEVELOPMENT**

#### LEVEL 7

#### **ELECTRONIC COMPONENT RESEARCH AND DEVELOPMENT SPECIALIST**

A Electronic Component Research And Development Specialist is responsible to manage for all the scientific aspects of a research project also design a complete equipment from conceptual to production release of new product inclusive of design, software, firmware or hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Develop new and improved product and process technologies
- 2. Lead efforts to scale up R&D processes from laboratory to pilot project
- 3. Provide technical support for full scale implementation.
- 4. Evaluate, define and steer research projects.
- 5. Survey existing technical and trade literature to assess technology and develop new ideas for experimental work.
- 6. Direct R&D Project
- 7. Suggest alternative approaches and solutions to mechanical, analytical and chemical problems.
- 8. Model physical phenomena to optimize processes and yield new equipment designs.
- 9. Implement and troubleshoot pilot plant equipment and procedures to demonstrate improvements.
- 10. Contribute to the innovation process through the development and justification of new project proposals





# CONSUMER ELECTRONIC PRODUCT ASSEMBLY - PRINTED CIRCUIT BOARD ASSEMBLY

#### LEVEL 2

# PRINTED CIRCUIT BOARD ASSEMBLY ASSISTANT TECHNICIAN

A Printed Circuit Board Assembly Assistant Technician is responsible to assist Printed Circuit Board Assembly Technician in check that electronic components are fully placed on PCB board and are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform simple assembly of products according to establish specifications and instructions
- 2. Adhere to assembly and test procedures to promote production of quality products
- 3. Check equipment and report any problems or substandard condition to the supervisor
- 4. Record log books according to standard operating procedures
- 5. Perform cleaning of all parts as per established cleaning procedures
- 6. Carry out pre-assembly activities according to product assembly procedure
- 7. Assist in product testing and performance testing
- 8. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 9. Receive, unload, unpack and transfer materials to different work stations
- 10. Maintain work area clean, safe and orderly





# CONSUMER ELECTRONIC PRODUCT ASSEMBLY - PRINTED CIRCUIT BOARD ASSEMBLY

#### LEVEL 3

#### PRINTED CIRCUIT BOARD ASSEMBLY TECHNICIAN

A Printed Circuit Board Assembly Technician is responsible to check that electronic components are fully placed on PCB board and are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform complex and advanced assembly of products according to established specifications and instructions
- 2. Perform high precision calibration and advanced adjustments using testing instruments
- 3. Monitor the functioning of all equipment and report any problems or substandard condition to the supervisor
- 4. Check all log books are maintained according to standard operating procedures
- 5. Perform pre-assembly activities according to product assembly procedure
- 6. Conduct product testing and performance testing and record the results
- 7. Perform final checks and adjustments for any defects to check high quality products
- 8. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 9. Order and stock materials and supplies to avoid materials shortages





#### **CONSUMER ELECTRONICS**

# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - PRINTED CIRCUIT BOARD ASSEMBLY**

#### **LEVEL 4**

#### PRINTED CIRCUIT BOARD ASSEMBLY ASSISTANT ENGINEER

A Printed Circuit Board Assembly Assistant Engineer is responsible to assist Product Assembly Engineer in check that integration of sub components to become a desired product are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Analyse potential upgrade of performance and design of existing products and oversea production and packaging of the final product
- 2. Prepare production reports related to assembly operation
- 3. Identifies opportunities and offers commercially sound solutions to design related concerns
- 4. Provides accurate and thorough analysis of CAD files received from the customer
- 5. Participate in cost reduction activities as it applies to product
- Assist in developing accurate component level prints with proper application to check overall assembly requirements are met
- 7. Participate in finding design solutions for product concerns



- 8. Carry out product analysis to check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 9. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 10. Implement continuous improvement and lean manufacturing process





#### CONSUMER ELECTRONIC PRODUCT ASSEMBLY - PRINTED CIRCUIT BOARD ASSEMBLY

#### LEVEL 5

#### PRINTED CIRCUIT BOARD ASSEMBLY ENGINEER

A Printed Circuit Board Assembly Engineer is responsible to check that integration of sub components to become a desired product are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Provide technical guidance to assembly teams
- 2. Provides direction to the Engineering group to check both the division and customer needs are met through cost, producibility, quality, performance, reliability, serviceability and user features that meet division and customer requirements
- 3. Improves performance and design of existing products and over sees production and packaging of the final product
- 4. Provide feedback and direction on management to improve effectiveness
- 5. Maintains direct contact with the customer check all questions and concerns related to product are being addressed in a timely manner
- 6. Identifies opportunities and offers commercially sound solutions to design related concerns
- 7. Provides accurate and thorough analysis of CAD files received from the customer



- 8. Leads the Engineering team in the development and implementation of ideas to help offset customer expectations
- 9. Participate in cost reduction activities as it applies to product
- 10. Develop accurate component level prints with proper application to check overall assembly requirements are met
- 11. Lead the Engineering team in arriving at design solutions for product concerns
- 12. Interpret product definition and check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 13. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 14. Implement continuous improvement and lean manufacturing process





#### LEVEL 2

#### PRODUCT ASSEMBLY ASSISTANT TECHNICIAN

A Product Assembly Assistant Technician is responsible to assist Product Assembly Technician in check that integration of sub components to become a desired product are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or Safety, Health & Environment (SHE) also required to comply with company policies such as Safety, Health & Environment (SAFETY, HEALTH & ENVIRONMENT (SHE)) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform simple assembly of products according to established specifications and instructions
- 2. Assist in equipment calibration and adjustments using testing instruments
- 3. Adhere to assembly and test procedures to promote production of quality products
- 4. Check equipment and report any problems or substandard condition to the supervisor
- 5. Record log books according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform cleaning of all parts as per established cleaning procedures
- 8. Carry out pre-assembly activities according to product assembly procedure
- 9. Assist in product testing and performance testing



- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Receive, unload, unpack and transfer materials to different work stations
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





#### LEVEL 3

#### PRODUCT ASSEMBLY TECHNICIAN

A Product Assembly Technician is responsible to check that integration of sub components to become a desired product are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform complex and advanced assembly of products according to established specifications and instructions
- 2. Perform high precision calibration and advanced adjustments using testing instruments
- 3. Develop assembly and test procedures to promote production of quality products
- 4. Monitor the functioning of all equipment and report any problems or substandard condition to the supervisor
- 5. Check all log books are maintained according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform pre-assembly activities according to product assembly procedure
- 8. Conduct product testing and performance testing and record the results
- 9. Perform final checks and adjustments for any defects to check high quality products
- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Order and stock materials and supplies to avoid materials shortages
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures
- 13. Maintain work area clean, safe and orderly





#### LEVEL 4

#### PRODUCT ASSEMBLY ASSISTANT ENGINEER

A Product Assembly Assistant Engineer is responsible to assist Product Assembly Engineer in check that integration of sub components to become a desired product are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Analyse potential upgrade of performance and design of existing products and oversea production and packaging of the final product
- 2. Prepare production reports related to assembly operation
- 3. Identifies opportunities and offers commercially sound solutions to design related concerns
- 4. Provides accurate and thorough analysis of CAD files received from the customer
- 5. Participate in cost reduction activities as it applies to product
- 6. Assist in developing accurate component level prints with proper application to check overall assembly requirements are met
- 7. Participate in finding design solutions for product concerns
- 8. Carry out product analysis to check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 10. Implement continuous improvement and lean manufacturing process





#### **CONSUMER ELECTRONICS**

# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - PRODUCT ASSEMBLY**

#### LEVEL 5

#### PRODUCT ASSEMBLY ENGINEER

A Product Assembly Engineer is responsible to check that integration of sub components to become a desired product are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Provide technical guidance to assembly teams
- Provides direction to the Engineering group to check both the division and customer needs are met through cost, producibility, quality, performance, reliability, serviceability and user features that meet division and customer requirements
- 3. Improves performance and design of existing products and over sees production and packaging of the final product
- 4. Provide feedback and direction on management to improve effectiveness
- 5. Maintains direct contact with the customer check all questions and concerns related to product are being addressed in a timely manner
- 6. Identifies opportunities and offers commercially sound solutions to design related concerns
- 7. Provides accurate and thorough analysis of CAD files received from the customer



- 8. Leads the Engineering team in the development and implementation of ideas to help offset customer expectations
- 9. Participate in cost reduction activities as it applies to product
- 10. Develop accurate component level prints with proper application to check overall assembly requirements are met
- 11. Lead the Engineering team in arriving at design solutions for product concerns
- 12. Interpret product definition and check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 13. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 14. Implement continuous improvement and lean manufacturing process





#### **CONSUMER ELECTRONICS**

# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - PRODUCT ASSEMBLY**

# **LEVEL 6**

#### **CONSUMER ELECTRONIC PRODUCT ASSEMBLY MANAGER**

A Consumer Electronic Product Assembly Manager is responsible to check that the total management and production the raw material are prepared according to the Standard Operating Procedures and Quality Requirements prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Confer with management, product assembly engineers, and marketing staff to discuss on product throughput, specifications and procedures
- 2. Coordinate and direct subordinate, making detailed plans to accomplish goals and directing the integration of technical activities
- 3. Analyse technology, resource needs, and market demand, to plan and assess production capability and production throughput
- 4. Plan and direct the installation, testing, operation, maintenance, and repair of facilities and equipment
- 5. Direct, review, and approve production parameters and changes



- 6. Recruit employees assign, direct, and evaluate their work and oversee the development and maintenance of staff competence
- 7. Carry out product design as required by customers and clients, the full functional of such devices
- 8. Design the whole production line in relation to new circuit design or latest technology application
- 9. Reconfigure and determine new parameters and adjusts various equipment controls to regulate operating conditions in order to meet new design parameters





#### LEVEL 7

#### CONSUMER ELECTRONIC PRODUCT ASSEMBLY SPECIALIST

A Consumer Electronic Product Assembly Specialist is designated to manage the entire assembly resources to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure. To achieve division goals and contribute towards realisation of the overall companys P& L.

- Carry out management of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Motivate, drive and achieved the organization planned target
- 3. Setup up manufacturing policy and divisonal goals
- 4. Drive New Project.and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Setup up strategic objectives
- 7. Approve department Budget and management organization chart
- 8. Drive and approve succession planning policy of departments team and its members
- Approve Quality Manual and other company wide improvement program on behalf of the company





#### **CONSUMER ELECTRONIC**

# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - QUALITY MANAGEMENT**

# (QUALITY CONTROL)

#### **LEVEL 4**

# **QUALITY CONTROL ASSISTANT ENGINEER**

A Quality Control Assistant Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. To send and receive all tools, equipments, testers, jigs, tool & die to be calibrate and update Calibration Master Schedule
- 3. Updated control chart
- 4. Update process control point
- 5. Follow written procedure to avoid NCR to the QS/ISO standards
- 6. Follow up closure of NCRs
- 7. Pqarticipate in Continuous Improvement activities





#### **CONSUMER ELECTRONIC**

# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - QUALITY MANAGEMENT**

# (QUALITY CONTROL)

#### LEVEL 5

# **QUALITY CONTROL ENGINEER**

A Quality Control Engineer is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Monitor Calibration Master Schedule for all tools, equipments, testers, jigs, tool & die
- 3. Evaluate and verify updated control chartupdated control chart
- 4. Monitor plant wide quality marks
- 5. Implement company policy for plant wide
- 6. Evaluate setup and monitor process control point
- 7. Conduct Internal Audits to define conformance to QS/ISO standards
- 8. Investigate closure of NCRs
- 9. Lead continuous improvement activities





# **CONSUMER ELECTRONIC**

# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - QUALITY MANAGEMENT**

# (QUALITY ASSURANCE)

#### **LEVEL 4**

# **QUALITY ASSURANCE ASSISTANT ENGINEER**

A Quality Assurance Assistant Engineer assist in the execution, implementation of the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out quality system implementation assessment
- 2. Collect quality assurance data on product, process and equipment and prepare summarise report
- 3. Carry out technical evaluation with Production and Technical personnel for quality improvement and countermeasures to correct non conformance issues
- 4. Assist in writing quality assurance procedures and education program materials for lead training sessions
- 5. Carry out monitoring and assessment on quality assurance procedures implementation





# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY**

# **QUALITY MANAGEMENT - QUALITY ASSURANCE**

# **LEVEL 5**

#### **QUALITY ASSURANCE ENGINEER**

A Quality Assurance Engineer execute, implement and assured the quality plan of the the respective process/departments are met. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Enforce implementation of quality system and evaluate its effectiveness
- 2. Determine noncompliance activities and coordinate rectification requirements
- 3. Review and analyse product, process and equipment quality data
- 4. Evaluate and verify technical evaluation report and coordinate rectification actione
- 5. Assist in developing continuing professional education program materials lead training sessions
- 6. Mentor staff in areas requiring quality related improvement to otherwise contribute to their professional development
- 7. Lead continuous improvement activities





# **CONSUMER ELECTRONIC PRODUCT ASSEMBLY - QUALITY MANAGEMENT**

#### **LEVEL 6**

# **QUALITY MANAGEMENT MANAGER**

A Quality Management Manager is responsible to plan, control and driver the company quality and product assurance including internal and external audits and recommendations. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Directly managed all the resources in the department including people, materials and tools
   equipment in Quality Assurance Department
- 2. Conduct orientation training of production employees
- 3. Implement company policy for plant wide
- 4. Prepare budget for the department
- 5. Carry out Training Need Analysis and coordinate staff development program
- 6. Conduct Internal Audits to define conformance to QS/ISO standards
- 7. Review closure of NCRs
- 8. Coordinate resource allocation to departmental unit
- 9. Lead Continuous Improvement activities
- 10. Enforce implementation of quality system and evaluate its effectiveness
- 11. Determine noncompliance activities and coordinate rectification requirements
- 12. Review and analyses product, process and equipment quality data





# **MATERIAL PREPARATION**

#### LEVEL 2

# **MATERIAL PREPARATION ASSISTANT TECHNICIAN**

A Material Preparation Assistant Technician is responsible to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





# **MATERIAL PREPARATION**

#### LEVEL 3

#### **MATERIAL PREPARATION TECHNICIAN**

A Material Preparation Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Performs any combination of following tasks involved in cleaning, sorting, breaking, weighing, and also packaging chunks of silicon for crystal growing
- 2. Sandblasts chunks of silicon or immerses chunks in cleaning tanks to remove contaminants
- 3. Breaks chunks of silicon into pieces of specified size, using hammer
- 4. Tests as well as sorts silicon pieces according to resistivity type level, using resistivity device or meter
- 5. Weighs out specified amounts of silicon to prepare charges specified amounts of materials for crystal growing process, loads silicon into charge can, and also records identifying information on label of charge can
- 6. Transfer finished silicon chunks to crystal growing department
- 7. Adhere with Safety, Health & Environment (SHE) procedures





# **MATERIAL PREPARATION**

#### LEVEL 4

#### **MATERIAL PREPARATION ASSISTANT ENGINEER**

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- 5. Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





# **MATERIAL PREPARATION**

#### **LEVEL 5**

# **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





# **MEDICAL EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 2

# MEDICAL EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN

A Medical Equipment Assembly Process Assistant Technician is responsible to carry out assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform simple assembly of products according to established specifications and instructions
- 2. Assist in equipment calibration and adjustments using testing instruments
- 3. Adhere to assembly and test procedures to promote production of quality products
- 4. Check equipment and report any problems or substandard condition to the supervisor
- 5. Record log books according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform cleaning of all parts as per established cleaning procedures
- 8. Carry out pre-assembly activities according to product assembly procedure
- 9. Assist in product testing and performance testing
- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Receive, unload, unpack and transfer materials to different work stations
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





# MEDICAL EQUIPMENT ASSEMBLY PROCESS

#### LEVEL 3

#### MEDICAL EQUIPMENT ASSEMBLY PROCESS TECHNICIAN

A Medical Equipment Assembly Process Technician is responsible to carry out supervision activities on assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform complex and advanced assembly of products according to established specifications and instructions
- 2. Perform high precision calibration and advanced adjustments using testing instruments
- 3. Develop assembly and test procedures to promote production of quality products
- 4. Monitor the functioning of all equipment and report any problems or substandard condition to the supervisor
- 5. Check all log books are maintained according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform pre-assembly activities according to product assembly procedure
- 8. Conduct product testing and performance testing and record the results
- 9. Perform final checks and adjustments for any defects to check high quality products
- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Order and stock materials and supplies to avoid materials shortages
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





# **MEDICAL EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 4

#### MEDICAL EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER

A Medical Equipment Assembly Process Assistant Engineer Overse is responsible to handle product assembly proses including inspection, testing and quality control according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Analyse potential upgrade of performance and design of existing products and over sees production and packaging of the final product
- 2. Prepare production reports related to assembly operation
- 3. Provides accurate and thorough analysis of CAD files
- 4. Participate in cost reduction activities as it applies to product
- 5. Assist in developing accurate component level prints with proper application to check overall assembly requirements are met
- 6. Participate in finding design solutions for product concerns
- 7. Carry out product analysis to check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 8. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 9. Implement continuous improvement and lean manufacturing process





# **MEDICAL EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 5

# MEDICAL EQUIPMENT ASSEMBLY PROCESS ENGINEER

A Medical Equipment Assembly Process Engineer Overse is responsible to manage product assembly operation including technical aspect, assembly operation management and clients management. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Provide technical guidance to assembly teams
- 2. Provides direction to the Engineering group to check both the division and customer needs are met through cost, productibility, quality, performance, reliability, serviceability and user features that meet division and customer requirements
- Carry out analysis in improving performance and design of existing products and monitor
  production and packaging of the final productperformance and design of existing products
  and over sees production and packaging of the final product
- 4. Provide feedback and direction on management to improvement effectiveness
- 5. Maintains direct contact with the customer check all questions and concerns related to product are being addressed in a timely manner
- 6. Identify opportunities and offers commercially sound solutions to design related concerns



- 7. Leads the Engineering team in the development and implementation of ideas to help offset customer expectations
- 8. Participate in cost reduction activities
- 9. Develop accurate component level prints with proper application to check overall assembly requirements are met
- 10. Lead the Engineering team for design solutions for product concerns
- 11. Interpret product definition and check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 12. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 13. Implement continuous improvement and lean manufacturing process





# **MEDICAL EQUIPMENT ASSEMBLY PROCESS**

#### **LEVEL 6**

# MEDICAL EQUIPMENT ASSEMBLY PROCESS MANAGER

A Medical Equipment Assembly Process Manager is responsible to oversee the operation management of assembly/manufacturing facility including safety, quality, production volume, costs, and operation team and support staff. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Control production operation including output, product quality and maintenance operation
- 2. Plan, organize, direct the day-to-day operations
- 3. Control and manage resource allocation
- 4. Implement cost effective systems of control over capital, operating expenditures, manpower, wages and salaries. Develop and control profits, plans, and budget
- 5. Coordinate staff recruitment, carry out staff management and staff development program
- 6. Increase production, assets capacity and flexibility while minimizing unnecessary costs and maintaining current quality standards
- 7. Implement strategies in alignment with strategic initiatives and provide a clear sense of direction and focus. Maintains effective communication levels and fosters Team Building
- 8. Evaluate and implement the process of implementing new technologies into production
- 9. Ensure plant compliance are adhered





#### **MEDICAL EQUIPMENT ASSEMBLY PROCESS**

# **LEVEL 7**

# MEDICAL EQUIPMENT ASSEMBLY PROCESS SPECIALIST

A Medical Equipment Assembly Process Specialist is designated to manage the entire assembly process to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Evaluate and verify production, quality control, and maintenance report
- 3. Set up manufacturing policy and divisional goals
- 4. Drive New Project and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Approve department Budget and operational planning
- 7. Drive and approve succession planning policy of departments team and its members
- 8. Approve production, quality and maintenance procedurees and monitor the implementation





# MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT - MECHATRONIC

#### LEVEL 4

#### MECHATRONIC ASSISTANT ENGINEER

A Mechatronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





#### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT - MECHATRONIC

#### LEVEL 5

#### MECHATRONIC ENGINEER

A Mechatronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure
- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling





# MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT - ELECTRICAL

#### LEVEL 4

# **ELECTRICAL ASSISTANT ENGINEER**

An electrical Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT - ELECTRICAL

#### LEVEL 5

#### **ELECTRICAL ENGINEER**

An Electrical Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT - ELECTRONIC

#### LEVEL 4

### **ELECTRONIC ASSISTANT ENGINEER**

An Electronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT - ELECTRONIC

### **LEVEL 5**

### **ELECTRONIC ENGINEER**

An Electronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure
- 9. Coordinate product patent requirements and intelectual property protection



- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization



### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT

#### **LEVEL 6**

### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER

A Medical Electronic Research And Development Head Of Department is responsible to manage research project and R&D teams from conceptual design to a complete product inclusive of design, software, firmware and hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Conducts user/ergonomic studies
- 2. Prepare organization's intellectual property strategy
- 3. Leads R&D Team
- 4. Prepare project budgeting, planning and resource planning
- 5. Provides leadership in design analysis
- 6. Evaluate product quality in a product's design for usability, reliability, functionality, marketability, and manufacturability
- 7. Leads product design verification and validation to satisfy product and customer requirement
- 8. Provides technical support to Unit Business
- 9. Evaluate and verify R&D documentation and reports as per Company Standard Operating Procedure
- Creates new Standard Operating Procedures and maintains all relevant Standard Operating Procedures





### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT

#### LEVEL 7

### MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST

A Medical Electronic Research And Development Specialist is responsible to manage for all the scientific aspects of a research project also design a complete equipment from conceptual to production release of new product inclusive of design, software, firmware or hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Develop new and improved product and process technologies
- 2. Lead efforts to scale up R&D processes from laboratory to pilot project
- 3. Provide technical support for full scale implementation.
- 4. Evaluate, define and steer research projects.
- 5. Survey existing technical and trade literature to assess technology and develop new ideas for experimental work.
- 6. Direct R&D Project
- 7. Suggest alternative approaches and solutions to mechanical, analytical and chemical problems.
- 8. Model physical phenomena to optimize processes and yield new equipment designs.
- 9. Implement and troubleshoot pilot plant equipment and procedures to demonstrate improvements.
- 10. Contribute to the innovation process through the development and justification of new project
  proposals





# MEDICAL EQUIPMENT APPLICATION SUPPORT

### **LEVEL 4**

# MEDICAL EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER

A Medical Equipment Application Support Assistant Engineer work closely with crossfunctional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Assist manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-arounds and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions.
- 6. Provide regular reports for management that measure the effectiveness of the technical support function





# **MEDICAL EQUIPMENT APPLICATION SUPPORT**

#### LEVEL 5

### MEDICAL EQUIPMENT APPLICATION SUPPORT ENGINEER

A Medical Equipment Application Support Engineer work closely with cross-functional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-arounds and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
- 6. Provide regular reports for management that measure the effectiveness of the technical support function





# **MATERIAL PREPARATION**

# LEVEL 2

### **MATERIAL PREPARATION ASSISTANT TECHNICIAN**

A Material Preparation Assistant Technician is responsible to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





#### **MATERIAL PREPARATION**

### **LEVEL 3**

### **MATERIAL PREPARATION TECHNICIAN**

A Material Preparation Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Assist in preparing raw material for the work of managers, technicians, and other engineers and scientists
- 2. Analyse causes of product failure and develop solutions
- 3. Adhere to organisation Standard Operating Procedure and Quality System
- 4. To check that the production machinery meeting calibration standard
- 5. Execute Standard Testing Procedures
- 6. Check other firmware are updated, revised to the latest standard
- 7. Adhere with telecommunication Standards, term, regulatory bodies, certification and standardization
- 8. Check all incoming components meeting production quality & specifications
- 9. Check traceability meeting Company Quality System





### **MATERIAL PREPARATION**

#### **LEVEL 4**

### **MATERIAL PREPARATION ASSISTANT ENGINEER**

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- 5. Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





# **MATERIAL PREPARATION**

### **LEVEL 5**

# **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





# **TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 2

# TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN

A Telecommunication Equipment Assembly Process Assistant Technician is responsible to carry out assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform simple assembly of products according to established specifications and instructions
- 2. Assist in equipment calibration and adjustments using testing instruments
- 3. Adhere to assembly and test procedures to promote production of quality products
- 4. Check equipment and report any problems or substandard condition to the supervisor
- 5. Record log books according to standard operating procedures
- 6. Perform cleaning of all parts as per established cleaning procedures
- 7. Carry out pre-assembly activities according to product assembly procedure
- 8. Assist in product testing and performance testing
- 9. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 10. Receive, unload, unpack and transfer materials to different work stations
- 11. Implement preventive maintenance procedures to avoid any breakdowns and failures





# **TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 3

### TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS TECHNICIAN

A Telecommunication Equipment Assembly Process Technician is responsible to carry out supervision activities on assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform complex and advanced assembly of products according to established specifications and instructions
- 2. Perform high precision calibration and advanced adjustments using testing instruments
- 3. Develop assembly and test procedures to promote production of quality products
- 4. Monitor the functioning of all equipment and report any problems or substandard condition to the supervisor
- 5. Check all log books are maintained according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform pre-assembly activities according to product assembly procedure
- 8. Conduct product testing and performance testing and record the results
- 9. Perform final checks and adjustments for any defects to check high quality products



- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Implement preventive maintenance procedures to avoid any breakdowns and failures





# **TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 4

### TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER

A Telecommunication Equipment Assembly Process Assistant Engineer is responsible to handle product assembly proses including inspection, testing and quality control according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Analyse potential upgrade of performance and design of existing products and over sees
  production and packaging of the final product
- 2. Prepare production reports related to assembly operation
- 3. Provides accurate and thorough analysis of CAD files
- 4. Participate in cost reduction activities as it applies to product
- 5. Assist in developing accurate component level prints with proper application to check overall assembly requirements are met
- 6. Participate in finding design solutions for product concerns
- 7. Carry out product analysis to check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 8. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 9. Implement continuous improvement and lean manufacturing process





# **TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 5

# TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS ENGINEER

A Telecommunication Equipment Assembly Process Engineer is responsible to manage product assembly operation including technical aspect, assembly operation management and clients management. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure

- 1. Provide technical guidance to assembly teams
- 2. Provides direction to the Engineering group to check both the division and customer needs are met through cost, productibility, quality, performance, reliability, serviceability and user features that meet division and customer requirements
- Carry out analysis in improving performance and design of existing products and monitor
  production and packaging of the final productperformance and design of existing products
  and over sees production and packaging of the final product
- 4. Provide feedback and direction on management to improvement effectiveness
- 5. Maintains direct contact with the customer check all questions and concerns related to product are being addressed in a timely manner
- 6. Identify opportunities and offers commercially sound solutions to design related concerns
- Leads the Engineering team in the development and implementation of ideas to help offset customer expectations



- 8. Participate in cost reduction activities
- 9. Develop accurate component level prints with proper application to check overall assembly requirements are met
- 10. Lead the Engineering team for design solutions for product concerns
- 11. Interpret product definition and check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 12. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 13. Implement continuous improvement and lean manufacturing process





# **TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS**

### **LEVEL 6**

# TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS MANAGER

A Telecommunication Equipment Assembly Process Manager is responsible to oversee the operation management of assembly/manufacturing facility including safety, quality, production volume, costs, and operation team and support staff. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Control production operation including output, product quality and maintenance operation
- 2. Plan, organize, direct the day-to-day operations
- 3. Control and manage resource allocation
- 4. Implement cost effective systems of control over capital, operating expenditures, manpower, wages and salaries. Develop and control profits, plans, and budget
- 5. Coordinate staff recruitment, carry out staff management and staff development program
- 6. Increase production, assets capacity and flexibility while minimizing unnecessary costs and maintaining current quality standards
- 7. Implement strategies in alignment with strategic initiatives and provide a clear sense of direction and focus. Maintains effective communication levels and fosters Team Building
- 8. Evaluate and implement the process of implementing new technologies into production
- 9. Ensure plant compliance are adhered





# **TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS**

#### LEVEL 7

# TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS SPECIALIST

A Telecommunication Equipment Assembly Process Specialist is designated to manage the entire assembly process to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure

- Manage of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Evaluate and verify production, quality control, and maintenance report
- 3. Setup manufacturing policy and divisonal goals
- 4. Drive New Project and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Approve department Budget and operational planning
- 7. Drive and approve succession planning policy of departments team and its members
- 8. Approve production, quality and maintenance procedurees and monitor the implementation





### TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT - MECHATRONIC

#### LEVEL 4

### MECHATRONIC ASSITANT ENGINEER

A Mechatronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





### TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT - MECHATRONIC

#### LEVEL 5

### MECHATRONIC ENGINEER

An Mechatronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT - ELECTRICAL

#### LEVEL 4

#### **ELECTRICAL ASSISTANT ENGINEER**

An Electrical Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT ELECTRICAL

#### LEVEL 5

### **ELECTRICAL ENGINEER**

An Electrical Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating

  Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# **TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT**

#### LEVEL 4

# TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER

A Telecommunication Equipment Application Support Assistant Engineer work closely with cross-functional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Assist manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-arounds and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
- 6. Provide regular reports for management that measure the effectiveness of the technical support function





### TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT

# LEVEL 5

# TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT ENGINEER

A Telecommunication Equipment Application Support Engineer work closely with crossfunctional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-arounds and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
- 6. Provide regular reports for management that measure the effectiveness of the technical support function





# TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT

#### LEVEL 6

### TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER

A Telecommunication Electronic Research And Development Head Of Department is responsible to manage research project and R&D teams from conceptual design to a complete product inclusive of design, software, firmware and hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

### In particular the person will:

- 1. Conducts user/ergonomic studies
- 2. Prepare organization's intellectual property strategy
- 3. Leads R&D Team
- 4. Prepare project budgeting, planning and resource planning
- 5. Provides leadership in design analysis
- 6. Evaluate product quality in a product's design for usability, reliability, functionality, marketability, and manufacturability
- 7. Leads product design verification and validation to satisfy product and customer requirement
- 8. Provides technical support to Unit Business
- Evaluate and verify R&D documentation and reports as per Company Standard Operating Procedure
- Creates new Standard Operating Procedures and maintains all relevant Standard Operating Procedures

11.





# TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT

#### LEVEL 7

#### TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST

An Telecommunication Electronic Research And Development Specialist is responsible to manage for all the scientific aspects of a research project also design a complete equipment from conceptual to production release of new product inclusive of design, software, firmware or hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Develop new and improved product and process technologies
- 2. Lead efforts to scale up R&D processes from laboratory to pilot project
- 3. Provide technical support for full scale implementation.
- 4. Evaluate, define and steer research projects.
- 5. Survey existing technical and trade literature to assess technology and develop new ideas for experimental work.
- 6. Direct R&D Project
- 7. Suggest alternative approaches and solutions to mechanical, analytical and chemical problems.
- 8. Model physical phenomena to optimize processes and yield new equipment designs.
- 9. Implement and troubleshoot pilot plant equipment and procedures to demonstrate improvements.
- 10. Contribute to the innovation process through the development and justification of new project proposals





# **AUTOMOTIVE ELECTRONIC - MATERIAL PREPARATION**

### LEVEL 2

# **MATERIAL PREPARATION ASSISTANT TECHNICIAN**

Material Preparation Assistant Technician is responsible to responsible in providing supprt in material preparation activity. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures

- 1. Provide support in material preparation activities
- 2. Carry out work area housekeeping
- 3. Carry out material preparation tools and equipment maintenance and storage
- 4. Adhere to Safety, Health & Environment (SHE) procedures and practice





### **INDUSTRIAL ELECTRONIC**

# **AUTOMOTIVE ELECTRONIC - MATERIAL PREPARATION**

#### LEVEL 3

#### **MATERIAL PREPARATION TECHNICIAN**

Material Preparation Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Assist in preparing raw material for the work of managers, technicians, and other engineers and scientists
- 2. Analyse causes of product failure and develop solutions
- 3. Check all Standard Operating Procedures and Quality System being executed
- 4. To check that the production machinery meeting calibration standard
- 5. Execute Standard Testing Procedures
- 6. Maintain Programming Machine for Bios & Software Version
- 7. Check other firmware are updated, revised to the latest standard
- 8. Familiar with Automotive Standards, term, regulatory bodies, certification and standardization
- 9. Check all incoming components meeting production quality & specifications
- 10. Check traceability meeting Company Quality System





# **INDUSTRIAL ELECTRONIC**

#### **AUTOMOTIVE ELECTRONIC - MATERIAL PREPARATION**

### **LEVEL 4**

# **MATERIAL PREPARATION ASSISTANT ENGINEER**

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- Implement and maintain organisation Standard Operating Procedures and Quality System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





# **AUTOMOTIVE ELECTRONIC - MATERIAL PREPARATION**

### **LEVEL 5**

### **MATERIAL PREPARATION ENGINEER**

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





### INDUSTRIAL ELECTRONIC

# **AUTOMOTIVE ELECTRONIC - AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS**

### LEVEL 2

### **AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN**

An Automotive Equipment Assembly Process Assistant Technician is responsible to is responsible to carry out assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform simple assembly of products according to established specifications and instructions
- 2. Assist in equipment calibration and adjustments using testing instruments
- 3. Adhere to assembly and test procedures to promote production of quality products
- 4. Check equipment and report any problems or substandard condition to the supervisor
- 5. Record log books according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform cleaning of all parts as per established cleaning procedures
- 8. Carry out pre-assembly activities according to product assembly procedure
- 9. Assist in product testing and performance testing



- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Receive, unload, unpack and transfer materials to different work stations
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





### **LEVEL 3**

# **AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS TECHNICIAN**

An Automotive Equipment Assembly Process Technician Technician is responsible to carry out supervision activities on assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Perform complex and advanced assembly of products according to established specifications and instructions
- 2. Perform high precision calibration and advanced adjustments using testing instruments
- 3. Develop assembly and test procedures to promote production of quality products
- 4. Monitor the functioning of all equipment and report any problems or substandard condition to the supervisor
- 5. Check all log books are maintained according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform pre-assembly activities according to product assembly procedure
- 8. Conduct product testing and performance testing and record the results
- 9. Perform final checks and adjustments for any defects to check high quality products
- Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Order and stock materials and supplies to avoid materials shortages
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





### **LEVEL 4**

### **AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER**

An Automotive Equipment Assembly Process Assistant Engineer is responsible to handle product assembly proses including inspection, testing and quality control according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Analyse potential upgrade of performance and design of existing products and over sees production and packaging of the final product
- 2. Prepare production reports related to assembly operation
- 3. Provides accurate and thorough analysis of CAD files
- 4. Participate in cost reduction activities as it applies to product
- Assist in developing accurate component level prints with proper application to check overall assembly requirements are met
- 6. Participate in finding design solutions for product concerns
- 7. Carry out product analysis to check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 8. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 9. Implement continuous improvement and lean manufacturing process





### **LEVEL 5**

### **AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS ENGINEER**

Automotive Equipment Assembly Process Engineer is responsible to manage product assembly operation including technical aspect, assembly operation management and clients management. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Provide technical guidance to assembly teams
- Provides direction to the Engineering group to check both the division and customer needs are met through cost, producibility, quality, performance, reliability, serviceability and user features that meet division and customer requirement
- 3. Carry out analysis in improving performance and design of existing products and monitor production and packaging of the final productperformance and design of existing products and over sees production and packaging of the final product
- 4. Provide feedback and direction on management to improvement effectiveness
- 5. Maintains direct contact with the customer check all questions and concerns related to product are being addressed in a timely manner
- 6. Identifoy opportunities and offers commercially sound solutions to design related concerns
- 7. Leads the engineering team in the development and implementation of ideas to help offset customer expectations
- 8. Participate in cost reduction activities



- 9. Develop accurate component level prints with proper application to check overall assembly requirements are met
- 10. Lead the Engineering team for design solutions for product concerns
- 11. Interpret product definition and check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 12. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 13. Implement continuous improvement and lean manufacturing process





### **LEVEL 6**

# **AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS MANAGER**

An Automotive Equipment Assembly Process Manager is responsible to oversee the operation management of assembly/manufacturing facility including safety, quality, production volume, costs, and operation team and support staff. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Control production operation including output, product quality and maintenance operation
- 2. Plan, organize, direct the day-to-day operations
- 3. Control and manage resource allocation
- 4. Implement cost effective systems of control over capital, operating expenditures, manpower, wages and salaries. Develop and control profits, plans, and budget
- 5. Coordinate staff recruitment, carry out staff management and staff development program
- 6. Increase production, assets capacity and flexibility while minimizing unnecessary costs and maintaining current quality standards
- 7. Implement strategies in alignment with strategic initiatives and provide a clear sense of direction and focus. Maintains effective communication levels and fosters Team Building
- 8. Evaluate and implement the process of implementing new technologies into production
- 9. Ensure plant compliance are adhered





### LEVEL 7

# **AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS SPECIALIST**

An Automotive Equipment Assembly Process Specialist Specialist is designated to manage the entire assembly process to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Evaluate and verify production, quality control, and maintenance report
- 3. Setup manufacturing policy and divisonal goals
- 4. Drive New Project and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Approve department Budget and operational planning
- 7. Drive and approve succession planning policy of departments team and its members
- 8. Approve production, quality and maintenance procedurees and monitor the implementation





# AUTOMOTIVE ELECTRONIC - AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)

### **LEVEL 4**

### **MECHATRONIC ASSISTANT ENGINEER**

A Mechatronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# AUTOMOTIVE ELECTRONIC - AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATONIC)

### **LEVEL 5**

### **MECHATRONIC ENGINEER**

Mechatronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





### **INDUSTRIAL ELECTRONIC**

# AUTOMOTIVE ELECTRONIC - AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)

### **LEVEL 4**

### **ELECTRCAL ASSISTANT ENGINEER**

An Electrical Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





### INDUSTRIAL ELECTRONIC

# AUTOMOTIVE ELECTRONIC - AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)

### **LEVEL 5**

### **ELECTRICAL ENGINEER**

An Electrical Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
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- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure
- 9. Coordinate product patent requirements and intelectual property protection



- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization



# AUTOMOTIVE ELECTRONIC - AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)

### **LEVEL 4**

### **ELECTRONIC ASSISTANT ENGINEER**

An Electronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
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- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# AUTOMOTIVE ELECTRONIC - AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)

### **LEVEL 5**

### **ELECTRONIC ENGINEER**

An Electronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





### **AUTOMOTIVE ELECTRONIC**

# **AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT**

### LEVEL 4

### **AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER**

Automotive Equipment Application Support Assistant Engineer work closely with crossfunctional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she (SHE) also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Assist manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-arounds and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
- 6. Provide regular reports for management that measure the effectiveness of the technical support function





### **AUTOMOTIVE ELECTRONIC**

# **AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT**

### LEVEL 5

### **AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT ENGINEER**

Automotive Equipment Application Support Engineer work closely with cross-functional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-arounds and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
  - 6. Provide regular reports for management that measure the effectiveness of the technical support function





# **AUTOMOTIVE ELECTRONIC - AUTOMOTIVE EQUIPMENT RESEARCH AND DEVELOPMENT**

### **LEVEL 6**

### AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER

An Automotive Electronic Research And Development Head Of Department is responsible to manage research project and R&D teams from conceptual design to a complete product inclusive of design, software, firmware and hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Conducts user/ergonomic studies
- 2. Prepare organization's intellectual property strategy
- 3. Leads R&D Team
- 4. Prepare project budgeting, planning and resource planning
- 5. Provides leadership in design analysis
- 6. Evaluate product quality in a product's design for usability, reliability, functionality, marketability, and manufacturability
- 7. Leads product design verification and validation to satisfy product and customer requirement
- 8. Provides technical support to Unit Business
- 9. Evaluate and verify R&D documentation and reports as per Company Standard Operating Procedure
- Creates new Standard Operating Procedures and maintains all relevant Standard Operating Procedures





### LEVEL 7

### **AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST**

An Automotive Electronic Research And Development Specialist is responsible to manage for all the scientific aspects of a research project also design a complete equipment from conceptual to production release of new product inclusive of design, software, firmware or hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Develop new and improved product and process technologies
- 2. Lead efforts to scale up R&D processes from laboratory to pilot project
- 3. Provide technical support for full scale implementation.
- 4. Evaluate, define and steer research projects.
- 5. Survey existing technical and trade literature to assess technology and develop new ideas for experimental work.
- 6. Direct R&D Project
- 7. Suggest alternative approaches and solutions to mechanical, analytical and chemical problems.
- 8. Model physical phenomena to optimize processes and yield new equipment designs.
- Implement and troubleshoot pilot plant equipment and procedures to demonstrate improvements.
- 10. Contribute to the innovation process through the development and justification of new project proposals





# INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC - MATERIAL PREPARATION

### LEVEL 2

### MATERIAL PREPARATION ASSISTANT TECHNICIAN

Material Preparation Assistant Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Assist in preparing raw material for the work of managers, technicians, and other engineers and scientists
- 2. Analyse causes of product failure and develop solutions
- 3. Check all Standard Operating Procedures and Quality System being executed
- 4. To check that the production machinery meeting calibration standard
- 5. Execute Standard Testing Procedures
- 6. Maintain Programming Machine for Bios & Software Version
- 7. Check other firmware are updated, revised to the latest standard
- 8. Familiar with ICT Standards, term, regulatory bodies, certification and standardization
- 9. Check all incoming components meeting production quality & specifications
- 10. Check traceability meeting Company Quality System





# INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC - MATERIAL PREPARATION

### LEVEL 3

### **MATERIAL PREPARATION TECHNICIAN**

Material Preparation Technician is responsible to prepare on the raw material for shift/daily production use prior to next process and will be reporting to the next level. He or she also required to comply with company company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Assist in preparing raw material for the work of managers, technicians, and other engineers and scientists
- 2. Analyse causes of product failure and develop solutions
- 3. Check all Standard Operating Procedures and Quality System being executed
- 4. To check that the production machinery meeting calibration standard
- 5. Execute Standard Testing Procedures
- 6. Maintain Programming Machine for Bios & Software Version
- 7. Check other firmware are updated, revised to the latest standard
- 8. Familiar with ICT Standards, term, regulatory bodies, certification and standardization
- 9. Check all incoming components meeting production quality & specifications
- 10. Check traceability meeting Company Quality System





### **INDUSTRIAL ELECTRONIC**

# INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC - MATERIAL PREPARATION

### **LEVEL 4**

### **MATERIAL PREPARATION ASSISTANT ENGINEER**

A Material Preparation Assistant Engineer is responsible ensure the material is ready for production including carry out quality inspection and analyse product failure. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Provide information for the preparation of budget proposals
- 2. Prepare material preparation activities report
- 3. Monitor how materials perform
- 4. Analyse product failure
- Implement and maintain organisation Standard Operating Procedures and Quality
   System
- 6. Supervise subordinate work activities
- 7. Check production machinery operation functionality
- 8. Carry out material quaklity inspection and prepare report for non compliance materail
- 9. Adhere with Safety, Health & Environment (SHE) procedure





### **INDUSTRIAL ELECTRONIC**

# INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC - MATERIAL PREPARATION

### LEVEL 5

### MATERIAL PREPARATION ENGINEER

A Material Preparation Engineer is responsible to manage the operation of material preparation unit and ensure production material. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedures, ISO14001, Quality System and other operational Standard Operating Procedures.

- 1. Prepare operational budegt, planning and resource requirements
- 2. Calculate material usage and costing and prepare requisition
- 3. Supervise the work of managers, technicians, and other engineers and scientists
- 4. Evaluate and verify material inspection report
- 5. Coordinate with vendors and suppliers
- 6. Implement and maintain organisation Standard Operating Procedures and Quality System
- 7. Adhere with Safety, Health & Environment (SHE) procedure





### **ICT EQUIPMENT ASSEMBLY PROCESS**

### LEVEL 2

### **ICT EQUIPMENT ASSEMBLY PROCESS ASSISTANT TECHNICIAN**

An ICT Equipment Assembly Process Assitant Technician is responsible to carry out assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform simple assembly of products according to established specifications and instructions
- 2. Assist in equipment calibration and adjustments using testing instruments
- 3. Adhere to assembly and test procedures to promote production of quality products
- 4. Check equipment and report any problems or substandard condition to the supervisor
- 5. Record log books according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform cleaning of all parts as per established cleaning procedures
- 8. Carry out pre-assembly activities according to product assembly procedure
- 9. Assist in product testing and performance testing



- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Receive, unload, unpack and transfer materials to different work stations
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





# **ICT EQUIPMENT ASSEMBLY PROCESS**

### LEVEL 3

### **ICT EQUIPMENT ASSEMBLY PROCESS TECHNICIAN**

An ICT Equipment Assembly Process Technician is responsible to carry out supervision activities on assembly proses according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Perform complex and advanced assembly of products according to established specifications and instructions
- 2. Perform high precision calibration and advanced adjustments using testing instruments
- 3. Develop assembly and test procedures to promote production of quality products
- 4. Monitor the functioning of all equipment and report any problems or substandard condition to the supervisor
- 5. Check all log books are maintained according to standard operating procedures
- 6. Perform equipment assembly according to engineering drawings
- 7. Perform pre-assembly activities according to product assembly procedure
- 8. Conduct product testing and performance testing and record the results
- 9. Perform final checks and adjustments for any defects to check high quality products



- 10. Perform installation, repair, inspection, reassembly, replacing, refitting, and adjusting products as required
- 11. Order and stock materials and supplies to avoid materials shortages
- 12. Implement preventive maintenance procedures to avoid any breakdowns and failures





# **ICT EQUIPMENT ASSEMBLY PROCESS**

### **LEVEL 4**

### ICT EQUIPMENT ASSEMBLY PROCESS ASSISTANT ENGINEER

An ICT Equipment Assembly Process Engineer is responsible to handle product assembly proses including inspection, testing and quality control according to determined procedures and product specification. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Analyse potential upgrade of performance and design of existing products and over sees production and packaging of the final product
- 2. Prepare production reports related to assembly operation
- 3. Provides accurate and thorough analysis of CAD files
- 4. Participate in cost reduction activities as it applies to product
- 5. Assist in developing accurate component level prints with proper application to check overall assembly requirements are met
- 6. Participate in finding design solutions for product concerns
- 7. Carry out product analysis to check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 8. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 9. Implement continuous improvement and lean manufacturing process





# **ICT EQUIPMENT ASSEMBLY PROCESS**

### **LEVEL 5**

### **ICT EQUIPMENT ASSEMBLY PROCESS ENGINEER**

An ICT Equipment Assembly Process Engineer is responsible to manage product assembly operation including technical aspect, assembly operation management and clients management. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Provide technical guidance to assembly teams
- 2. Provides direction to the Engineering group to check both the division and customer needs are met through cost, productibility, quality, performance, reliability, serviceability and user features that meet division and customer requirements
- Carry out analysis in improving performance and design of existing products and monitor
  production and packaging of the final productperformance and design of existing products
  and over sees production and packaging of the final product
- 4. Provide feedback and direction on management to improvement effectiveness
- 5. Maintains direct contact with the customer check all questions and concerns related to product are being addressed in a timely manner
- 6. Identify opportunities and offers commercially sound solutions to design related concerns
- Leads the Engineering team in the development and implementation of ideas to help offset customer expectations



- 8. Participate in cost reduction activities
- 9. Develop accurate component level prints with proper application to check overall assembly requirements are met
- 10. Lead the Engineering team for design solutions for product concerns
- 11. Interpret product definition and check all manufacturing methods are complied and capable of manufacturing the product at the intended quality level
- 12. Coordinate with process, quality, and tooling engineers to develop optimum manufacturing strategy
- 13. Implement continuous improvement and lean manufacturing process





# **ICT EQUIPMENT ASSEMBLY PROCESS**

### **LEVEL 6**

### ICT EQUIPMENT ASSEMBLY PROCESS MANAGER

An ICT Equipment Assembly Process Manager is responsible to oversee the operation management of assembly/manufacturing facility including safety, quality, production volume, costs, and operation team and support staff. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Control production operation including output, product quality and maintenance operation
- 2. Plan, organize, direct the day-to-day operations
- 3. Control and manage resource allocation
- 4. Implement cost effective systems of control over capital, operating expenditures, manpower, wages and salaries. Develop and control profits, plans, and budget
- 5. Coordinate staff recruitment, carry out staff management and staff development program
- 6. Increase production, assets capacity and flexibility while minimizing unnecessary costs and maintaining current quality standards
- 7. Implement strategies in alignment with strategic initiatives and provide a clear sense of direction and focus. Maintains effective communication levels and fosters Team Building
- 8. Evaluate and implement the process of implementing new technologies into production
- 9. Ensure plant compliance are adhered





### **INFORMATION & COMMUNICATION TECHNOLOGY (ICT)**

# **ICT EQUIPMENT ASSEMBLY PROCESS**

### LEVEL 7

### **ICT EQUIPMENT ASSEMBLY PROCESS SPECIALIST**

An ICT Equipment Assembly Process Specialist is designated to manage the entire assembly process to meet the company management objectives namely the productivity and quality as well as the P&L of the division. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage of all divisional resources to achieve departmental budget and contribute towards companys P&L
- 2. Evaluate and verify production, quality control, and maintenance report
- 3. Setup manufacturing policy and divisonal goals
- 4. Drive New Project and New Product Rollout for the department
- 5. Drive Department Productivity and Quality Improvement activities
- 6. Approve department Budget and operational planning
- 7. Drive and approve succession planning policy of departments team and its members
- 8. Approve production, quality and maintenance procedurees and monitor the implementation





# ICT ELECTRONIC RESEARCH AND DEVELOPMENT - MECHATRONIC

### LEVEL 4

### MECHATRONIC ASSISTANT ENGINEER

A Mechatronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# ICT ELECTRONIC RESEARCH AND DEVELOPMENT - MECHATRONIC

### LEVEL 5

### **MECHATRONIC ENGINEER**

A Mechatronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating

  Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization



#### ICT ELECTRONIC RESEARCH AND DEVELOPMENT

## ICT ELECTRONIC RESEARCH AND DEVELOPMENT - ELECTRICAL

#### LEVEL 4

#### **ELECTRICAL ASSISTANT ENGINEER**

An Electrical Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





# ICT ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)

#### LEVEL 5

#### **ELECTRCIAL ENGINEER**

An Electrical Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating

  Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization



# **ICT RESEARCH AND DEVELOPMENT (ELECTRONIC)**

#### **LEVEL 4**

#### **ELECTRONIC ASSISTANT ENGINEER**

An Electronic Assistant Engineer is responsible in carry our development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- 1. Carry out project literature and technology study
- 2. Carry out data collection and prepare summarisation report
- 3. Assist in product development and the design
- 4. Communicate and work closely with the Industry Partners
- 5. Prepare scientific reports for mechatronic operation on design
- 6. Built product prototype according to determined specification
- 7. Participate in the definition of research directions and any other research activities as required.
- 8. Conduct functionality testing on mechanical operation of the design
- 9. Prepare product initial testing and field testing report
- 10. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





## ICT RESEARCH AND DEVELOPMENT- ELECTRONIC

#### LEVEL 5

#### **ELECTRONIC ENGINEER**

An Electronic Engineer is responsible in designing, development, testing and study on medical electronic product focusing on the mechanical function of the product. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001, Quality System and other operational Standard Operating Procedure.

- Carry out user/ergonomic studies with clinical professionals during the product development process in pursuit of user-based product design excellence
- 2. Implement organization's intellectual property strategy by documenting data and independent, unique and patentable ideas that result from experimentations and concept generation activities
- 3. Conduct research for the design and development of new product
- 4. Analyse product's design for usability, reliability, functionality, marketability, and manufacturability
- 5. Researches new technology and equipment for possible new product development
- 6. Evaluate product design to satisfy product and customer requirement
- 7. Carry out analysis on Design to Cost and Design for Manufacturability
- 8. Prepare design and development documentation as per Company Standard Operating Procedure



- 9. Coordinate product patent requirements and intelectual property protection
- 10. Control R&D project costing and scheduling
- 11. Adhere to with Electronic and Medical Standards, term, regulatory bodies, certification and standardization





#### **ICT EQUIPMENT APPLICATION SUPPORT**

#### **LEVEL 4**

## **ICT EQUIPMENT APPLICATION SUPPORT ASSISTANT ENGINEER**

An ICT Equipment Aplication Support Assistant Engineer work closely with cross-functional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she also required to comply with company policies such as Safety, Health & Environment (SHE), ISO14001, Quality System and other operational Standard Operating Procedure.

- Assist manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviors to determine the problem root-cause(s), issue work-around and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
- 6. Provide regular reports for management that measure the effectiveness of the technical support function





## **ICT EQUIPMENT APPLICATION SUPPORT**

#### LEVEL 5

#### ICT EQUIPMENT APPLICATION SUPPORT ENGINEER

An ICT Equipment Aplication Support Engineer work closely with cross-functional team members from Support, Product, Quality Assurance, Engineering, and Business to identify solutions to customer issues and work towards product fixes and enhancements, and will be reporting to the next level. He or she is also required to comply with company policies such as Safety, Health & Environment (SHE), ISO14001, Quality System and other operational Standard Operating Procedure.

- Manage customer support cases on a daily basis, including verifying cases, isolating and diagnosing the problem, and resolving the issue where possible
- 2. Provide technical support to clients, partners, sales engineers and post-sales consultants via telephone, email and the web
- 3. Reproduce product behaviours to determine the problem root-cause(s), issue work-around and solutions
- 4. Coordinate with Quality Assurance, Engineering, and Product teams to provide assistance in identifying, reporting and resolving customer-impacting product issues
- 5. Author, edit, publish and maintain an on-line knowledge base of known issues/solutions
- Provide regular reports for management that measure the effectiveness of the technical support





# INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC - ICT ELECTRONIC RESEARCH AND DEVELOPMENT

## **LEVEL 6**

#### ICT ELECTRONIC RESEARCH AND DEVELOPMENT MANAGER

An ICT Electronic Research And Development Head Of Department is responsible to manage research project and R&D teams from conceptual design to a complete product inclusive of design, software, firmware and hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Conduct user/ergonomic studies
- 2. Prepare organization's intellectual property strategy
- 3. Leads R&D Team
- 4. Prepare project budgeting, planning and resource planning
- 5. Provide leadership in design analysis
- 6. Evaluate product quality in a product's design for usability, reliability, functionality, marketability, and manufacturability
- 7. Lead product design verification and validation to satisfy product and customer requirement
- 8. Provide technical support to Business Unit
- 9. Evaluate and verify R&D documentation and reports as per Company Standard Operating Procedure
- Create new Standard Operating Procedures and maintains all relevant Standard Operating Procedures





#### **INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC**

## ICT ELECTRONIC RESEARCH AND DEVELOPMENT

#### LEVEL 7

#### ICT ELECTRONIC RESEARCH AND DEVELOPMENT SPECIALIST

An ICT Electronic Research And Development Specialist is responsible to manage for all the scientific aspects of a research project also design a complete equipment from conceptual to production release of new product inclusive of design, software, firmware or hardware. He or she also required to comply with company policies such as Safety, Health & Environment (SHE) procedure, ISO14001,TS16949, Quality System and other operational Standard Operating Procedure.

- 1. Develop new and improved product and process technologies
- 2. Lead efforts to scale up R&D processes from laboratory to pilot project
- 3. Provide technical support for full scale implementation.
- 4. Evaluate, define and steer research projects.
- 5. Survey existing technical and trade literature to assess technology and develop new ideas for experimental work.
- 6. Direct R&D Project
- 7. Suggest alternative approaches and solutions to mechanical, analytical and chemical problems.



- 8. Model physical phenomena to optimize processes and yield new equipment designs.
- 9. Implement and troubleshoot pilot plant equipment and procedures to demonstrate improvements.
- 10. Contribute to the innovation process through the development and justification of new project proposals



# 4.4 Electrical and Electronics Industry Occupational Area Structure (OAS)

The Occupational Area Structure is done so that the current job titles in the industry are translated into the job scope required of the personnel. In doing so, candidates are expected to have better employment prospects, as there will be no mismatch of job titles to expected job competencies. This is because different organisations use different job titles. Certification will also be able to reflect the job competencies correctly and avoid confusion of job scope based on job titles.

In this study for Electrical & Electronics industry, the Occupational Area Structure is extracted from the Occupational Structures. For most of the areas, during the Occupational Area Analysis, the Level 1 job areas could be merged and embedded into level 2 competencies. In terms of merging between job areas vertically, the panel members had gone over each job area and agreed that only job areas that had the similar skill set differentiated by slightly higher or lower certification or competency level could be merged.

Tables 4.1 to 4.12 illustrates the Occupational Area Structure of the Electrical and Electronics Industry.

SECTOR		ELECTRICAL INDUSTRY								
SUB SECTOR			POWER PLAN	T OPERATION						
		THERMAL PLANT OPERATION								
JOB AREA	PROCESS TREATMENT	OPERATIO	N CONTROL		PLANT MAINTENANC	E				
LEVEL 8	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -				
LEVEL 7	- NO LEVEL -		ТН	ERMAL PLANT MANAGEM	ENT					
LEVEL 6	- NO LEVEL -	THERMAL PLANT OPER	RATION MANAGEMENT	PRODUC	TION MAINTENANCE MAN	AGEMENT				
LEVEL 5	PROCESS TREATMENT OPERATION	CONTROL ROOM OPERATION	PLANT OPERATION CONTROL	ELECTRICAL MAINTENANCE MANAGEMENT	MECHANICAL MAINTENANCE MANAGEMENT	INSRUMENTATION & CONTROL MAINTENANCE				
LEVEL 4	PROCESS TREATMENT OPERATION	CONTROL ROOM OPERATION	PLANT OPERATION CONTROL	ELECTRICAL MAINTENANCE ADMINISTRATION	MECHANICAL MAINTENANCE ADMINISTRATION	INSRUMENTATION & CONTROL MAINTENANCE				
LEVEL 3	- NO LEVEL -	CONTROL ROOM OPERATION MONITORING	PLANT OPERATION	ELECTRICAL MAINTENANCE	MECHANICAL MAINTENANCE	INSRUMENTATION & CONTROL MAINTENANCE				
LEVEL 2	- NO LEVEL -	- NO LEVEL -	PLANT OPERATION	ELECTRICAL MAINTENANCE	MECHANICAL MAINTENANCE	INSRUMENTATION & CONTROL MAINTENANCE				
LEVEL 1	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -				

Table 4.1: OAS of Electrical Sector, Sub Sector Power Plant Operation, Job Area Thermal Plant Operation



SECTOR		ELECTRICAL INDUSTRY									
SUB SECTOR		POWER PLANT OPERATION									
			HYDRO PLAN	T OPERATION							
JOB AREA	OPERATIO	N CONTROL	P	RODUCTION MAINTENAN	CE	GROUNDS MAINTENANCE					
LEVEL 8	- NO LEVEL NO LEVEL -		- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -					
LEVEL 7		HYDRO PLANT MANAGEMENT									
LEVEL 6	OPERATION N	1ANAGEMENT	PRODU	GROUNDS MAINTENANCE MANAGEMENT							
LEVEL 5	CONTROL ROOM MANAGEMENT	PLANT OPERATION MANAGEMENT	ELECTRICAL MAINTENANCE MANAGEMENT	MECHANICAL MAINTENANCE MANAGEMENT	INSRUMENTATION & CONTROL MAINTENANCE	GROUNDS MAINTENANCE MANAGEMENT					
LEVEL 4	CONTROL ROOM MANAGEMENT	PLANT OPERATION MANAGEMENT	ELECTRICAL MAINTENANCE MANAGEMENT	MECHANICAL MAINTENANCE MANAGEMENT	INSRUMENTATION & CONTROL MAINTENANCE MANAGEMENT	GROUNDS MAINTENANCE MANAGEMENT					
LEVEL 3	CONTROL ROOM OPERATION SUPERVISION	PLANT OPERATION SUPERVISION	ELECTRICAL MAINTENANCE OPERATION SUPERVISION	MECHANICAL MAINTENANCE OPERATION SUPERVISION	INSRUMENTATION & CONTROL MAINTENANCE OPERATION SUPERVISION	GROUNDS MAINTENANCE OPERATION SUPERVISION					
LEVEL 2	- NO LEVEL -	PLANT OPERATION	ELECTRICAL MAINTENANCE OPERATION	MECHANICAL MAINTENANCE OPERATION	INSRUMENTATION & CONTROL MAINTENANCE OPERATION	GROUNDS MAINTENANCE OPERATION					
LEVEL 1	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -					

Table 4.2: OAS of Electrical Sector, Sub Sector Power Plant Operation, Job Area Hydro Plant Operation





SECTOR		ELECTRICAL INDUSTRY								
SUB SECTOR			POWER PLAN	T OPERATION						
			SOLAR PHOTOVOLTA	IC PLANT OPERATION						
JOB AREA	INTERNAL COMBUSTIC OPERATION ANI		SOLAR PHOTOVOLTAIC DESIGN	SOLAR PHOTOVOLTAIC INSTALLATION. OPERATION & MAINTENANCE	WIND TURBINE PLANT OPERATION AND MAINTENANCE					
LEVEL 8	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -				
LEVEL 7	INTERNAL COMBUS MANAG	FION ENGINE PLANT SEMENT	SOLAR PHOTOVOLTAIC	PLANT MANAGEMENT	WIND TURBINE PLANT MANAGEMENT					
LEVEL 6	INTERNAL COMBUSTIC	ON ENGINE OPERATION SEMENT		LTAIC OPERATION GEMENT	WIND TURBINE OPERA	ATION MANAGEMENT				
LEVEL 5		BUSTION ENGINE SEMENT	SOLAR PHOTOVOLTAIC DESIGNING	SOLAR PHOTOVOLTAIC MANAGEMENT	WIND TURBINE MANAGEMENT					
LEVEL 4	INTERNAL COME ADMINIS	BUSTION ENGINE TRATION	SOLAR PHOTOVOLTAIC DESIGNING	SOLAR PHOTOVOLTAIC ADMINISTRATION	WIND TURBINE	ADMINISTRATION				
LEVEL 3	INTERNAL COMBUSTION ENGINE OPERATION (MECHANICAL)	INTERNAL COMBUSTION ENGINE OPERATION (ELECTRICAL)		SOLAR PHOTOVOLTAIC INSTALLATION & MAINTENANCE OPERATION		WIND TURBINE OPERATION (ELECTRICAL)				
LEVEL 2	INTERNAL COMBUSTION ENGINE OPERATION (MECHANICAL)	INTERNAL COMBUSTION ENGINE OPERATION (ELECTRICAL)	SOLAR PHOTOVOLTA MAINTENANC	AIC INSTALLATION & EE OPERATION	WIND TURBINE OPERATION (MECHANICAL)	WIND TURBINE OPERATION (ELECTRICAL)				
LEVEL 1	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -	- NO LEVEL -				

Table 4.3: OAS of Electrical Sector, Sub Sector Power Plant Operation, Job Area Internal Combustion Engine, Solar Photovoltaic & Wind Turbine



SECTOR	ELECTRICAL	ELECTRICAL INDUSTRY						
SUB SECTOR	ELECTRICAL INSTALLATION	ON AND MAINTENANCE						
JOB AREA	ELECTRICAL INSTALLATION AND MAINTENANCE	CABLE JOINTING						
LEVEL 8	ELECTRICAL PRINCIPAL TECHNOLOGY CONSULTANCY	- NO LEVEL -						
LEVEL 7	VERY HIGH TENSION VOLTAGE (132KV) INSTALATION & MAINTENANCE	- NO LEVEL -						
LEVEL 6	HIGH TENSION VOLTAGE (33KV) INSTALATION & MAINTENANCE	- NO LEVEL -						
LEVEL 5	HIGH VOLTAGE ELECTRICAL INSTALLATION & MAINTENANCE (11KV)	HIGH VOLTAGE CABLE JOINTING (132 KV)						
LEVEL 4	LOW VOLTAGE ELECTRICAL INSTALLATION & MAINTENANCE	HIGH VOLTAGE CABLE JOINTING (33 KV)						
LEVEL 3	THREE PHASE ELECTRICAL INSTALLATION & MAINTENANCE	HIGH VOLTAGE CABLE JOINTING (11 KV)						
LEVEL 2	SINGLE PHASE ELECTRICAL INSTALLATION & MAINTENANCE	LOW VOLTAGE CABLE JOINTING						
LEVEL 1	- NO LEVEL -	- NO LEVEL -						

Table 4.4: OAS of Electrical Sector, Job Area Electrical Installation & Maintenance and Cable Jointing



SECTOR			EL	ECTRONICS INDUST	RY		
SUB SECTOR			ELE	ECTRONIC COMPONE	NT		
	MATERIAL PI	REPARATION	QUALITY MANAGEMENT				
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	INGOTTNG   CRYSTAL GROWTH		DICING AND POLISHING	QUALITY CONTROL	QUALITY ASSURANCE
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level
LEVEL 7	No Level	No Level	INGOT AND RAW WA	FER PROCESSING PLAN	No Level	No Level	
LEVEL 6	No Level	No Level	INGOT PROCESSING OPERATION MANAGEMENT	CRYSTAL GROWTH OPERATION MANAGEMENT	QUALITY MANAGEMENT		
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	CHEMICAL PREPARATION OPERATION MANAGEMENT	INGOT OPERATION	CRYSTAL GROWTH OPERATION	DICING AND POLISHING OPERATION	QUALITY CONTROL MANAGEMENT	QUALITY ASSURANCE MANAGEMENT
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	CHEMICAL PREPARATION OPERATION ADMINISTRATION	INGOT OPERATION	CRYSTAL GROWTH OPERATION	DICING AND POLISHING OPERATION	QUALITY CONTROL INSPECTION OPERATION	QUALITY ASSURANCE INSPECTION OPERATION
LEVEL 3	MATERIAL PREPARATION SUPERVISION	CHEMICAL PREPARATION SUPERVISION	No Level No Level No		No Level	No Level	No Level
LEVEL 2	MATERIAL HANDLING	CHEMICAL HANDLING	No Level	No Level	No Level	No Level	No Level
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level

Table 4.5: OAS of Electronics Sector, Sub Sector Electronics Components



SECTOR				ı	ELECTRONICS IN	DUSTRY					
SUB SECTOR		WAFER FABRICATION PRODUCTION									
	MATERIAL PI	REPARATION		CIRCUIT IMPREGNATION							
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	OXIDATION	OXIDATION DIFFUSION LITHOGRAPHY ETCHING DEPOSTION (CMP)						QUALITY ASSURANCE	
LEVEL 8	No Level	No Level	No Level	No Level No Level No Level No Level No Level						No Level	
LEVEL 7	No Level	No Level	C	CIRCUIT IMPRE	GNATION PRODU	ICTION PLAN	INING AND CO	NTROL	No Level	No Level	
LEVEL 6	No Level	No Level		CIRCUIT	IMPREGNATION (	OPERATION	MANAGEMENT		QUALITY M	IANAGEMENT	
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	CHEMICAL PREPARATION OPERATION MANAGEMENT		(	CIRCUIT IMPREGNA	ATION OPER	RATION		QUALITY CONTROL MGT.	QUALITY ASSURANCE MGT.	
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	CHEMICAL PREPARATION OPERATION ADMINISTRATION		(	CIRCUIT IMPREGN	ATION OPEF	RATION		QUALITY CONTROL INSP. OP.	QUALITY ASSURANCE INS.OP.	
LEVEL 3	MATERIAL PREPARATION SUPERVISION	CHEMICAL PREPARATION SUPERVISION	No Level	No Level No Level No Level No Level No Level						No Level	
LEVEL 2	MATERIAL HANDLING	CHEMICAL HANDLING	No Level	No Level No Level No Level No Level No Level						No Level	
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	

Table 4.6: OAS of Electronics Sector, Sub Sector Wafer Fabrication Production



SECTOR					ELE	CTRONICS	INDUSTRY					
SUB SECTOR				SEMI	CONDUCTO	R COMPON	IENT MANU	JFACTURING	G			
	MATERIAL P	REPARATION		FRONT OF LI	NE ASSEMBL	Υ		END OF LIN	IE PROCESS		QUALITY MANAGEMENT	
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	SCREEN PRINTING					FORMING & TRIMMING	ENVIRONM ENTAL TESTING	FINAL TESTING	QUALITY CONTROL	QUALITY ASSURANCE
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level
LEVEL 7	No Level	No Level		SEMICONDU	CTOR COMPO	ONENT MANU	JFACTURING	PLANNING A	AND CONTRO	)L	No Level	No Level
LEVEL 6	No Level	No Level		F LINE ASSEM	_		_	LINE ASSEMB OPERATION N	_		QUALITY MANAGEMENT	
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	CHEMICAL PREPARATION OPERATION MANAGEMENT		NE ASSEMBLY MANAGEMENT	WIRE BONDING OP. MGT.	ENCAPSULA TION OP. MGT.	SURFACE FINISH ENGINEER	FORMING & TRIMMING ENGINEER	ENVIRONM ENTAL TESTING ENGINEER	FINAL TESTING ENGINEER	QUALITY CONTROL MGT.	QUALITY ASSURANCE MGT.
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	CHEMICAL PREPARATION OPERATION ADMINISTRATION	OPER	NE ASSEMBLY ATION STRATION	WIRE BONDING ASSISTANT ENGINEER	ENCAPSULA TION ASSISTANT ENGINEER	SURFACE FINISH ASSISTANT ENGINEER	FORMING & TRIMMING ASSISTANT ENGINEER	ENVIRONM ENTAL TESTING ASSISTANT ENGINEER	FINAL TESTING ASSISTANT ENGINEER	QUALITY CONTROL INSP. OP.	QUALITY ASSURANCE INS.OP.
LEVEL 3	MATERIAL PREPARATION SUPERVISION	CHEMICAL PREPARATION SUPERVISION	SCREEN PRINTING OP. SPVSN.	SCREEN DIE WIRE ENCAPSULA SURFACE FORMING & ENVIRONM ENTAL TESTING PRINTING ATTACHED BONDING TION OP. FINISH OP. TRIMMING TESTING					No Level	No Level		
LEVEL 2	MATERIAL HANDLING	CHEMICAL HANDLING	SCREEN PRINTING OPERATIO N	DIE ATTACHED OPERATION	WIRE BONDING OPERATION	ENCAPSULA TION OPERATION	SURFACE FINISH OPERATION	FORMING & TRIMMING OPERATION	ENVIRONM ENTAL TESTING OPERATION	FINAL TESTING OPERATION	No Level	No Level
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level

Table 4.7: OAS of Electronics Sector, Sub Sector Semiconductor Component Manufacturing



SECTOR					ELECTRO	NICS INDUSTRY						
SUB SECTOR			ELECTRONIC CO	OMPONENT				CONSUMER E	LECTRONIC			
		DISCREET COM	PONENT MANUFA	CTURING		ELECTRONIC	CONSI	CONSUMER ELECTRONIC PRODUCT ASSEMBLY				
	MATERIAL P	REPARATION	DISCREET	QUALITY MA	ANAGEMENT	COMPONENT RESEARCH AND	PRINTED CIRCUIT	PRODUCT	QUALITY MANAGEMENT			
JOB AREA	MATERIAL PREPARATION	CHEMICAL PREPARATION	COMPONENT PRODUCTION	QUALITY CONTROL	QUALITY ASSURANCE	DEVELOPMENT	BOARD ASSEMBLY	ASSEMBLY	QUALITY CONTROL	QUALITY ASSURANCE		
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level		
LEVEL 7	No Level	No Level	DISCREET COMPONENT PRODUCTION PLANNING & CONTROL	No Level	No Level	ELECTRONIC COMPONENT R&D PLANNING & CONTROL	CONSUMER ELECTI ASSEMBLY PLANN		No Level	No Level		
LEVEL 6	No Level	No Level	DISCREET COMPONENT OPERATION MANAGEMENT	-	DPERATION GEMENT	R&D OPERATION MANAGEMENT	ASSEMBLY C	CONSUMER ELECTRONIC PRODUCT ASSEMBLY OPERATION MANAGEMENT		QUALITY MANAGEMENT		
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	CHEMICAL PREPARATION OPERATION MANAGEMENT	DISCREET COMPONENT OPERATION & MANAGEMENT	QUALITY CONTROL MGT.	QUALITY CONTROL MGT.	R&D OPERATION & MANAGEMENT	PRINTED CIRCUIT BOARD ASSEMBLY OPERATION & MANAGEMENT	PRODUCT ASSEMBLY OPERATION & MANAGEMENT	QUALITY CONTROL MANAGEMENT	QUALITY ASSURANCE MANAGEMENT		
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATIO N	CHEMICAL PREPARATION OPERATION ADMINISTRATION	DISCREET COMPONENT OPERATION & ADMIN.	QUALITY CONTROL INSP. OP.	QUALITY CONTROL INSP. OP.	R&D OPERATION ADMINISTRATION	PRINTED CIRCUIT BOARD ASSEMBLY OPERATION ADMINISTRATION	PRODUCT ASSEMBLY OPERATION ADMINISTRATI ON	QUALITY CONTROL INSP. OP.	QUALITY ASSURANCE INSP. OP.		
LEVEL 3	MATERIAL PREPARATION SUPERVISION	CHEMICAL PREPARATION SUPERVISION	DISCREET COMPONENT OPERATION & SUPERVISION	No Level	No Level	R&D OPERATION & SUPERVISION	PRINTED CIRCUIT BOARD ASSEMBLY OPERATION & SUPERVISION	PRODUCT ASSEMBLY OPERATION & SUPERVISION	No Level	No Level		
LEVEL 2	MATERIAL HANDLING	CHEMICAL HANDLING	DISCREET COMPONENT OPERATION	No Level	No Level	No Level	PRINTED CIRCUIT BOARD ASSEMBLY OPERATION	PRODUCT ASSEMBLY OPERATION	No Level	No Level		
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level	No Level		

Table 4.8: OAS of Electronics Sector, Sub Sector Electronics Component & Consumer Electronics



SECTOR			ELECTRONIC	S INDUSTRY					
SUB SECTOR			INDUSTRIAL	ELECTRONIC					
			MEDICAL E	LECTRONIC					
JOB AREA	MATERIAL	MEDICAL EQUIPMENT	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT MEDICAL						
	PREPARATION	ASSEMBLY PROCESS	MECHATRONIC	ELECTRICAL	ELECTRONIC	APPLICATION SUPPORT			
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level			
LEVEL 7	No Level	MEDICAL EQUIPMENT ASSEMBLY PROCESS PLANNING & CONTROL	MEDICAL E	LECTRONIC RESEARCH AND	DEVELOPMENT PLANNING &	& CONTROL			
LEVEL 6	No Level	MEDICAL EQUIPMENT ASSEMBLY PROCESS MANAGEMENT	MEDIC	AL ELECTRONIC RESEARCH A	AND DEVELOPMENT MANAG	EMENT			
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	MEDICAL EQUIPMENT ASSEMBLY PROCESS OPERATION MGT.	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	MEDICAL EQUIPMENT APPLICATION SUPPORT MANAGEMENT			
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	MEDICAL EQUIPMENT ASSEMBLY PROCESS OPERATION ADMINISTRATION	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	MEDICAL ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	MEDICAL EQUIPMENT APPLICATION SUPPORT OPERATION			
LEVEL 3	MATERIAL PREPARATION SUPERVISION	MEDICAL EQUIPMENT ASSEMBLY PROCESS SUPERVISION	No Level No Level No Level						
LEVEL 2	MATERIAL HANDLING	MEDICAL EQUIPMENT ASSEMBLY PROCESS OPERATION	No Level No Level No Level No Level						
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level			

Table 4.9: OAS of Electronics Sector, Sub Sector Industrial Electronics, Job Area Medical Electronics



SECTOR			ELECTRONIC	CS INDUSTRY					
SUB SECTOR			INDUSTRIAL	ELECTRONIC					
			TELECOMMUNICA	TION ELECTRONIC					
JOB AREA	MATERIAL PREPARATION	TELECOMMUNICATION EQUIPMENT ASSEMBLY	TELECOMMONICATION ELECTRONIC RESEARCH AND DEVELOT MENT						
	WATERIAL PREPARATION	PROCESS	MECHATRONIC ELECTRICAL ELECTRONIC APPLICATION SU						
LEVEL 8	No Level	No Level	No Level	No Level	No Level	No Level			
LEVEL 7	No Level	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS PLANNING & CONTROL	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT PLANNING & CONTROL						
LEVEL 6	No Level	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS MANAGEMENT	TELECOMMU	INICATION ELECTRONIC RESE	ARCH AND DEVELOPMENT M	ANAGEMENT			
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS OPERATION MANAGEMENT	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT MANAGEMENT			
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS OPERATION ADMINISTRATION	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	TELECOMMUNICATION ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	TELECOMMUNICATION EQUIPMENT APPLICATION SUPPORT MANAGEMENT			
LEVEL 3	MATERIAL PREPARATION SUPERVISION	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS SUPERVISION	No Level No Level No Level						
LEVEL 2	MATERIAL HANDLING	TELECOMMUNICATION EQUIPMENT ASSEMBLY PROCESS OPERATION	No Level No Level No Level No Level						
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level			

Table 4.10: OAS of Electronics Sector, Sub Sector Industrial Electronics, Job Area Telecommunication Electronics



SECTOR			ELECTRONIC	S INDUSTRY					
SUB SECTOR			INDUSTRIAL	ELECTRONIC					
			AUTOMOTIVI	E ELECTRONIC					
JOB AREA	MATERIAL PREPARATION	AUTOMOTIVE	AUTOMOTIVE E	LECTRONIC RESEARCH AND	DEVELOPMENT	AUTOMOTIVE			
		EQUIPMENT ASSEMBLY PROCESS	MECHATRONIC	ELECTRICAL	ELECTRONIC	- EQUIPMENT APPLICATION SUPPORT			
LEVEL 8	No Level	No Level	No Level No Level No Level No Level						
LEVEL 7	No Level	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS PLANNING & CONTROL	AUTOMOTIN	VE ELECTRONIC RESEARCH A	AND DEVELOPMENT PLANNIN	G & CONTROL			
LEVEL 6	No Level	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS MANAGEMENT	AUTOMO	TIVE ELECTRONIC RESEARC	H AND DEVELOPMENT MANA	AGEMENT			
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS OPERATION MANAGEMENT	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT MANAGEMENT			
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS OPERATION ADMINISTRATION	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	AUTOMOTIVE ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	AUTOMOTIVE EQUIPMENT APPLICATION SUPPORT MANAGEMENT			
LEVEL 3	MATERIAL PREPARATION SUPERVISION	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS SUPERVISION							
LEVEL 2	MATERIAL HANDLING	AUTOMOTIVE EQUIPMENT ASSEMBLY PROCESS OPERATION	No Level No Level No Level						
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level			

Table 4.11: OAS of Electronics Sector, Sub Sector Industrial Electronics, Job Area Automotives Electronics



SECTOR		ELECTRONICS INDUSTRY									
SUB SECTOR			INDUSTRIAL	ELECTRONIC							
	INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC										
JOB AREA	MATERIAL	ІСТ	ICT ELECTF	RONIC RESEARCH AND DEVI	ELOPMENT	ICT EQUIPMENT					
	PREPARATION	EQUIPMENT ASSEMBLY PROCESS	MECHATRONIC	ELECTRICAL	ELECTRONIC	APPLICATION SUPPORT					
LEVEL 8	No Level	No Level	No Level	No Level							
LEVEL 7	No Level	ICT EQUIPMENT ASSEMBLY PROCESS PLANNING & CONTROL	ICT ELECTRONIC RESEARCH AND DEVELOPMENT PLANNING & CONTROL								
LEVEL 6	No Level	ICT EQUIPMENT ASSEMBLY PROCESS MANAGEMENT	ICT	ELECTRONIC RESEARCH AN	D DEVELOPMENT MANAGEMI	ENT					
LEVEL 5	MATERIAL PREPARATION OPERATION MANAGEMENT	ICT EQUIPMENT ASSEMBLY PROCESS OPERATION MANAGEMENT	ICT ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	ICT ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	ICT ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	ICT EQUIPMENT APPLICATION SUPPORT MANAGEMENT					
LEVEL 4	MATERIAL PREPARATION OPERATION ADMINISTRATION	ICT EQUIPMENT ASSEMBLY PROCESS OPERATION ADMINISTRATION	ICT ELECTRONIC RESEARCH AND DEVELOPMENT (MECHATRONIC)	ICT ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRICAL)	ICT ELECTRONIC RESEARCH AND DEVELOPMENT (ELECTRONIC)	ICT EQUIPMENT APPLICATION SUPPORT MANAGEMENT					
LEVEL 3	MATERIAL PREPARATION SUPERVISION	ICT EQUIPMENT ASSEMBLY PROCESS SUPERVISION	No Level No Level No Level No Level								
LEVEL 2	MATERIAL HANDLING	ICT EQUIPMENT ASSEMBLY PROCESS OPERATION	No Level No Level No Level No Level								
LEVEL 1	No Level	No Level	No Level	No Level	No Level	No Level					

Table 4.12: OAS of Electronics Sector, Sub Sector Industrial Electronics, Job Area ICT Electronics



# 4.5 Critical Job Titles and Summary of Job Titles

Based on the research that was conducted a total of 291 job titles in the Electrical and Electronic Industry has been identified. Out of the 291 job titles, 43 job titles (Table 5.3) were identified as critical jobs in the Electrical sector while 59 job titles (Table 5.4) were identified as critical jobs in the Electronic sector. Table 5.5 shows the summary of job titles according to sub sectors.

#### 4.6 Conclusion

In the light of recent economic development of the Electrical and Electronics Industry, the demand for sufficient skilled personnel has increased and the development of skilled manpower is timely. By going through the mechanism provided by the Skills Training system in Malaysia, one of the important steps is to identify the Occupational Structure and Occupational Analysis Structure of this sector. With the Occupational Structure and Occupational Analysis Structure clearly defined together with the most critical job titles, the industry stake holders will be able to identify areas that will require more intensive efforts in human capital development. Although there have been past efforts in National Standards Development for the industry, the need for an OA/OAS is required to determine the overall areas that may not yet have been focused on. We can assume that the OA/OAS to be a 'blueprint' of the manpower planning for this sector.

The list of critical job title data is to determine the supply of workers if they are immediately available for critical positions. Determining the supply is important because as the economy rebounds, companies whose growth depends on hiring additional critical-position workers will need a labour supply to source. If low



unemployment levels exist for a critical position, then organizations may not have a reliable supply of workers to fuel growth.

To facilitate reporting, this study grouped similar critical positions into occupations for its analysis. Each critical-position occupation's unemployment rate was evaluated relative to full employment, which is a situation where every qualified worker who wants a job is employed. The findings reveal that of 6 critical-position subsector selected for the study. Here are four scenarios that employers can expect to encounter for critical positions in a rebounding economy:

- **Higher turnover:** Business leaders can expect rising turnover in critical positions that are pivotal to growth.
- Longer search periods: Business leaders can expect longer search periods for critical positions that are pivotal to growth.
- Lower workforce capabilities: Business leaders can expect a gradual reduction in critical-position capabilities if managers respond to the prospects of longer search periods by relaxing employment standards to fill open critical positions.
- Higher compensation: Business leaders can expect higher compensation costs if
  managers respond to the prospects of longer search periods by increasing the
  offer's compensation package. This appears likely in sectors where the critical
  position requires a higher degree of technical skills and the sector has aboveaverage profit potential.



**Table 5.3: List of Critical Job Title for Electrical Industry** 

NO.	JOB AREA	JOB AREA JOB TITLE			
1.	THERMAL PLANT OPERATION	CONTROL ROOM TECHNICIAN	3	***	
2.	THERMAL PLANT OPERATION	CONTROL ROOM ASSISTANT ENGINEER	4	**	
3.	THERMAL PLANT OPERATION	CONTROL ROOM ENGINEER	5	**	
4.	THERMAL PLANT OPERATION	PLANT OPERATION ASSISTANT TECHNICIAN	2	***	
5.	THERMAL PLANT OPERATION	PLANT OPERATION TECHNICIAN	3	**	
6.	THERMAL PLANT OPERATION	PLANT OPERATION ASSISTANT ENGINEER	4	*	
7.	THERMAL PLANT OPERATION	PLANT OPERATION ENGINEER	5	*	
8.	THERMAL PLANT OPERATION	ELECTRICAL MAINTENANCE ASSISTANT TECHNICIAN	2	**	
9.	THERMAL PLANT OPERATION	ELECTRICAL MAINTENANCE TECHNICIAN	3	***	
10.	THERMAL PLANT OPERATION	MECHANICAL MAINTENANCE ASSISTANT TECHNICIAN	2	**	
11.	THERMAL PLANT OPERATION	MECHANICAL MAINTENANCE TECHNICIAN	3	***	
12.	THERMAL PLANT OPERATION	INSRUMENTATION & CONTROL  MAINTENANCE ASSISTANT  TECHNICIAN	2	**	
13.	THERMAL PLANT OPERATION	INSRUMENTATION & CONTROL MAINTENANCE TECHNICIAN	3	***	
14.	HYDRO PLANT OPERATION	CONTROL ROOM TECHNICIAN	3	***	
15.	HYDRO PLANT OPERATION	CONTROL ROOM ASSISTANT ENGINEER	4	**	
16.	HYDRO PLANT OPERATION	CONTROL ROOM ENGINEER	5	*	
17.	HYDRO PLANT OPERATION	PLANT OPERATION ASSISTANT TECHNICIAN	2		
18.	HYDRO PLANT OPERATION	PLANT OPERATION TECHNICIAN	3	**	

NO.	JOB AREA	JOB TITLE	LEVEL	CRITICAL LEVEL
19.	HYDRO PLANT OPERATION	PLANT OPERATION ASSISTANT ENGINEER	4	*
20.	HYDRO PLANT OPERATION	PLANT OPERATION ENGINEER	5	*
21.	HYDRO PLANT OPERATION	ELECTRICAL MAINTENANCE ASSISTANT TECHNICIAN	2	**
22.	HYDRO PLANT OPERATION	ELECTRICAL MAINTENANCE TECHNICIAN	3	**
22.	HYDRO PLANT OPERATION	MECHANICAL MAINTENANCE ASSISTANT TECHNICIAN	2	**
23.	HYDRO PLANT OPERATION	MECHANICAL MAINTENANCE TECHNICIAN	3	**
24.	HYDRO PLANT OPERATION	INSRUMENTATION & CONTROL  MAINTENANCE ASSISTANT  TECHNICIAN	2	**
25.	HYDRO PLANT OPERATION	INSRUMENTATION & CONTROL MAINTENANCE TECHNICIAN	3	**
26.	HYDRO PLANT OPERATION	GROUNDS MAINTENANCE ASSISTANT TECHNICIAN	2	**
27.	HYDRO PLANT OPERATION	GROUNDS MAINTENANCE TECHNICIAN	3	**
28.	HYDRO PLANT OPERATION	GROUNDS MAINTENANCE ASSISTANT ENGINEER	4	*
29.	HYDRO PLANT OPERATION	GROUNDS MAINTENANCE ENGINEER	5	*
30.	SOLAR PHOTOVOLTAIC PLANT OPERATION	SOLAR PHOTOVOLTAIC INSTALLATION & MAINTENANCE ASSISTANCE TECHNICIAN	2	***
31.	SOLAR PHOTOVOLTAIC PLANT OPERATION	SOLAR PHOTOVOLTAIC INSTALLATION & MAINTENANCE TECHNICIAN	3	***
32.	SOLAR PHOTOVOLTAIC PLANT OPERATION	SOLAR PHOTOVOLTAIC ASSISTANT DESIGNER	4	*
33.	SOLAR PHOTOVOLTAIC PLANT OPERATION	SOLAR PHOTOVOLTAIC DESIGNER	5	*
34.	SOLAR PHOTOVOLTAIC PLANT OPERATION	SOLAR PHOTOVOLTAIC ASSISTANT ENGINEER	4	*



NO.	JOB AREA	JOB TITLE	LEVEL	CRITICAL LEVEL
35.	SOLAR PHOTOVOLTAIC PLANT OPERATION	SOLAR PHOTOVOLTAIC ENGINEER	5	*
36.	ELECTRICAL INSTALLATION AND MAINTENANCE	EIECTRICAL TECHNICIAN (SINGLE PHASE ELECTRICAL INSTALLATION & MAINTENANCE)	2	**
37.	ELECTRICAL INSTALLATION AND MAINTENANCE  ELECTRICAL SENIOR TECHNICIAN (THREE PHASE ELECTRICAL INSTALLATION & MAINTENANCE)		3	**
38.	ELECTRICAL INSTALLATION AND ELECTRICAL SUPERVISOR MAINTENANCE (AO, A1, A4)		4	*
39.	ELECTRICAL INSTALLATION AND MAINTENANCE	AND  ELECTRICAL ASSISTANT  MANAGER  (HIGH VOLTAGE ELECTRICAL  INSTALLATION & MAINTENANCE  ASSISTANT MANAGER (11KV))		*
40.	CABLE JOINTING	LOW VOLTAGE CABLE JOINTER	2	**
41.	CABLE JOINTING	HIGH VOLTAGE CABLE JOINTER (11 KV)	3	**
42.	CABLE JOINTING	HIGH VOLTAGE CABLE JOINTER (33 KV)	4	*
43	CABLE JOINTING	HIGH VOLTAGE CABLE JOINTER (132 KV)	5	*

Legend

- \* Moderately Critical (4-5 year)
- \*\* Critical (1-3 year)
- \*\*\* Highly Critical (Immediate)



Table 5.4: List of Critical Job Title for Electronic Industry

NO.	JOB AREA	JOB TITLE	LEVEL	CRITICAL LEVEL
1.	INGOT AND RAW WAFER FABRICATION	INGOT ASSISTANT ENGINEER	4	*
2.	INGOT AND RAW WAFER FABRICATION	INGOT ENGINEER	5	*
3.	INGOT AND RAW WAFER FABRICATION	CRYSTAL GROWTH ASSISTANT ENGINEER	4	*
4.	INGOT AND RAW WAFER FABRICATION	CRYSTAL GROWTH ENGINEER	5	*
5.	INGOT AND RAW WAFER FABRICATION	DICING AND POLISHING ASSISTANT ENGINEER	4	*
6.	INGOT AND RAW WAFER FABRICATION	DICING AND POLISHING ENGINEER	5	*
7.	WAFER FABRICATION PRODUCTION	CIRCUIT IMPREGNATION ASSISTANT ENGINEER	4	*
8.	WAFER FABRICATION PRODUCTION	CIRCUIT IMPREGNATION ENGINEER	5	*
9.	SEMICONDUCTOR COMPONENT MANUFACTURING	SCREEN PRINTING ASSISTANT TECHNICIAN	2	***
10.	SEMICONDUCTOR COMPONENT MANUFACTURING	SCREEN PRINTING TECHNICIAN	3	***
11.	SEMICONDUCTOR COMPONENT MANUFACTURING	DIE ATTACHED ASSISTANT TECHNICIAN	2	**
12.	SEMICONDUCTOR COMPONENT MANUFACTURING	DIE ATTACHED TECHNICIAN	3	***
13.	SEMICONDUCTOR COMPONENT MANUFACTURING	FRONT OF LINE ASSEMBLY ASSISTANT ENGINEER	4	*
14.	SEMICONDUCTOR COMPONENT MANUFACTURING	FRONT OF LINE ASSEMBLY ENGINEER	5	*
15.	SEMICONDUCTOR COMPONENT MANUFACTURING	WIRE BONDING ASSISTANT TECHNICIAN	2	**
16.	SEMICONDUCTOR COMPONENT MANUFACTURING	WIRE BONDING TECHNICIAN	3	**
17.	SEMICONDUCTOR COMPONENT MANUFACTURING	WIRE BONDING ASSISTANT ENGINEER	4	*
18.	SEMICONDUCTOR COMPONENT MANUFACTURING	WIRE BONDING ENGINEER	5	*

NO.	JOB AREA	JOB TITLE	LEVEL	CRITICAL LEVEL
19.	SEMICONDUCTOR COMPONENT MANUFACTURING	ENCAPSULATION ASSISTANT TECHNICIAN	2	**
20.	SEMICONDUCTOR COMPONENT MANUFACTURING	ENCAPSULATION TECHNICIAN	3	**
21.	SEMICONDUCTOR COMPONENT MANUFACTURING	ENCAPSULATION ASSISTANT ENGINEER	4	*
22.	SEMICONDUCTOR COMPONENT MANUFACTURING	ENCAPSULATION ENGINEER	5	*
23.	SEMICONDUCTOR COMPONENT MANUFACTURING	FINAL TESTING ASSISTANT TECHNICIAN	2	**
24.	SEMICONDUCTOR COMPONENT MANUFACTURING	FINAL TESTING TECHNICIAN	3	**
25.	SEMICONDUCTOR COMPONENT MANUFACTURING	FINAL TESTING ASSISTANT ENGINEER	4	*
26.	SEMICONDUCTOR COMPONENT MANUFACTURING	FINAL TESTING ENGINEER	5	*
27.	SEMICONDUCTOR COMPONENT MANUFACTURING	ASSISTANT TECHNICIAN	2	**
28.	SEMICONDUCTOR COMPONENT MANUFACTURING	TECHNICIAN	3	**
29.	SEMICONDUCTOR COMPONENT MANUFACTURING	ASSISTANT ENGINEER	4	*
30.	SEMICONDUCTOR COMPONENT MANUFACTURING	ENGINEER	5	*
31.	SEMICONDUCTOR COMPONENT MANUFACTURING	R&D TECHINICIAN	3	**
32.	SEMICONDUCTOR COMPONENT MANUFACTURING	R&D ASSISTANT RESERCHER	4	**
33.	SEMICONDUCTOR COMPONENT MANUFACTURING	R&D RESERCHER	5	*
34.	SEMICONDUCTOR COMPONENT MANUFACTURING	R&D HEAD OF DEPARTMENT	6	*
35.	SEMICONDUCTOR COMPONENT MANUFACTURING	ELECTRONIC COMPONENT R&D  SPECIALIST	7	*
36.	MEDICAL ELECTRONIC	MECHATRONIC ASSISTANT ENGINEER  4		*
37.	MEDICAL ELECTRONIC	MECHATRONIC ENGINEER	5	*



NO.	JOB AREA	JOB TITLE	LEVEL	CRITICAL LEVEL
38.	MEDICAL ELECTRONIC	ELECTRICAL ASSISTANT ENGINEER	4	**
29.	MEDICAL ELECTRONIC	ELECTRICAL ENGINEER	5	*
40.	MEDICAL ELECTRONIC	ELECTRONIC ASSISTANT ENGINEER	4	*
41.	MEDICAL ELECTRONIC	ELECTRONIC ENGINEER	5	*
42.	TELECOMMUNICATION ELECTRONIC	MECHATRONIC ASSISTANT ENGINEER	4	**
43.	TELECOMMUNICATION ELECTRONIC	MECHATRONIC ENGINEER	5	***
44.	TELECOMMUNICATION ELECTRONIC	ELECTRICAL ASSISTANT ENGINEER	4	***
45.	TELECOMMUNICATION ELECTRONIC	ELECTRICAL ENGINEER	5	***
46.	TELECOMMUNICATION ELECTRONIC	ELECTRONIC ASSISTANT ENGINEER	4	***
47.	TELECOMMUNICATION ELECTRONIC	ELECTRONIC ENGINEER	5	**
48.	AUTOMOTIVE ELECTRONIC	MECHATRONIC ASSISTANT ENGINEER	4	**
49.	AUTOMOTIVE ELECTRONIC	MECHATRONIC ENGINEER	5	**
50.	AUTOMOTIVE ELECTRONIC	ELECTRICAL ASSISTANT ENGINEER	4	**
51.	AUTOMOTIVE ELECTRONIC	ELECTRICAL ENGINEER	5	**
52.	AUTOMOTIVE ELECTRONIC	ELECTRONIC ASSISTANT ENGINEER	4	**
53.	AUTOMOTIVE ELECTRONIC	ELECTRONIC ENGINEER	5	**
54.	INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC	MECHATRONIC ASSISTANT ENGINEER	4	**
55.	INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC	MECHATRONIC ENGINEER	5	**
56.	INFORMATION & COMMUNICATION TECHNOLOGY (ICT) ELECTRONIC	ELECTRICAL ASSISTANT ENGINEER	4	**



NO.	JOB AREA	JOB TITLE LEVEL		CRITICAL LEVEL
57.	INFORMATION &			
	COMMUNICATION TECHNOLOGY	ELECTRICAL ENGINEER	5	**
	(ICT) ELECTRONIC			
58.	INFORMATION &			
	COMMUNICATION TECHNOLOGY	ELECTRONIC ASSISTANT ENGINEER	4	**
	(ICT) ELECTRONIC			
59.	INFORMATION &			
	COMMUNICATION TECHNOLOGY	ELECTRONIC ENGINEER	5	**
	(ICT) ELECTRONIC			

Legend

- \* Moderately Critical (4-5 year)
- \*\* Critical (1-3 year)
- \*\*\* Highly Critical (Immediate)



**Table 5.5: Summary of Job Titles** 

		LEVEL								
SECTOR	SUB SECTOR	L1	L2	L3	L4	L5	L6	L7	L8	TOTAL
ELECTRICAL INDUSTRY	POWER PLANT OPERATION	0	14	16	16	16	8	5	0	75
	ELECTRICAL INSTALLATION AND MAINTENANCE	0	2	2	2	2	1	1	1	11
	ELECTRONIC COMPONENT	0	17	18	29	29	12	5	0	110
ELECTRONIC INDUSTRY	CONSUMER ELECTRONIC	0	2	2	4	4	2	1	0	15
	INDUSTRIAL ELECTRONIC	0	8	8	24	24	8	8	0	80
TOTAL JOB TITLE						291				



#### 5. CONCLUSION AND RECOMMENDATION

This chapter focusses on the discussion, recommendation and conclusion of the occupational Analysis for Electrical and Electronic industry. The Electrical and Electronic Industry is on the verge of entering a perfect storm unless serious efforts are made to prepare the workforce of the future. The Electrical and Electronic Industry needs to ensure that it has enough skilled workers, from engineers to line technicians, to deliver reliable products to the market, and it must start planning now. Not only the Industry need to replace retiring workers but additional workers are required to support the increasing demand for Electrical and Electronics products, both locally and globally.

Based on the findings obtained throughout the Occupational Analysis on Electrical and Electronic Industry, a total of 291 job titles were identified with 102 job titles is identified as being critical job titles, which are job titles that are in demand. With the competency requirements documented in NOSS format, the personnel in this area will obtain a more structured skills training and will also enable personnel who are experienced and skilled to be certified. Another sector that has a close link with the Electrical and Electronic Industry is the renewable energy sector whereby there will be new jobs created which requires similar certified personnels to install solar panels, wind turbines, lay insulation and energy audits across the country. Thus, this industry is a burgeoning industry and steps to ensure enough certified personnels for this industry is taken into consideration as soon as possible. With reference to Malaysia's economical plans and vision for the coming years, a framework of the Electrical and Electronic industry workforce has been identified. It is hoped that the result of this Occupational Analysis will be use as a reference to develop skilled and certified personnels for Malaysia's Electrical and Electronic Industry, thus improving the quality of this industry and at the same time, boosting Malaysia's global competitiveness.



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# ANNEX 1: MALAYSIAN OCCUPATIONAL SKILLS QUALIFICATION FRAMEWORK (MOSQF) LEVEL DESCRIPTOR



# MALAYSIAN OCCUPATIONAL SKILLS QUALIFICATION FRAMEWORK (MOSQF) LEVEL DESCRIPTOR

Level	Level Description
1	Achievement at this level reflects the ability to use relevant knowledge, skills and procedures to complete routine and predictable tasks that include responsibility for completing tasks and procedures subject to direction or guidance
2	Achievement at this level reflects the ability to select and use relevant knowledge, ideas, skills and procedures to complete well-defined tasks and address straightforward problem. It includes taking responsibility for completing tasks and procedures, and exercising autonomy and judgment subject to overall direction or guidance
3	Achievement at this level reflects the ability to <b>identify and use relevant understanding</b> , methods and skills to <b>complete task</b> and address problems that are well defined with a <b>measure of complexity</b> . It includes taking responsibility for initiating and completing tasks and procedures as well as exercising autonomy and judgments <b>within limited parameter</b> . It also reflects awareness of different perspectives or approaches within an area of study or work
4	Achievement at this level reflects the ability to identify and use relevant understanding, methods and skills to address problems that are well defined but complex and non-routine. It includes taking responsibility for overall courses of action as well as exercising autonomy and judgment within fairly broad parameters. It also reflects under-standing of different perspective or approaches within an area of study or work
5	Achievement at this level reflects the ability to identify and use relevant understanding, methods and skills to address broadly-defined, complex problems. It includes taking responsibility for planning and developing courses of action as well as exercising autonomy and judgment within broad parameters. It also reflects understanding of different perspectives, approaches or schools of thought and the reasoning behind them
6	Achievement at this level reflects the ability to refine and use relevant understanding, methods and skills to address complex problems that have limited definition. It includes taking responsibility for planning and developing courses of action that are able to underpin substantial change or development, as well as exercising broad autonomy and judgment. It also reflects an understanding of different perspectives, approaches of schools of thought and the theories that underpin them

Level	Level Description
7	Achievement at this level reflects the ability to <b>reformulate</b> and use relevant understanding, methodologies and approaches to address <b>problematic situations</b> that involve many interacting factors. It includes taking responsibility for <b>planning and developing</b> courses of action that initiate or underpin substantial change or development, as well as exercising broad autonomy and judgment. It also reflects an understanding <b>of theoretical and relevant methodological perspectives, and how they affect their area of study or work</b>
8	Achievement at this level reflects the <b>ability to develop original understanding</b> and extend an area of knowledge or professional practice. It reflects the ability to address problematic situations that involve many complexes, interacting factors through initiating, designing and undertaking research, development or strategic activities. It involves the exercise of broad autonomy, judgement and leadership in sharing responsibility for the development of a field of work or knowledge, or for creating substantial professional or organisational change. It also reflects a critical understanding of relevant theoretical and methodological perspectives and how they affect the field of knowledge or work.



ANNEX 2 : LIST OF DEVELOPMENT PANEL
AND FACILITATORS

# LIST OF INDUSTRY PANEL MEMBERS FOR THE ELECTRICAL AND ELECTRONIC INDUSTRY OCCUPATIONAL ANALYSIS DEVELOPMENT

NO	NAME	EXPERTISE	POSITION	ORGANISATION
1	TN. HJ. A. KADIR BIN HJ. ISMAIL	ELECTRICAL & ELECTRONICS	ENGINEER	RESEARCH SDN BHD
2	EN. MOHD AZHAR BIN AHMAD	ELECTRICAL & ELECTRONICS	ENGINEER	NURALED SDN BHD
3	IR. SAIFUDDIN BIN AHMAD	ELECTRICAL & ELECTRONICS	ENGINEER	TNB INTEGRATED LEARNING SOLUTION (ILSAS) SDN BHD
4	EN. NIK MUHAMMAD FASHAN BIN HUSAIN	ELECTRICAL & ELECTRONICS	ENGINEER	BOUSTEAD PENANG SHIPYARD SDN BHD
5	EN. EZWAN ARDIE BIN ZAIS	ELECTRICAL & ELECTRONICS	SR. E&I ENGINEER	MALAYSIA MARINE & HEAVY ENGINEERING (MMHE)
6	EN. KHAIRUL HISHAM BIN AHMAD	ELECTRICAL & ELECTRONICS	ENGINEER	TENAGA NASIONAL BERHAD
7	EN. SHAHROL HISHAM BIN AHMAD	ELECTRICAL & ELECTRONICS	ENGINEER	ALPS ELECTRIC MALAYSIA SDN BHD
8	EN. ABU YAZED BIN BAKAR	ELECTRICAL & ELECTRONICS	ENGINEER	NURALED SDN BHD

# LIST OF FACILITATORS FOR THE ELECTRICAL & ELECTRONIC INDUSTRY OCCUPATIONAL ANALYSIS DEVELOPMENT

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